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Award

## Risk Management Software Solution

UNITED UTILITIES WATER LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019416

Procurement identifier (OCID): ocds-h6vhtk-050ded ([view related notices](#))

Published 7 May 2025, 2:43pm

### Scope

### Description

SaaS software solution for risk management for a user base of approximately 500 users and the associated implementation services.

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## Contract 1. Risk Management Software Solution

### Supplier

- Onspring Technologies LLC

## **Contract value**

- 785150 USD including VAT

Above the relevant threshold

## **Award decision date**

7 May 2025

## **Standstill period**

- End: 19 May 2025
- 9 working days

## **Earliest date the contract will be signed**

7 June 2025

## **Contract dates (estimated)**

- 7 June 2025 to 6 June 2030
- Possible extension to 6 June 2035
- 10 years

Description of possible extension:

Possibility to extend the agreement for a further five years at a cost of USD \$745,000 plus inflationary increase.

## **Main procurement category**

Services

## **CPV classifications**

- 48100000 - Industry specific software package
- 72263000 - Software implementation services

## **Contract locations**

- UKD - North West (England)

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## **Procedure**

### **Procedure type**

Direct award

### **Special regime**

Utilities

### **Direct award justification**

Single supplier - technical reasons

It has been identified that this supplier is the only available supplier that can meet the technical needs of United Utilities for this solution in order to deliver our requirements for the AMP8 and AMP9 regulatory periods.

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## Supplier

### Onspring Technologies LLC

- Public Procurement Organisation Number: PGXP-1486-ZXPW

10801 Mastin St., Ste 400

Overland Park

KS

United States

Email: [deena.stevens@onspring.com](mailto:deena.stevens@onspring.com)

Website: <http://onspring.com>

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Risk Management Software Solution

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## Contracting authority

## **UNITED UTILITIES WATER LIMITED**

- Companies House: 02366678
- Public Procurement Organisation Number: PVVB-5589-BWHX

Haweswater House, Lingley Green Avenue

Great Sankey

WA5 3LP

United Kingdom

Email: [Commercialapprovalsboard@uuplc.co.uk](mailto:Commercialapprovalsboard@uuplc.co.uk)

Region: UKD61 - Warrington

Organisation type: Private utility