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Tender

## **The provision of Information, Advice and Guidance service**

London Borough Of Haringey

F02: Contract notice

Notice identifier: 2021/S 000-019374

Procurement identifier (OCID): ocids-h6vhtk-02d31d

Published 10 August 2021, 5:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough Of Haringey

High Road, Wood Green

LONDON

N228LE

#### **Contact**

Priti Mohanty

#### **Email**

[priti.mohanty@haringey.gov.uk](mailto:priti.mohanty@haringey.gov.uk)

#### **Telephone**

+44 2084890000

#### **Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<https://www.haringey.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://s2c.waxdigital.co.uk/ProcurementLBHaringey/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The provision of Information, Advice and Guidance service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Haringey Council ("the Council") invites tenders from suitably experienced and qualified providers to deliver borough wide Information, Advice and Guidance (IAG) Service to Haringey residents.

The purpose of the IAG is to provide high quality, accurate and consistent information, advice and guidance which is current, relevant and essential for all young people, adults, carers, advocates and residents to know in order to live independently and achieve their version of a 'good life'.

This provision enables early intervention and prevention of escalation around common issues which lead to the eviction, unemployment and hospitalisation of our residents, by providing targeted information, advice and guidance at key points in people's lives to prevent crises. This service plays an important role in maximising our resident's independence and helps prevent reliance and dependency on more intensive care and support, as well as on other statutory services.

The IAG service is made up of different priorities from the Council, North Central London Clinical Commissioning Group (NCL CCG) and Better Care Fund (BCF) which collectively aim to better integrate services in Haringey; improving health, housing, education and employment prospects for all residents. Its overall purpose is to prevent homelessness and provide people with the tools and skills to maintain their independence, improve their health and wellbeing whilst reducing reliance on statutory services.

Anticipated contract start date will be 1st April 2022. The contract shall run for a period four (4) years with an option to extend for a further period or periods of up to a total of three (3) years in accordance with the terms and conditions of the contract, and subject to

satisfactory performance. For avoidance of doubt, the maximum length of the contract would be seven (7) years, if extended.

The maximum annual budget available for this Contracts is £816,000 of which £78,000 is funded by North Central London Clinical Commissioning Group and £55,000 from the Better Care Fund (BCF) and subject to annual renewal. Any bids above these annual figures and/or below the minimum activity level stated in Service Specifications will not be considered.

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,712,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

To deliver borough wide Information, Advice and Guidance (IAG) Service to Haringey residents. Further details are available in Tender documents.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

#### **II.2.6) Estimated value**

Value excluding VAT: £5,712,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

The contract shall run for a period four (4) years with an option to extend for a further period or periods of up to a total of three (3) years in accordance with the terms and conditions of the contract, and subject to satisfactory performance. For avoidance of doubt, the maximum length of the contract would be seven (7) years, if extended.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 September 2021

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

13 September 2021

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Haringey Council

London

Country

United Kingdom