This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/019367-2025">https://www.find-tender.service.gov.uk/Notice/019367-2025</a>

Contract

# AWARDED-HC\_Refugee\_Resettlement\_Support\_Service-2024

The Highland Council

F03: Contract award notice

Notice identifier: 2025/S 000-019367

Procurement identifier (OCID): ocds-h6vhtk-050dca

Published 7 May 2025, 1:21pm

## **Section I: Contracting authority**

### I.1) Name and addresses

The Highland Council

Glenurguhart Road

Inverness

IV3 5NX

#### Contact

Hazel Chisholm (Resettlement Team)

#### **Email**

resettlement@highland.gov.uk

#### **Telephone**

+44 7909436821

#### Country

United Kingdom

#### **NUTS** code

UKM6 - Highlands and Islands

#### Internet address(es)

Main address

http://www.highland.gov.uk

Buyer's address

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# **Section II: Object**

## II.1) Scope of the procurement

### II.1.1) Title

AWARDED-HC\_Refugee\_Resettlement\_Support\_Service-2024

Reference number

#### HC/Pl-H&C/RRSS/2024

#### II.1.2) Main CPV code

• 70333000 - Housing services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

**AWARDED** 

The services are to provide support for individuals and families who have been resettled in Highland through the Home Office's Refugee Resettlement Scheme, within the Inner Moray Firth area.

The successful Service Provider will be required to provide a comprehensive package of support. With primary aims of ensuring that refugee families feel safe, secure and able to integrate into community life as smoothly and quickly as possible; are able to access a wide range of services applicable to their needs and can manage and sustain their homes as required under the Home Officer Funding Instructions and Statement of Requirements.

### II.1.6) Information about lots

This contract is divided into lots: No

### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £244,977

## II.2) Description

### II.2.2) Additional CPV code(s)

70333000 - Housing services

### II.2.3) Place of performance

**NUTS** codes

• UKM6 - Highlands and Islands

Main site or place of performance

The Highland Council Area

#### II.2.4) Description of the procurement

#### **AWARDED**

The services are to provide support for individuals and families who have been resettled in Highland through the Home Office's Refugee Resettlement Scheme, within the Inner Moray Firth area.

The successful Service Provider will be required to provide a comprehensive package of support. With primary aims of ensuring that refugee families feel safe, secure and able to integrate into community life as smoothly and quickly as possible; are able to access a wide range of services applicable to their needs and can manage and sustain their homes as required under the Home Officer Funding Instructions and Statement of Requirements.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

### II.2.14) Additional information

This Contract has been AWARDED

# Section IV. Procedure

### IV.1) Description

### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• No tenders or no suitable tenders/requests to participate in response to open procedure

**Explanation:** 

Only one supplier submitted a bid

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### Section V. Award of contract

#### **Contract No**

HC/Pl-H&C/RRSS/2024

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

1 May 2025

### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1 Number of tenders received by electronic means: 1 The contract has been awarded to a group of economic operators: No V.2.3) Name and address of the contractor New Start Highland 9 Carsegate Road North **Inverness IV38DU** Telephone +44 1463728777 Fax +44 1463729549 Country **United Kingdom** NUTS code • UKM - Scotland The contractor is an SME

### V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £244,977

No

# **Section VI. Complementary information**

# VI.3) Additional information

This Contract has been AWARDED

(SC Ref:798163)

## VI.4) Procedures for review

### VI.4.1) Review body

Inverness Sheriff Court and Justice of the Peace Court

The Inverness Justice Centre, Longman Road

Inverness

IV11AH

**Email** 

inverness@scotcourts.gov.uk

Telephone

+44 1463230782

Country

**United Kingdom** 

Internet address

https://www.scotcourts.gov.uk/the-courts/court-locations/inverness-sheriff-court-andjustice-of-the-peace-court