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Award

Risk Management Software Solution

UNITED UTILITIES WATER LIMITED

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Notice identifier: 2025/S 000-019408

Procurement identifier (OCID): ocds-h6vhtk-050ded ([view related notices](#))

Published 7 May 2025, 2:35pm

Scope

Description

Procurement of a SaaS software solution for risk management for a user base of approximately 500 users

Contract 1. Risk Management Software Solution

Supplier

- [Onspring Technologies LLC](#)

Contract value

- 785150 USD including VAT

Above the relevant threshold

Earliest date the contract will be signed

7 June 2025

Contract dates (estimated)

- 7 June 2025 to 6 June 2030
- Possible extension to 6 June 2035
- 10 years

Description of possible extension:

Possible to extend contract for further five years at a value of \$742000 USD plus inflation.

Main procurement category

Services

CPV classifications

- 48100000 - Industry specific software package
- 72263000 - Software implementation services

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

It is necessary to use a direct award in relation to these services as this supplier has been identified as the only supplier that is able to provide a solution that meets the full technical requirements for this software for all of our requirements across the AMP8 and AMP9 regulatory periods.

Supplier

Onspring Technologies LLC

- Public Procurement Organisation Number: PGXP-1486-ZXPW

10801 Mastin St., Ste 400

Overland Park

KS

United States

Email: deena.stevens@onspring.com

Website: <http://onspring.com>

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Risk Management Software Solution

Contracting authority

UNITED UTILITIES WATER LIMITED

- Companies House: 02366678
- Public Procurement Organisation Number: PVVB-5589-BWHX

Haweswater House, Lingley Green Avenue

Great Sankey

WA5 3LP

United Kingdom

Email: craig.bartlett@uuplc.co.uk

Region: UKD61 - Warrington

Organisation type: Private utility