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Contract

Support of Salesforce based Student Information System

Liverpool School of Tropical Medicine

F03: Contract award notice

Notice identifier: 2021/S 000-019472

Procurement identifier (OCID): ocds-h6vhtk-02b3e2

Published 11 August 2021, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool School of Tropical Medicine

Pembroke Place

Liverpool

L3 5QA

Email

purchasing@lstmed.ac.uk

Telephone

+44 1517053237

Country

United Kingdom

NUTS code

UKD7 - Merseyside

Internet address(es)

Main address

<https://www.lstmed.ac.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support of Salesforce based Student Information System

Reference number

LW050

II.1.2) Main CPV code

- 72212445 - Customer Relation Management software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Award of a contract to Support our Salesforce based Student Information System

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

Main site or place of performance

Liverpool

II.2.4) Description of the procurement

Award of contract for Support of Salesforce based Student Information System. UK-Liverpool: Customer Relation Management software development services.

II.2.5) Award criteria

Quality criterion - Name: Proven Experience of supporting similar projects in other HEIs / Weighting: 40

Quality criterion - Name: Operational plan for supporting LSTM / Weighting: 15

Quality criterion - Name: Data Futures / Weighting: 15

Quality criterion - Name: Communication Strategy / Weighting: 15

Quality criterion - Name: Sustainability Considerations / Weighting: 7

Cost criterion - Name: Price Score / Weighting: 8

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-011376](#)

Section V. Award of contract

Contract No

1023LW

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 July 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Creation Technology Solutions Limited

The Barley Mow Centre, 10 Barley Mow Passage, Chiswick

London

W4 4PH

Email

mark.fontaine@creation.technology

Telephone

+44 2087354270

Country

United Kingdom

NUTS code

- UKI - London

National registration number

05953173

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £200,000

Total value of the contract/lot: £200,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=607809667>

GO Reference: GO-2021811-PRO-18718918

VI.4) Procedures for review

VI.4.1) Review body

Liverpool School of Tropical Medicine

Liverpool

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Liverpool School of Tropical Medicine

Liverpool

L3 5QA

Country

United Kingdom