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Tender

## **Staffordshire and Stoke on Trent GP Out of Hours Service**

NHS Midlands and Lancashire CSU

NHS Stafford and Surrounds CCG

NHS Cannock Chase Clinical Commissioning Group

NHS North Staffordshire Clinical Commissioning Group

NHS East Staffordshire CCG

NHS Stoke on Trent Clinical Commissioning Group

South East Staffordshire and Seisdon Peninsula Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2021/S 000-019397

Procurement identifier (OCID): ocids-h6vhtk-02d334

Published 10 August 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Midlands and Lancashire CSU

Heron House, 120 Grove Road

Stoke on Trent

ST4 4LX

#### **Email**

[Elizabeth.johnson1@nhs.net](mailto:Elizabeth.johnson1@nhs.net)

#### **Telephone**

+44 3004042999

**Country**

United Kingdom

**NUTS code**

UKG23 - Stoke-on-Trent

**Internet address(es)**

Main address

<https://mlcsu.bravosolution.co.uk>

**I.1) Name and addresses**

NHS Stafford and Surrounds CCG

Stafford

**Email**

[staffordccg.feedback@northstaffs.nhs.uk](mailto:staffordccg.feedback@northstaffs.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UKG24 - Staffordshire CC

**Internet address(es)**

Main address

<https://www.staffordsurroundsccg.nhs.uk/>

**I.1) Name and addresses**

NHS Cannock Chase Clinical Commissioning Group

Stafford

**Email**

[staffordccg.feedback@northstaffs.nhs.uk](mailto:staffordccg.feedback@northstaffs.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UKG24 - Staffordshire CC

**Internet address(es)**

Main address

<https://www.cannockchaseccg.nhs.uk/>

**I.1) Name and addresses**

NHS North Staffordshire Clinical Commissioning Group

Stoke on Trent

**Email**

[Staffordccg.feedback@northstaffs.nhs.uk](mailto:Staffordccg.feedback@northstaffs.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UKG23 - Stoke-on-Trent

**Internet address(es)**

Main address

<https://www.northstaffsccg.nhs.uk/>

**I.1) Name and addresses**

NHS East Staffordshire CCG

Burton

**Email**

[staffordccg.feedback@northstaffs.nhs.uk](mailto:staffordccg.feedback@northstaffs.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UKG24 - Staffordshire CC

**Internet address(es)**

Main address

<https://eaststaffsccg.nhs.uk/>

**I.1) Name and addresses**

NHS Stoke on Trent Clinical Commissioning Group

Stoke on Trent

**Email**

[staffordccg.feedback@northstaffs.nhs.uk](mailto:staffordccg.feedback@northstaffs.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UKG23 - Stoke-on-Trent

**Internet address(es)**

Main address

<https://www.stokeccg.nhs.uk/>

**I.1) Name and addresses**

South East Staffordshire and Seisdon Peninsula Clinical Commissioning Group

Staffordshire

**Email**

[staffordccg.feedback@northstaffs.nhs.uk](mailto:staffordccg.feedback@northstaffs.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UKG24 - Staffordshire CC

**Internet address(es)**

Main address

<https://sesandspccg.nhs.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://mlcsu.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://mlcsu.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Staffordshire and Stoke on Trent GP Out of Hours Service

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Staffordshire & Stoke on Trent CCGs are seeking applications from suitably qualified and experienced providers to deliver a GP Out of Hours service, which aligns with the requirements of the NHSE Integrated Urgent Care national service specification, with effect from the 1st April 2022 via a multiyear contract.

Commissioners wish to tender for services split into two (2) LOTs:-

LOT 1 - NHS North Staffordshire Clinical Commissioning Group (CCG) and Stoke on Trent CCG

LOT 2 - NHS Cannock Chase CCG, South East Staffordshire & Seisdon Peninsula CCG, East Staffordshire CCG and Stafford & Surrounds CCG

In addition to the core GP OOH service requirements LOT 2, covering the South CCG regions will also incorporate an out of hours' provision for the Staffordshire prisons.

The contract will be for a period of five (5) years with the option to extend up to two (2) years.

The Commissioners have set indicative financial envelopes for each lot and details can be found within the ITT documents.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

It is the CCG's intention to commission two separate contracts, however if the same provider is awarded both contracts then the North and South localities reserve the right to discuss bringing together the contracts under one management structure, although this is not guaranteed.

## **II.2) Description**

### **II.2.1) Title**

Lot No

Lot1 North Staffordshire and Stoke on Trent CCGs

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent
- UKG24 - Staffordshire CC

Main site or place of performance

North Staffordshire and Stoke on Trent

### **II.2.4) Description of the procurement**

NHS Cannock Chase Clinical Commissioning Group (CCG), North Staffordshire CCG, South East Staffordshire & Seisdon Peninsula CCG, Stoke on Trent CCG, East Staffordshire CCG and Stafford & Surrounds CCG wish to tender and enter a formal procurement for GP Out of Hours (GP OOH) services across the aforementioned CCG catchment areas. Services will commence from the 1st April 2022 for a period of five (5)

years with the option to extend up to two (2) years and will be split into two LOTS:

LOT 1 - NHS North Staffordshire CCG and Stoke on Trent CCG

LOT 2 - NHS Cannock Chase CCG, South East Staffordshire & Seisdon Peninsula CCG, East Staffordshire CCG and Stafford & Surrounds CCG.

In addition to the core GP OOH service requirements LOT 2, covering the South CCG regions will also incorporate an out of hours' provision for the Staffordshire prisons.

Services should align with the national requirements for integrated urgent care and deliver the following core components of the service:

- Receive calls and referrals from NHS 111
- Receive calls and referrals from Health Care Professionals (HCPs) seeking additional clinical telephone advice for patients being attended in their place of residence or public place
- Ability to consult patients by a variety of means including remotely, face to face either at specified hubs or in their own homes.
- Provide clinical support to the Clinical Assessment Service that sits under NHS111

Across Staffordshire we will be consulting on the future Urgent Treatment Centre (UTC) configurations, Providers should be mindful that Commissioners have an aspiration to align GP OOH services to this offer in the future.

TUPE is expected to apply and further indicative details of this are included within the ITT documents.

The Staffordshire and Stoke on Trent GP Out of Hours Services contracts will be part of the wider integrated urgent care offering across Staffordshire and Stoke on Trent and collaboration between partners will be fundamental as the Urgent and Emergency Care services transform.

The CCG has set an affordability threshold for each of the lots within the Procurement. The

CCG reserves the right to request clarification and not to consider Bids that are above the affordability envelope and reserve the right to seek clarification on bids that are unusually low with regards to the affordability threshold

The Affordability thresholds are;



Lot 1 North £4,740,008 per annum

Lot 2 South £4,570,795 per annum

These are indicative thresholds set to reflect the expected costs of providing the service specifications and bidders are encouraged to avoid exceeding the thresholds.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £33,180,056

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2022

End date

31 March 2027

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

### **II.2.1) Title**

Lot No

Lot 2 South Staffordshire CCGs (Including Prisons)

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

South Staffordshire and Staffordshire and Stoke on Trent Prisons

### **II.2.4) Description of the procurement**

NHS Cannock Chase Clinical Commissioning Group (CCG), North Staffordshire CCG, South East Staffordshire & Seisdon Peninsula CCG, Stoke on Trent CCG, East Staffordshire CCG and Stafford & Surrounds CCG wish to tender and enter a formal procurement for GP Out of Hours (GP OOH) services across the aforementioned CCG catchment areas. Services will commence from the 1st April 2022 for a period of five (5) years with the option to extend up to two (2) years and will be split into two LOTS:

LOT 1 - NHS North Staffordshire CCG and Stoke on Trent CCG

LOT 2 - NHS Cannock Chase CCG, South East Staffordshire & Seisdon Peninsula CCG, East Staffordshire CCG and Stafford & Surrounds CCG.

In addition to the core GP OOH service requirements LOT 2, covering the South CCG regions will also incorporate an out of hours' provision for the Staffordshire prisons.

Services should align with the national requirements for integrated urgent care and deliver the following core components of the service:

- Receive calls and referrals from NHS 111
- Receive calls and referrals from Health Care Professionals (HCPs) seeking additional clinical telephone advice for patients being attended in their place of residence or public place

- Ability to consult patients by a variety of means including remotely, face to face either at specified hubs or in their own homes.
- Provide clinical support to the Clinical Assessment Service that sits under NHS111

Across Staffordshire we will be consulting on the future Urgent Treatment Centre (UTC) configurations, Providers should be mindful that Commissioners have an aspiration to align GP OOH services to this offer in the future.

TUPE is expected to apply and further indicative details of this are included within the ITT documents.

The Staffordshire and Stoke on Trent GP Out of Hours Services contracts will be part of the wider integrated urgent care offering across Staffordshire and Stoke on Trent and collaboration between partners will be fundamental as the Urgent and Emergency Care services transform.

The CCG has set an affordability threshold for each of the lots within the Procurement. The

CCG reserves the right to request clarification and not to consider Bids that above the affordability envelope and reserve the right to seek clarification on bids that are unusually low with regards to the affordability threshold

The Affordability thresholds are;

Lot 1 North £4,740,008 per annum

Lot 2 South £4,570,795 per annum

These are indicative thresholds set to reflect the expected costs of providing the service specifications and bidders are encouraged to avoid exceeding the thresholds.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £31,995,565

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2022

End date

31 March 2027

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 September 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

17 September 2021

Local time

5:00pm

## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

Light Touch Regime' services: This procurement is for clinical services which are Light Touch Regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations('Regulations'). Accordingly, the contracting authorities are only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authorities are not voluntarily following any other part of the Regulations. The procedure which the contracting authorities are following is set out in the ITT documents. As the CCG is a relevant body for the purpose of the National Health Service (Procurement, Patient Choice and Competition) (No 2) Regulations 2013 these Regulations also apply to this procurement

Midlands and Lancashire CSU are conducting this procurement exercise as a central purchasing body for another NHS body with whom the successful bidder(s) will enter into contracts for the supply of the services. The contract conditions will be set out in the Invitation to Tender. Further details will be made available via documentation and information released during the course of the tender process. This exercise will be conducted on the Midlands and Lancashire CSU portal

at <https://mlcsu.bravosolution.co.uk/>(i) Candidates should register on the portal at <https://mlcsu.bravosolution.co.uk/> (registration and use of the website is free of charge). If your organisation has registered previously, you do not need to reregister;(ii) Once registered, candidates must submit your reply on the website and by email by the deadline stated. Bidders should search for ITT 837, 839 & 841. For technical support in submitting your expression of interest contact the Bravo SolutionHelpdesk on +448003684850 or E-mail: [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk). This tender will be conducted in line with the Public Contract Regulations 2015.

### VI.4) Procedures for review

#### VI.4.1) Review body

NHS Stafford and Surrounds CCG

Stafford

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

NHS Stafford and Surrounds CCG

Stafford

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Stafford and Surrounds CCG

Stafford

Country

United Kingdom