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Contract

Procurement for the provision of a Framework Agreement for Integrated Resource Management Planning Technology Partners to Arden and GEM Commissioning Support Unit (NHS England)

NHS England (through Arden and Greater East Midlands Commissioning Support Unit)

F03: Contract award notice

Notice identifier: 2025/S 000-019409

Procurement identifier (OCID): ocds-h6vhtk-04117e

Published 7 May 2025, 2:38pm

Section I: Contracting authority

I.1) Name and addresses

NHS England (through Arden and Greater East Midlands Commissioning Support Unit)

Cardinal Square, 10 Nottingham Road

Derby

DE13QT

Contact

Michael Pingstone

Email

michael.pingstone@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.ardengemcsu.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement for the provision of a Framework Agreement for Integrated Resource Management Planning Technology Partners to Arden and GEM Commissioning Support Unit (NHS England)

Reference number

C220680

II.1.2) Main CPV code

- 48300000 - Document creation, drawing, imaging, scheduling and productivity software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Arden and GEM Commissioning Support Unit (AGEM) was seeking to let a Framework Agreement for the provision of Integrated Resource Management Planning Technology Partners. The systems were required to be agile and have the flexibility to respond to evolving technology and operational requirements as these emerge.

AGEM developed a new service offering for customers which enabled customers to join as members with an annual fee which is scaled according to the requirements of the customer and the size of the organisation. AGEM subsequently required system partner(s) to enable this vision.

The vision is to provide both a strategic planning tool to enable population level integrated planning and a range of connected operational planning tools to support effective resource management. The tools created will enable decision makers at different levels across the health and care system to understand the current performance, their target operating model - and performance requirements, together with the evidence base on best practice.

Anaplan Limited and Deloitte LLP have been awarded a place on the Framework Agreement. The Framework Agreement term will be three (3) years, with a total framework value of up to

£15.866m (including VAT) over the three (3) years.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of AGEM.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £13,221,666

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Arden and GEM Commissioning Support Unit (AGEM) was seeking to let a Framework Agreement for the provision of Integrated Resource Management Planning Technology Partners. The systems were required to be agile and have the flexibility to respond to evolving technology and operational requirements as these emerge.

AGEM developed a new service offering for customers which enabled customers to join as members with an annual fee which is scaled according to the requirements of the customer and the size of the organisation. AGEM subsequently required system partner(s) to enable this vision.

The vision is to provide both a strategic planning tool to enable population level integrated planning and a range of connected operational planning tools to support effective resource management. The tools created will enable decision makers at different levels across the health and care system to understand the current performance, their target operating model - and performance requirements, together with the evidence base on best practice.

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II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015.

This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032534](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Anaplan Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07482228

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £0.02 taken into consideration

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Deloitte LLP

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC303675

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £0.02 taken into consideration

Section VI. Complementary information

VI.3) Additional information

The services are subject to the full regime of current procurement legislation and as such this tender was conducted in accordance with, and governed by, the Public Contracts Regulations 2015.

This contract was therefore to be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

Bidders were notified of a contract award decision and the Contracting Authority observed the award decision notices provisions and held a 10-day standstill period in accordance with the Public Contracts Regulations 2015 ('Regulations'). At the start of the standstill period, a Contract award notification letter was sent to each Bidder in accordance with Regulation 86 of the Regulations.

The Regulations provide that aggrieved parties are to take action in the High Court (England and Wales).

VI.4) Procedures for review

VI.4.1) Review body

High Court London

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.