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Contract

## **Victim Services for Cumbria**

The Police, Fire & Crime Commissioner for Cumbria

F03: Contract award notice

Notice identifier: 2024/S 000-019354

Procurement identifier (OCID): ocds-h6vhtk-03d59e

Published 24 June 2024, 7:04pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Police, Fire & Crime Commissioner for Cumbria

Police Headquarters, Carleton Hall

Penrith, Cumbria

CA10 2AU

#### **Contact**

Elaine Allan

#### **Email**

[CommercialDept@cumbria.police.uk](mailto:CommercialDept@cumbria.police.uk)

#### **Telephone**

+44 3001240113

#### **Country**

United Kingdom

**Region code**

UKD1 - Cumbria

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.cumbria.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/34578>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Victim Services for Cumbria

Reference number

79100

**II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Police, Fire & Crime Commissioner for Cumbria (the Commissioner) is intending to undertake a procurement exercise to procure Victim Services with a contract renewal commencing 1st April 2024. Victim Services would offer support to victims of crime, whether or not they chose to report this to the Police. This would include provision of information on the service to potential service users, triage, individual assessment of needs and risk, needs-led provision of emotional and practical support, support with the criminal justice process and advocacy. The service would incorporate support for some victims of antisocial behaviour and for survivors of domestic abuse and sexual abuse or sexual assault, including universal, Independent Domestic Violence Advisor and Independent Sexual Violence Advisor services.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £7,400,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85312300 - Guidance and counselling services
- 85312310 - Guidance services
- 85312400 - Welfare services not delivered through residential institutions
- 85321000 - Administrative social services
- 85322000 - Community action programme

### **II.2.3) Place of performance**

NUTS codes

- UKD1 - Cumbria

Main site or place of performance

Penrith, Cumbria, CA10 2AU

#### **II.2.4) Description of the procurement**

The competition process is being carried out under the Light Touch Regime detailed in section 7 of the Public Contract Regulations 2015 (the 'Regulations') and modelled and underpinned on the open procedure.

The Office of the Police, Fire and Crime Commissioner has been working with other local partner agencies to confirm the funding and scope of this service.

The estimated total contract value included is notice the envisaged maximum potential value, including confirmed & unconfirmed funding, extensions for the potential full 6-year contract period, option to include a 12-month MOJ grant funded arrangement, & scope for further externally grant funded opportunities to be incorporated (if they arise & the Commissioner/provider are successful with the grant funding bids).

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality written response / Weighting: 60

Quality criterion - Name: Quality Presentation / Weighting: 20

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The contract duration would initially be 3 years from 1 April 2024 to 31 March 2027 with discretionary extension periods of three 12-months periods up to 31 March 2030.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-028267](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Victim Services for Cumbria

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Victim Support

Ground Floor, Building 3, Eastern Business Park, Wern Fawr Lane, Old St. Mellons,

Cardiff

CF3 5EA

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

National registration number

298028

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £7,500,000

Total value of the contract/lot: £74,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Contract period includes 3 x 12-month optional extensions. Estimated awarded contract value for full 6-year period, also includes estimated value for potential further external funded grant opportunities.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals/court-of-appeal-civil-division>