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Contract

AWARDED- HC_Refugee_Resettlement_Support_Service-2024

The Highland Council

F03: Contract award notice

Notice identifier: 2025/S 000-019367

Procurement identifier (OCID): ocids-h6vhtk-050dca

Published 7 May 2025, 1:21pm

Section I: Contracting authority

I.1) Name and addresses

The Highland Council

Glenurquhart Road

Inverness

IV3 5NX

Contact

Hazel Chisholm (Resettlement Team)

Email

resettlement@highland.gov.uk

Telephone

+44 7909436821

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.highland.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00045

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

AWARDED-HC_Refugee_Resettlement_Support_Service-2024

Reference number

HC/PI-H&C/RRSS/2024

II.1.2) Main CPV code

- 70333000 - Housing services

II.1.3) Type of contract

Services

II.1.4) Short description

AWARDED

The services are to provide support for individuals and families who have been resettled in Highland through the Home Office's Refugee Resettlement Scheme, within the Inner Moray Firth area.

The successful Service Provider will be required to provide a comprehensive package of support. With primary aims of ensuring that refugee families feel safe, secure and able to integrate into community life as smoothly and quickly as possible; are able to access a wide range of services applicable to their needs and can manage and sustain their homes as required under the Home Officer Funding Instructions and Statement of Requirements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £244,977

II.2) Description

II.2.2) Additional CPV code(s)

- 70333000 - Housing services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

The Highland Council Area

II.2.4) Description of the procurement

AWARDED

The services are to provide support for individuals and families who have been resettled in Highland through the Home Office's Refugee Resettlement Scheme, within the Inner Moray Firth area.

The successful Service Provider will be required to provide a comprehensive package of support. With primary aims of ensuring that refugee families feel safe, secure and able to integrate into community life as smoothly and quickly as possible; are able to access a wide range of services applicable to their needs and can manage and sustain their homes as required under the Home Officer Funding Instructions and Statement of Requirements.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This Contract has been AWARDED

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- No tenders or no suitable tenders/requests to participate in response to open procedure

Explanation:

Only one supplier submitted a bid

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

HC/PI-H&C/RRSS/2024

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

New Start Highland

9 Carsegate Road North

Inverness

IV3 8DU

Telephone

+44 1463728777

Fax

+44 1463729549

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £244,977

Section VI. Complementary information

VI.3) Additional information

This Contract has been AWARDED

(SC Ref:798163)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Sheriff Court and Justice of the Peace Court

The Inverness Justice Centre, Longman Road

Inverness

IV1 1AH

Email

inverness@scotcourts.gov.uk

Telephone

+44 1463230782

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/inverness-sheriff-court-and-justice-of-the-peace-court>