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Tender

## **NHS England South East - Liaison and Diversion and Reconnect Services**

NHS England South East

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-019412

Procurement identifier (OCID): ocds-h6vhtk-03b0fd

Published 7 July 2023, 10:29am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England South East

Redditch

#### **Contact**

Jamie Mackay

#### **Email**

[Scwcsu.procurement@nhs.net](mailto:Scwcsu.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKJ - South East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.england.nhs.uk/south-east/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS England South East - Liaison and Diversion and Reconnect Services

Reference number

C190172

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS England (NHSE) South East, ("the Commissioner") are seeking Provider(s) who have the capability and capacity to deliver non-custodial services, specifically Liaison & Diversion and RECONNECT services, across the South East of England NHSE region.

The non-custodial programmes focus on appropriate diversion, support, and recovery of those entering the criminal justice system (Liaison & Diversion) through to and on release from a secure setting (RECONNECT). The non-custodial programmes provide a continuous pathway of support for individuals, ensuring communication and information sharing across the non-custodial programme interfaces and thereby supporting the individual's access to treatment and support across the pathway.

The services will aim to improve health and criminal justice outcomes for children, young people and adults who come into contact with the youth and criminal justice systems.

The procurement is split across five geographic lots, with the following corresponding maximum annual lot values:

- Lot 1 - Thames Valley - £4.22m
- Lot 2 - Hampshire and Isle of Wight - £3.39m
- Lot 3 - Kent - £3.07m

- Lot 4 - Surrey - £1.67m
- Lot 5 - Sussex - £2.31m

The contract duration will be for seven years, with services due to commence on 1st April 2024.

The total maximum combined lot value over the life of the seven-year contract is £102.6m.

Liaison and Diversion (L&D) services aim to provide early intervention for vulnerable individuals (both young people and adults) as they come to the attention of the criminal justice system. L&D services provide a prompt response to concerns raised by the police, probation service, youth offending teams or court staff, and provide critical information to decision-makers in the justice system, in real time, when it comes to charging and sentencing these vulnerable people. L&D also acts as a point of referral and assertive follow up for these service users, to ensure they can access, and are supported to attend, further help.

RECONNECT is a care after custody service that seeks to improve the continuity of care of individuals with an identified health need leaving prison or an Immigration Removal Centre (IRC). This involves working with them before they leave to support their transition to community-based services, thereby safeguarding health gains made whilst in prison or an IRC.

RECONNECT services aim to improve the wellbeing of people leaving prison or IRCs, reduce inequalities, address health-related drivers of offending behaviours and/or absconding. Whilst not a service which provides clinical interventions, the RECONNECT service offers liaison, advocacy, signposting, and support to those leaving prison or IRCs to support engagement in community-based health and support services.

TUPE implications are likely to apply to all areas; workforce information is available upon request during the tender period.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Thames Valley

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

## **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

## **II.2.4) Description of the procurement**

NHS England (NHSE) South East, ("the Commissioner") are seeking Provider(s) who have the capability and capacity to deliver non-custodial services, specifically Liaison & Diversion and RECONNECT services, across the South East of England NHSE region.

The non-custodial programmes focus on appropriate diversion, support, and recovery of those entering the criminal justice system (Liaison & Diversion) through to and on release from a secure setting (RECONNECT). The non-custodial programmes provide a continuous pathway of support for individuals, ensuring communication and information sharing across the non-custodial programme interfaces and thereby supporting the individual's access to treatment and support across the pathway.

The services will aim to improve health and criminal justice outcomes for children, young people and adults who come into contact with the youth and criminal justice systems.

The procurement is split across five geographic lots, this specific Lot 1 is for coverage within Thames Valley and has a maximum annual lot value of £4.22m.

The contract duration will be for seven years, with services due to commence on 1st April 2024.

The total maximum combined Lot 1 value over the life of the seven-year contract is £29.5m.

Liaison and Diversion (L&D) services aim to provide early intervention for vulnerable individuals (both young people and adults) as they come to the attention of the criminal justice system. L&D services provide a prompt response to concerns raised by the police, probation service, youth offending teams or court staff, and provide critical information to decision-makers in the justice system, in real time, when it comes to charging and sentencing these vulnerable people. L&D also acts as a point of referral and assertive

follow up for these service users, to ensure they can access, and are supported to attend, further help.

RECONNECT is a care after custody service that seeks to improve the continuity of care of individuals with an identified health need leaving prison or an Immigration Removal Centre (IRC). This involves working with them before they leave to support their transition to community-based services, thereby safeguarding health gains made whilst in prison or an IRC.

RECONNECT services aim to improve the wellbeing of people leaving prison or IRCs, reduce inequalities, address health-related drivers of offending behaviours and/or absconding. Whilst not a service which provides clinical interventions, the RECONNECT service offers liaison, advocacy, signposting, and support to those leaving prison or IRCs to support engagement in community-based health and support services.

TUPE implications are likely to apply to all areas; workforce information is available upon request during the tender period.

## **II.2) Description**

### **II.2.1) Title**

Hampshire and Isle of Wight

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

### **II.2.4) Description of the procurement**

NHS England (NHSE) South East, ("the Commissioner") are seeking Provider(s) who have the capability and capacity to deliver non-custodial services, specifically Liaison & Diversion and RECONNECT services, across the South East of England NHSE region.

The non-custodial programmes focus on appropriate diversion, support, and recovery of those entering the criminal justice system (Liaison & Diversion) through to and on release

from a secure setting (RECONNECT). The non-custodial programmes provide a continuous pathway of support for individuals, ensuring communication and information sharing across the non-custodial programme interfaces and thereby supporting the individual's access to treatment and support across the pathway.

The services will aim to improve health and criminal justice outcomes for children, young people and adults who come into contact with the youth and criminal justice systems.

The procurement is split across five geographic lots, this specific Lot 2 is for coverage within Hampshire and Isle of Wight and has a maximum annual lot value of £3.39m.

The contract duration will be for seven years, with services due to commence on 1st April 2024.

The total maximum combined Lot 2 value over the life of the seven-year contract is £23.7m.

Liaison and Diversion (L&D) services aim to provide early intervention for vulnerable individuals (both young people and adults) as they come to the attention of the criminal justice system. L&D services provide a prompt response to concerns raised by the police, probation service, youth offending teams or court staff, and provide critical information to decision-makers in the justice system, in real time, when it comes to charging and sentencing these vulnerable people. L&D also acts as a point of referral and assertive follow up for these service users, to ensure they can access, and are supported to attend, further help.

RECONNECT is a care after custody service that seeks to improve the continuity of care of individuals with an identified health need leaving prison or an Immigration Removal Centre (IRC). This involves working with them before they leave to support their transition to community-based services, thereby safeguarding health gains made whilst in prison or an IRC.

RECONNECT services aim to improve the wellbeing of people leaving prison or IRCs, reduce inequalities, address health-related drivers of offending behaviours and/or absconding. Whilst not a service which provides clinical interventions, the RECONNECT service offers liaison, advocacy, signposting, and support to those leaving prison or IRCs to support engagement in community-based health and support services.

TUPE implications are likely to apply to all areas; workforce information is available upon request during the tender period.

## **II.2) Description**

### **II.2.1) Title**

Kent

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

NHS England (NHSE) South East, ("the Commissioner") are seeking Provider(s) who have the capability and capacity to deliver non-custodial services, specifically Liaison & Diversion and RECONNECT services, across the South East of England NHSE region.

The non-custodial programmes focus on appropriate diversion, support, and recovery of those entering the criminal justice system (Liaison & Diversion) through to and on release from a secure setting (RECONNECT). The non-custodial programmes provide a continuous pathway of support for individuals, ensuring communication and information sharing across the non-custodial programme interfaces and thereby supporting the individual's access to treatment and support across the pathway.

The services will aim to improve health and criminal justice outcomes for children, young people and adults who come into contact with the youth and criminal justice systems.

The procurement is split across five geographic lots, this specific Lot 3 is for coverage within Kent and has a maximum annual lot value of £3.07m.

The contract duration will be for seven years, with services due to commence on 1st April 2024.

The total maximum combined Lot 3 value over the life of the seven-year contract is £21.4m.

Liaison and Diversion (L&D) services aim to provide early intervention for vulnerable individuals (both young people and adults) as they come to the attention of the criminal justice system. L&D services provide a prompt response to concerns raised by the police, probation service, youth offending teams or court staff, and provide critical information to



decision-makers in the justice system, in real time, when it comes to charging and sentencing these vulnerable people. L&D also acts as a point of referral and assertive follow up for these service users, to ensure they can access, and are supported to attend, further help.

RECONNECT is a care after custody service that seeks to improve the continuity of care of individuals with an identified health need leaving prison or an Immigration Removal Centre (IRC). This involves working with them before they leave to support their transition to community-based services, thereby safeguarding health gains made whilst in prison or an IRC.

RECONNECT services aim to improve the wellbeing of people leaving prison or IRCs, reduce inequalities, address health-related drivers of offending behaviours and/or absconding. Whilst not a service which provides clinical interventions, the RECONNECT service offers liaison, advocacy, signposting, and support to those leaving prison or IRCs to support engagement in community-based health and support services.

TUPE implications are likely to apply to all areas; workforce information is available upon request during the tender period.

## **II.2) Description**

### **II.2.1) Title**

Surrey

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

### **II.2.4) Description of the procurement**

NHS England (NHSE) South East, ("the Commissioner") are seeking Provider(s) who have the capability and capacity to deliver non-custodial services, specifically Liaison & Diversion and RECONNECT services, across the South East of England NHSE region.

The non-custodial programmes focus on appropriate diversion, support, and recovery of those entering the criminal justice system (Liaison & Diversion) through to and on release from a secure setting (RECONNECT). The non-custodial programmes provide a continuous pathway of support for individuals, ensuring communication and information sharing across the non-custodial programme interfaces and thereby supporting the individual's access to treatment and support across the pathway.

The services will aim to improve health and criminal justice outcomes for children, young people and adults who come into contact with the youth and criminal justice systems.

The procurement is split across five geographic lots, this specific Lot 4 is for coverage within Surrey and has a maximum annual lot value of £1.67m.

The contract duration will be for seven years, with services due to commence on 1st April 2024.

The total maximum combined Lot 4 value over the life of the seven-year contract is £11.6m.

Liaison and Diversion (L&D) services aim to provide early intervention for vulnerable individuals (both young people and adults) as they come to the attention of the criminal justice system. L&D services provide a prompt response to concerns raised by the police, probation service, youth offending teams or court staff, and provide critical information to decision-makers in the justice system, in real time, when it comes to charging and sentencing these vulnerable people. L&D also acts as a point of referral and assertive follow up for these service users, to ensure they can access, and are supported to attend, further help.

RECONNECT is a care after custody service that seeks to improve the continuity of care of individuals with an identified health need leaving prison or an Immigration Removal Centre (IRC). This involves working with them before they leave to support their transition to community-based services, thereby safeguarding health gains made whilst in prison or an IRC.

RECONNECT services aim to improve the wellbeing of people leaving prison or IRCs, reduce inequalities, address health-related drivers of offending behaviours and/or absconding. Whilst not a service which provides clinical interventions, the RECONNECT service offers liaison, advocacy, signposting, and support to those leaving prison or IRCs to support engagement in community-based health and support services.

TUPE implications are likely to apply to all areas; workforce information is available upon request during the tender period.

## **II.2) Description**

### **II.2.1) Title**

Sussex

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

### **II.2.4) Description of the procurement**

NHS England (NHSE) South East, ("the Commissioner") are seeking Provider(s) who have the capability and capacity to deliver non-custodial services, specifically Liaison & Diversion and RECONNECT services, across the South East of England NHSE region.

The non-custodial programmes focus on appropriate diversion, support, and recovery of those entering the criminal justice system (Liaison & Diversion) through to and on release from a secure setting (RECONNECT). The non-custodial programmes provide a continuous pathway of support for individuals, ensuring communication and information sharing across the non-custodial programme interfaces and thereby supporting the individual's access to treatment and support across the pathway.

The services will aim to improve health and criminal justice outcomes for children, young people and adults who come into contact with the youth and criminal justice systems.

The procurement is split across five geographic lots, this specific Lot 5 is for coverage within Sussex and has a maximum annual lot value of £2.31m.

The contract duration will be for seven years, with services due to commence on 1st April 2024.

The total maximum combined Lot 1 value over the life of the seven-year contract is £16.2m.

Liaison and Diversion (L&D) services aim to provide early intervention for vulnerable individuals (both young people and adults) as they come to the attention of the criminal

justice system. L&D services provide a prompt response to concerns raised by the police, probation service, youth offending teams or court staff, and provide critical information to decision-makers in the justice system, in real time, when it comes to charging and sentencing these vulnerable people. L&D also acts as a point of referral and assertive follow up for these service users, to ensure they can access, and are supported to attend, further help.

RECONNECT is a care after custody service that seeks to improve the continuity of care of individuals with an identified health need leaving prison or an Immigration Removal Centre (IRC). This involves working with them before they leave to support their transition to community-based services, thereby safeguarding health gains made whilst in prison or an IRC.

RECONNECT services aim to improve the wellbeing of people leaving prison or IRCs, reduce inequalities, address health-related drivers of offending behaviours and/or absconding. Whilst not a service which provides clinical interventions, the RECONNECT service offers liaison, advocacy, signposting, and support to those leaving prison or IRCs to support engagement in community- based health and support services.

TUPE implications are likely to apply to all areas; workforce information is available upon request during the tender period.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-006921](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 August 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English