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Planning

## **Community Wellbeing**

Torbay Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-019426

Procurement identifier (OCID): ocids-h6vhtk-047274

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### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

#### **Contact**

Mrs Chloe Farquhar

#### **Email**

[chloe.farquhar@torbay.gov.uk](mailto:chloe.farquhar@torbay.gov.uk)

#### **Telephone**

+44 1803208350

#### **Country**

United Kingdom

**Region code**

UKK42 - Torbay

**Internet address(es)**

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Community Wellbeing

Reference number

DN729820

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Torbay Council are publishing a Prior Information Notice (PIN) to inform the market of a potential opportunity for Community Wellbeing and to initiate pre-market engagement by way of Expression of Interest for the purpose of enabling the Local Authority to identify within the market:

1. Suppliers with the skills, experiences and expertise to deliver the requirements laid out in Appendix A Draft Specification
2. Identify interested parties to this opportunity; and
3. Identify capable, interested parties who can deliver the requirements of the procurement within the proposed timescales.

The background of this requirement is the demand for Adult Social care in Torbay is continuing to increase. To address our critical need to meet the needs of local people in a community-focused way and reduce the demand of individuals for statutory support to maintain their independence, health and wellbeing in the community, we need to ensure there are robust mechanisms and community support services in place to enable people to connect and engage with community-based support within their own neighbourhoods in Torbay.

The overarching purpose of this requirement will focus on delivering the preventative aspects of Adult Social Care and Public Health which will promote and actively support the independence, wellbeing and quality of life for Adults in Torbay. It will prevent or delay the need for Torbay residents to access higher cost more intensive support.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

#### **II.2.4) Description of the procurement**

The Procurement will be undertaken in accordance with Regulations 74, 75 and 76 of the Public Contracts Regulations 2015 (SI 2015/102) relating to the award of contracts for Social and Other Specific Services, the tender process will broadly follow the Open Procedure as outlined within the Public Contracts Regulations 2015 (SI 2015/102).

The Community Wellbeing Service will have four core aspects in order to meet the requirements:

- o A helpline that offers a point of contact for the resolution of queries, onward referral, or time-limited, structured support of a maximum of 3 sessions either over the phone or online (the maximum number of sessions metric to be codesigned between the provider, The Trust and Torbay Council).
- o A physical hub that hosts community and statutory partners for the direct delivery of interventions that support the adult social care and public health agendas (as agreed by the contract managers of this provision).
- o A community coordination provision that receives referrals and links people with community assets as appropriate to the persons needs and requirements.
- o Additionally, the supplier will be responsible for the administration of the Community Fund which provides additional financial support to individuals and groups for the benefit of Torbay's communities.

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

This contract is subject to renewal

Yes

Description of renewals

The initial contract term will be 2 years and subject to an extension for up to one further year.

#### **II.3) Estimated date of publication of contract notice**

29 July 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes