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Awarded contract

## **Support of Salesforce based Student Information System**

Liverpool School of Tropical Medicine

F03: Contract award notice

Notice reference: 2021/S 000-019472

Published: 11 August 2021, 2:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Liverpool School of Tropical Medicine

Pembroke Place

Liverpool

L3 5QA

#### **Email**

[purchasing@lstmed.ac.uk](mailto:purchasing@lstmed.ac.uk)

#### **Telephone**

+44 1517053237

#### **Country**

United Kingdom

**NUTS code**

UKD7 - Merseyside

**Internet address(es)**

Main address

<https://www.lstmed.ac.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support of Salesforce based Student Information System

Reference number

LW050

#### **II.1.2) Main CPV code**

- 72212445 - Customer Relation Management software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Award of a contract to Support our Salesforce based Student Information System

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £200,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

Main site or place of performance

Liverpool

## **II.2.4) Description of the procurement**

Award of contract for Support of Salesforce based Student Information System. UK-Liverpool: Customer Relation Management software development services.

## **II.2.5) Award criteria**

Quality criterion - Name: Proven Experience of supporting similar projects in other HEIs / Weighting: 40

Quality criterion - Name: Operational plan for supporting LSTM / Weighting: 15

Quality criterion - Name: Data Futures / Weighting: 15

Quality criterion - Name: Communication Strategy / Weighting: 15

Quality criterion - Name: Sustainability Considerations / Weighting: 7

Cost criterion - Name: Price Score / Weighting: 8

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-011376](#)

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## **Section V. Award of contract**

### **Contract No**

1023LW

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 July 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Creation Technology Solutions Limited

The Barley Mow Centre, 10 Barley Mow Passage, Chiswick

London

W4 4PH

Email

[mark.fontaine@creation.technology](mailto:mark.fontaine@creation.technology)

Telephone

+44 2087354270

Country

United Kingdom

NUTS code

- UKI - London

National registration number

05953173

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £200,000

Total value of the contract/lot: £200,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=607809667>

GO Reference: GO-2021811-PRO-18718918

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Liverpool School of Tropical Medicine

Liverpool

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Liverpool School of Tropical Medicine

Liverpool

L3 5QA

Country

United Kingdom