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Pipeline

IT Service Desk support

Royal Borough of Kensington & Chelsea

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019479

Procurement identifier (OCID): ocds-h6vhtk-050e23

Published 7 May 2025, 4:05pm

Scope

Description

Provision of IT Service Desk Support

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=947727590>

Total value (estimated)

- £2,800,000 excluding VAT
- £3,360,000 including VAT

Contract dates (estimated)

- 16 November 2025 to 15 November 2029

- 4 years

Main category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Submission

Publication date of tender notice (estimated)

31 July 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Royal Borough of Kensington & Chelsea

- Public Procurement Organisation Number: PPRX-1592-MXGN

Kensington Town Hall, Hornton St

London

W8 7NX

United Kingdom

Contact name: Strategic Procurement

Email: procurement@rbkc.gov.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government