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Tender

L23058-T-MC - Help point upgrade supply and service

London Luton Airport Operations Limited

F05: Contract notice – utilities

Notice identifier: 2023/S 000-019501

Procurement identifier (OCID): ocds-h6vhtk-03dfe9

Published 7 July 2023, 3:40pm

Section I: Contracting entity

I.1) Name and addresses

London Luton Airport Operations Limited

2nd Floor, Percival House, Percival Way

Luton

LU2 9NU

Contact

Michaela Caulfield

Email

michaela.caulfield@ltn.aero

Country

United Kingdom

NUTS code

UKH21 - Luton

Internet address(es)

Main address

<https://in-tendhost.co.uk/llaol.aspx/Home>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://in-tendhost.co.uk/llaol.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/llaol.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/llaol.aspx/Home>

I.6) Main activity

Airport-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

L23058-T-MC - Help point upgrade supply and service

Reference number

L23058-T-MC

II.1.2) Main CPV code

- 32570000 - Communications equipment

II.1.3) Type of contract

Supplies

II.1.4) Short description

LLA are currently looking to upgrade to our Help Point solution that is currently in place. Currently 0.72% of all guests travelling into and out of our airport are PRMs (Persons with Reduced Mobility). We aim to provide a means for our guests to call for special assistance / information within any location of their journey. To meet this aim LLA is looking to appoint a single supplier a call-off agreement for the provision of help point upgrades, provision of new help points across the airport site as needed from time to time, and the maintenance of all these assets over a 5 year period. We have identified an initial requirement for the replacement/ upgrade of 7 aging existing help points as well as the installation of additional help points throughout the airport as detailed in our tender documents, a total of 18 help points to be installed.

II.1.5) Estimated total value

Value excluding VAT: £493,200

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32570000 - Communications equipment
- 50330000 - Maintenance services of telecommunications equipment
- 50334400 - Communications system maintenance services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

II.2.3) Place of performance

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport site (landside and airside)

II.2.4) Description of the procurement

Purchase of help points and the ongoing maintenance of the units

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £493,200

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please see tender documents for further details

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see tender documents for further details

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please see tender documents for further details

III.1.6) Deposits and guarantees required

Please see tender documents for further details

III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Please see tender documents for further details

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please see tender documents for further details

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 August 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: circa 6 months prior to contract end date

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please see tender documents for further details

VI.4) Procedures for review

VI.4.1) Review body

The Procurement Team

2nd Floor Percival House, Percival Way

Luton

LU2 9NU

Country

United Kingdom