

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/019394-2026>

Planning

## Newcastle Home Care Framework

Newcastle City Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-019394

Procurement identifier (OCID): ocds-h6vhtk-050d3e ([view related notices](#))

Published 4 March 2026, 11:50am

### Scope

### Reference

P-009133

### Description

Newcastle City Council has a statutory duty to provide care and support services to residents who meet the national minimum eligibility threshold as defined by the Care Act 2014. The Council is committed to delivering a high-quality, responsive, and accessible home care service that enables individuals to live independently, safely, and meaningfully within their own homes and communities.

This contract will support adults residing in the City of Newcastle who meet the national eligibility criteria, including:

Older people aged 65 and over

Adults (18+) with mental health needs

Adults (18+) with physical disabilities, including sensory impairments

Adults (18+) with specific needs, such as dementia, learning disabilities, autism diagnosis's, mental health conditions, end-of-life or palliative care, sudden onset or acquired brain injuries

The service will operate 365 days a year (366 in leap years), between the hours of 7:00 AM and 11:00 PM.

### **Commercial tool**

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

### **Contract dates (estimated)**

- 5 September 2026 to 4 September 2034
- 8 years

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKC22 - Tyneside

## **Lot constraints**

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

---

## **Lot 1. North**

### **Description**

The Framework will operate across four geographical Zones, each forming a separate Lot. The Council intends to appoint three Providers per Lot, based on the outcome of the tender evaluation.

Lot 1 - Provision of Home Care services in the North

This includes: Castle, Fawdon and West Gosforth, Parklands, Gosforth and Kenton, Dene and South Gosforth, Manor Park, North Jesmond

### **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

---

## **Lot 2. East**

### **Description**

The Framework will operate across four geographical Zones, each forming a separate Lot. The Council intends to appoint three Providers per Lot, based on the outcome of the tender evaluation.

Lot 3 - Provision of Home Care services in the East of Newcastle

This includes: Byker, Walker, Heaton, Walkergate, Monument, Ouseburn, South Jesmond

### **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

---

## **Lot 3. Inner West**

### **Description**

The Framework will operate across four geographical Zones, each forming a separate Lot. The Council intends to appoint three Providers per Lot, based on the outcome of the tender evaluation.

Lot 3 - Provision of Home Care services in the Inner West of Newcastle

This includes: Benwell and Scotswood, Elswick, Arthurs Hill, Wingrove, West Fenham, Blakelaw

### **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

---

## **Lot 4. Outer West**

## **Description**

The Framework will operate across four geographical Zones, each forming a separate Lot. The Council intends to appoint three Providers per Lot, based on the outcome of the tender evaluation.

Lot 4 - Provision of Home Care services in the Outer West of Newcastle

This includes: Callerton and Throckley, Chapel, Lemington, Denton, Westerhope, Kingston Park South and Newbiggin Hall

## **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

---

## **Framework**

### **Open framework scheme end date (estimated)**

4 September 2034

### **Maximum number of suppliers**

12

### **Award method when using the framework**

With competition

---

## **Submission**

### **Publication date of tender notice (estimated)**

13 April 2026

### **Enquiry deadline**

16 May 2026, 12:00pm

### **Tender submission deadline**

20 May 2026, 12:00pm

### **Submission address and any special instructions**

Please submit all tender documents via <https://www.open-uk.org>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

6 July 2026

---

## Procedure

### Procedure type

Open procedure

---

## Contracting authority

### Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: [corporate.procurement.team@newcastle.gov.uk](mailto:corporate.procurement.team@newcastle.gov.uk)

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government