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Contract

Microsoft Enterprise agreement O365/M365

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

F20: Modification notice

Notice identifier: 2024/S 000-019439

Procurement identifier (OCID): ocds-h6vhtk-046bbc

Published 25 June 2024, 2:12pm

Section I: Contracting authority/entity

I.1) Name and addresses

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

10 South Colonnade

London

E14 4PU

Contact

Procurement Operations

Email

procurement.operations@phe.gov.uk

Telephone

+44 2071231255

Country

United Kingdom

NUTS code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Buyer's address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Microsoft Enterprise agreement O365/M365

Reference number

C71992

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement at the time of conclusion of the contract:

The licences and their support are necessary for continued usage of the wide range of Microsoft products used by former PHE colleagues with the new addition of UKHSA colleagues.

The usage of Microsoft licences include those familiar to most users, such as Email; Word Processing; Spreadsheets and Skype Telephony. Those less familiar are licences for servers and security products used in IT but deploying files and services to all employees in a secure manner. Support services are essential to continue receiving updates during the 3-year period both for security and fixes to problems.

The strategy is to continue use of these products and take advantage of enhancements developed during the current period. The strategy is one of renewal and refresh and most users will notice no additional change.

There is no real alternative to Microsoft products readily available, any move away from Microsoft would be many years in the planning and execution.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2022

End date

30 April 2024

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure**IV.2) Administrative information****IV.2.1) Contract award notice concerning this contract**

Notice number: [2024/S 000-016617](#)

Section V. Award of contract/concession

Contract No

C71992

Title

Microsoft Enterprise agreement O365/M365

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

8 November 2023

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

TRUSTMARQUE SOLUTIONS LIMITED

Marlborough House Westminster Place, York Business Park

London

YO26 6RW

Email

tenders@trustmarque.com

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

National registration number

02183240

Internet address

www.trustmarque.com

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £20,000,000

Section VI. Complementary information

VI.3) Additional information

Previous Contract Finder Reference-

<https://www.contractsfinder.service.gov.uk/Notice/0e9d9691-2520-47b9-b616-39aa6aa7f5f2>

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UKI42 - Tower Hamlets

VII.1.4) Description of the procurement:

Contract value uplift to accommodate accurate projected spend on licenses and Azure services which was not available at time of contract initiation, and reflects changed circumstances and use levels due to organisational change.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 May 2024

End date

31 March 2025

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£29,999,850

VII.1.7) Name and address of the contractor/concessionaire

TRUSTMARQUE SOLUTIONS LIMITED

Marlborough House Westminster Place, York Business Park

London

YO26 6RW

Email

tenders@trustmarque.com

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

National registration number

02183240

Internet address

www.trustmarque.com

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Additional licences required due to the increase in users. Increased Azure Cloud consumption.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Contract value uplift to accommodate accurate projected spend on licenses and Azure services which was not available at time of contract initiation, and reflects changed circumstances and use levels due to organisational change.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £23,400,000

Total contract value after the modifications

Value excluding VAT: £29,999,850