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Tender

**432,000**

Southern Water Services Ltd.

F05: Contract notice – utilities

Notice identifier: 2021/S 000-019520

Procurement identifier (OCID): ocds-h6vhtk-02d3af

Published 11 August 2021, 10:45pm

## **Section I: Contracting entity**

### **I.1) Name and addresses**

Southern Water Services Ltd.

Southern House

Worthing

BN13 3NX

#### **Email**

[Louis.Lewis@southernwater.co.uk](mailto:Louis.Lewis@southernwater.co.uk)

#### **Telephone**

+44 1903264444

#### **Country**

United Kingdom

#### **NUTS code**

UKJ - South East (England)

**Internet address(es)**

Main address

<http://cww.southernwater.co.uk/homepage/default.asp>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://southernwater.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://southernwater.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

432,000

#### **II.1.2) Main CPV code**

- 90000000 - Sewage, refuse, cleaning and environmental services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

432,000 over a 5 year period. For disaster and recovery specialist cleaning services required within 2 hour call out to either home or commercial property after the flood from our clean main pipes.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 90000000 - Sewage, refuse, cleaning and environmental services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

#### **II.2.4) Description of the procurement**

Southern Water takes care of its customers In all situations relating to water. Occasionally our customers may experience burst pipes or flooding incidents in and or around their properties. In the case of a flood a SW representative will contact said service provider with location and contact details of the customer. It is then within our service deliverables that the service provider reaches the customer site within 2 hours of the call out period. Upon arrival on site there will either be a Southern Water representative on site or via call

to assist with the instructions. An assessment of the site must be made by the service provider and then reported to the Southern Water representative. Photographic evidence will be required at all times. The service provider must include an assessment of contamination or pollution at the site and requiring advice on how to overcome such problems including designing and devising appropriate solutions and/or implementing such solutions

Services that may be included but not limited to: Cleaning, restoration, sanitisation and drying of any damaged goods and areas within the property. It is crucial that a thorough assessment of the property is undertaken to ensure that we are only aiding the restoration required by our main pipe burst, thus no prior water damage can be included in billing. The standards that we require our service provider to meet are set out by Achilles, in order to ascertain a quality standard we require picture evidencing before and after each job. Access to the property will be provided by the property owner, in the event that the owner shall leave the house, the service provider is responsible for the property in their absence.

Further to the cleaning and restoration of the property, if it is the case that parts of the property are unsalvageable, the service provider must arrange for disposal. A log and cost breakdown shall be required for each job undertaken and fed back through to the Southern Water representative in contact. A log shall also be taken to give a clear breakdown of each and every damaged item within each job. It must be understood that this service may be required to extend to land, public properties/land and other facilities or land effected by the failure of the clean water network. Our service provider must be able to work across the whole of the Southern Water region including but not limited to Surrey, Hampshire, Kent and the Isle of Wight. As a data processor the service provider must not use customer information for anything other than for the use of contacting and locating customers in relation to the job.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

29 October 2021

End date

29 October 2026

This contract is subject to renewal

Yes

Description of renewals

Option of a 3 year extension

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Southern Water will complete a restricted process, compliant with the Utilities Contract Regulations (2016). The process will be split into two stages –

a) qualification/selection (PQQ Stage)

b) tender evaluation (ITT stage)

The contract will be awarded to the supplier with the best score following the ITT scoring methodology

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 September 2021

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

24 September 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 11 April 2022

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Southern Water

Worthing

BN133NX

Country

United Kingdom