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Contract

National Framework Agreement for All Age Continuing Care Services

Countess of Chester Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-019434

Procurement identifier (OCID): ocids-h6vhtk-0401e1

Published 25 June 2024, 1:56pm

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

marion.haddley@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.coch.nhs.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for All Age Continuing Care Services

Reference number

F/092/AACCS/23/MH

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This Framework Agreement will facilitate the delivery of All age continuing care assessment and review services, alongside existing NHS delivery teams. This will reduce the existing backlogs, patient waiting times will be reduced, referrals and urgent requirements will be expedited, service quality will be improved and patient satisfaction will be positively impacted.

This invitation to tender (ITT) process will be conducted under Regulation 74 of the Public Contracts Regulations 2015 (as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) known as the “Light Touch Regime.” The process will be similar to that of the Open Procedure described in Regulation 27 of the Public Contracts Regulations 2015 (as amended) but the Awarding Authority will not be bound by the terms of this Regulation or of any other Regulation save as provided for in Chapter 3 Section 7 of the aforementioned Regulations.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £25,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This Framework Agreement aims to provide a range of services to support the assessment, delivery and review of AACC provision. The AACC services provided under this framework will support Contracting Authorities to meet targets set at a national and local level, and achieve compliance with the following national frameworks (and any future related frameworks):

- National Framework for Continuing Healthcare and NHS Funded Care
- Young People’s Continuing Care National Framework

The Countess of Chester Hospital NHS Foundation Trust’s Commercial Procurement Service anticipates appointing Bidders whose combined score meets or exceeds 65% against the award criteria detailed in Section 10 of this ITT (which have met the minimum requirements which are set out in these ITT documents) to supply the Services detailed within the specification at SCHEDULE A FRAMEWORK AGREEMENT SPECIFICATION.

II.2.5) Award criteria

Quality criterion - Name: Service Provision / Weighting: 35

Quality criterion - Name: Resource / Weighting: 20

Quality criterion - Name: Standards, Accreditations and Security Management / Weighting: 15

Quality criterion - Name: Contract Management / Weighting: 5

Quality criterion - Name: Innovation and Added Value / Weighting: 5

Quality criterion - Name: Social Value - Delivering new ways of working / Weighting: 5

Quality criterion - Name: Social Value - Fighting Climate Change / Weighting: 5

Cost criterion - Name: Commercial - Scenario 1 / Weighting: 5

Cost criterion - Name: Commercial - Scenario 2 / Weighting: 5

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement will run for two (2) years with the option to extend for up to a further two (2) years in instalments of one (1) year a maximum four (4) year term, however call-off Contracts may exceed this period provided that Contracts are awarded within the Framework Agreement Term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027596](#)

Section V. Award of contract

Contract No

1

Title

All Age Continuing Care Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 February 2024

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HCRG Workforce Solutions Ltd t/a Melia Care Services

33 Soho Square

London

W1D 3QU

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £25,000,000

Section VI. Complementary information

VI.3) Additional information

Previous related notices:

2023/S 000-027596

2023/S 000-036496

2023/S 000-004251

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures

The Countess of Chester Hospital NHS Foundation Trust will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision.

VI.4.4) Service from which information about the review procedure may be obtained

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom