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Contract

Advocacy Services: Lot 1 – Children’s Advocacy, Independent Visitors & Care Leavers Services and Lot 2 - Adult’s Advocacy Service. Ref.: I-1841

Oxfordshire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-019524

Procurement identifier (OCID): ocds-h6vhtk-04104e

Published 26 June 2024, 11:46am

Section I: Contracting authority

I.1) Name and addresses

Oxfordshire County Council

County Hall

Oxford

OX1 1ND

Contact

Ms Alice Leung

Email

alice.leung@oxfordshire.gov.uk

Telephone

+44 111

Country

United Kingdom

Region code

UKJ14 - Oxfordshire

Internet address(es)

Main address

<http://www.oxfordshire.gov.uk>

Buyer's address

<http://www.oxfordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy Services: Lot 1 – Children’s Advocacy, Independent Visitors & Care Leavers Services and Lot 2 - Adult’s Advocacy Service. Ref.: I-1841

Reference number

DN695419

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

Tenderers are invited to tender for the provision of Services as described in Appendix 1 Specification for the Provision of Children's Advocacy, Independent Visitors & Care Leavers (Lot 1) and Adult's Advocacy Services (Lot 2).

Advocacy services provide the support which enables an individual, usually a vulnerable person, to understand and communicate their choice or express their views on issues and participate in making decisions which affect them.

The Council has a statutory duty under the Care Act 2014 to ensure that some form of independently led support is available for eligible children, young people, and adults.

The Lot 1: Children's Advocacy, Independent Visitors & Care Leavers Services include:

- Specialist IMCA, IMCA DoLS
- Paid Relevant Person's
- Representative, Rule 1.2
- CoPDoLS service to those people eligible under the Mental Act 2005 (Independent Mental

Capacity Advocates) (General) Regulations 2006, the Mental Capacity Act 2005 (Independent Mental Capacity Advocates) (Expansion of Role) Regulations 2006: and Deprivation of Liberty Safeguards

- Independent Health Complaints Advocacy (IHCA)
- Regulation 44 Visits
- Independent Visitors Service
- Care Leavers Services

The Lot 2: Adult's Advocacy Services include:

- Independent Mental Capacity Advocacy Service (IMCA & (IMCA DoLS)
- Paid Relevant Person's Representative Service (RPR)
- Rule 1.2 (CoPDoLS)
- Independent Mental Health Advocacy Service (IMHA) - within Secure Hospital and Prison settings
- NHS Independent Complaints Advocacy Service
- Independent Care Act Advocacy Service (ICAA)
- Community Advocacy
- Empowerment Network

The Provider(s) will be expected to work collaboratively to ensure continuity and consistency across both services.

The highest price bidders can submit is £1,708,430.24 (3 years) - this total is for both Lot 1 and Lot 2 combined. It is anticipated, due to legislative changes that may occur during the Contract Period, that service demand may increase. If this occurs and the Council agrees, the estimated value for the Services may increase up to the value of £4,312,215.00. Appropriate rights are reserved under the Contracts for the Council to require the Service Provider to meet the anticipated increased demand.

The subject matter of this procurement process relates to the delivery of services which are listed to in Schedule 3 to the regulations. As such, the procurement process adopted by the Commissioners has been developed in accordance with Regulation 76 of the regulations and

in particular in accordance with the fundamental public procurement principles of transparency and equal treatment.

Full details are available through the Council's e-tendering portal at <https://sebp.due-north.com/> (ref DN695419)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,874,810

II.2) Description

II.2.1) Title

Lot 1 -Children's Advocacy, Independent Visitors & Care Leavers Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 64%

Quality criterion - Name: Social Value / Weighting: 16%

Price - Weighting: 20%

II.2.11) Information about options

Options: Yes

Description of options

This is a 3 year term contract, with the option to extend the term by a further 2 years [in total a 5 year term contract, if the option is exercised].

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Adults Advocacy Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032056](#)

Section V. Award of contract

Lot No

1

Title

Advocacy Services: Lot 1 – Children’s Advocacy, Independent Visitors & Care Leavers Services and Lot 2 - Adult’s Advocacy Service. Ref.: I-1841

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Community Connex Limited

3 Jardine House, Harrovia Business Village, Bessborough Road, Harrow,

Middlesex

HA 1 3EX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £923,710

Section V. Award of contract

Lot No

2

Title

Lot 2 - Adults Advocacy Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility Advocacy

c/o Sayer Vincent Invicta House 108-114 Golden Lane

London

EC1Y 0TL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,951,100

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales Royal Courts of Justice

London

WC1A 2LL

Country

United Kingdom