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Tender

432,000

Southern Water Services Ltd.

F05: Contract notice – utilities

Notice identifier: 2021/S 000-019520

Procurement identifier (OCID): ocds-h6vhtk-02d3af

Published 11 August 2021, 10:45pm

Section I: Contracting entity

I.1) Name and addresses

Southern Water Services Ltd.

Southern House

Worthing

BN13 3NX

Email

Louis.Lewis@southernwater.co.uk

Telephone

+44 1903264444

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

<http://cww.southernwater.co.uk/homepage/default.asp>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://southernwater.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://southernwater.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

432,000

II.1.2) Main CPV code

- 90000000 - Sewage, refuse, cleaning and environmental services

II.1.3) Type of contract

Services

II.1.4) Short description

432,000 over a 5 year period. For disaster and recovery specialist cleaning services required within 2 hour call out to either home or commercial property after the flood from our clean main pipes.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 90000000 - Sewage, refuse, cleaning and environmental services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Southern Water takes care of its customers In all situations relating to water. Occasionally our customers may experience burst pipes or flooding incidents in and or around their properties. In the case of a flood a SW representative will contact said service provider with location and contact details of the customer. It is then within our service deliverables that the service provider reaches the customer site within 2 hours of the call out period. Upon arrival on site there will either be a Southern Water representative on site or via call

to assist with the instructions. An assessment of the site must be made by the service provider and then reported to the Southern Water representative. Photographic evidence will be required at all times. The service provider must include an assessment of contamination or pollution at the site and requiring advice on how to overcome such problems including designing and devising appropriate solutions and/or implementing such solutions

Services that may be included but not limited to: Cleaning, restoration, sanitisation and drying of any damaged goods and areas within the property. It is crucial that a thorough assessment of the property is undertaken to ensure that we are only aiding the restoration required by our main pipe burst, thus no prior water damage can be included in billing. The standards that we require our service provider to meet are set out by Achilles, in order to ascertain a quality standard we require picture evidencing before and after each job. Access to the property will be provided by the property owner, in the event that the owner shall leave the house, the service provider is responsible for the property in their absence.

Further to the cleaning and restoration of the property, if it is the case that parts of the property are unsalvageable, the service provider must arrange for disposal. A log and cost breakdown shall be required for each job undertaken and fed back through to the Southern Water representative in contact. A log shall also be taken to give a clear breakdown of each and every damaged item within each job. It must be understood that this service may be required to extend to land, public properties/land and other facilities or land effected by the failure of the clean water network. Our service provider must be able to work across the whole of the Southern Water region including but not limited to Surrey, Hampshire, Kent and the Isle of Wight. As a data processor the service provider must not use customer information for anything other than for the use of contacting and locating customers in relation to the job.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

29 October 2021

End date

29 October 2026

This contract is subject to renewal

Yes

Description of renewals

Option of a 3 year extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Southern Water will complete a restricted process, compliant with the Utilities Contract Regulations (2016). The process will be split into two stages –

a) qualification/selection (PQQ Stage)

b) tender evaluation (ITT stage)

The contract will be awarded to the supplier with the best score following the ITT scoring methodology

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 September 2021

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

24 September 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 11 April 2022

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Southern Water

Worthing

BN133NX

Country

United Kingdom