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Tender

## **SC21021 - C-Care Tech Resilience Voucher Scheme Framework**

Kent County Council

F02: Contract notice

Notice identifier: 2021/S 000-019329

Procurement identifier (OCID): ocids-h6vhtk-02d2f0

Published 10 August 2021, 2:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

Sessions House

Maidstone

ME14 1XQ

#### **Contact**

Mr Cameron Croucher

#### **Email**

[Cameron.Croucher@kent.gov.uk](mailto:Cameron.Croucher@kent.gov.uk)

#### **Telephone**

+44 3000411901

#### **Country**

United Kingdom

**NUTS code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.kentbusinessportal.org.uk](http://www.kentbusinessportal.org.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.kentbusinessportal.org.uk](http://www.kentbusinessportal.org.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SC21021 - C-Care Tech Resilience Voucher Scheme Framework

Reference number

DN562483

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Kent County Council is leading on a new EU-funded project called C-Care (Covid Channel Area Response Exchange). The project aims to respond to some of the socio-economic challenges brought about by the Covid-19 pandemic. C-Care involves 4 English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

As part of this project, the Growth & Communities Division within Kent County Council will run a 'Technology Resilience' voucher pilot scheme to provide support to Kent businesses which have been impacted by the pandemic. The scheme is a non-statutory service and will enable Kent businesses to apply for a 'voucher' to implement a digital solution or project to help them with business resilience and economic recovery. The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

**II.2.1) Title**

Web based activities

Lot No

1

**II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

**II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

**II.2.4) Description of the procurement**

Kent County Council is leading on a new EU-funded project called C-Care (Covid Channel Area Response Exchange). The project aims to respond to some of the socio-economic challenges brought about by the Covid-19 pandemic. C-Care involves 4 English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

As part of this project, the Growth & Communities Division within Kent County Council will run a 'Technology Resilience' voucher pilot scheme to provide support to Kent businesses which have been impacted by the pandemic. The scheme is a non-statutory service and will enable Kent businesses to apply for a 'voucher' to implement a digital solution or project to help them with business resilience and economic recovery. The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

### **II.2) Description**

#### **II.2.1) Title**

Remote working technologies

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

Kent County Council is leading on a new EU-funded project called C-Care (Covid Channel Area Response Exchange). The project aims to respond to some of the socio-economic

challenges brought about by the Covid-19 pandemic. C-Care involves 4 English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

As part of this project, the Growth & Communities Division within Kent County Council will run a 'Technology Resilience' voucher pilot scheme to provide support to Kent businesses which have been impacted by the pandemic. The scheme is a non-statutory service and will enable Kent businesses to apply for a 'voucher' to implement a digital solution or project to help them with business resilience and economic recovery. The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

## **II.2) Description**

### **II.2.1) Title**

Software solutions and applications

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Kent County Council is leading on a new EU-funded project called C-Care (Covid Channel Area Response Exchange). The project aims to respond to some of the socio-economic challenges brought about by the Covid-19 pandemic. C-Care involves 4 English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

As part of this project, the Growth & Communities Division within Kent County Council will run a 'Technology Resilience' voucher pilot scheme to provide support to Kent businesses which have been impacted by the pandemic. The scheme is a non-statutory service and will enable Kent businesses to apply for a 'voucher' to implement a digital solution or project to help them with business resilience and economic recovery. The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

### **II.2.5) Award criteria**

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### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

### **II.2) Description**

#### **II.2.1) Title**

Digital Marketing and Promotional activities

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**



Kent County Council is leading on a new EU-funded project called C-Care (Covid Channel Area Response Exchange). The project aims to respond to some of the socio-economic challenges brought about by the Covid-19 pandemic. C-Care involves 4 English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

## **II.2) Description**

### **II.2.1) Title**

Skills and Capacity building

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Kent County Council is leading on a new EU-funded project called C-Care (Covid Channel Area Response Exchange). The project aims to respond to some of the socio-economic challenges brought about by the Covid-19 pandemic. C-Care involves 4 English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

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### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

## **II.2) Description**

### **II.2.1) Title**

Equipment and Small investments

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 30200000 - Computer equipment and supplies

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

#### **II.2.4) Description of the procurement**

Kent County Council is leading on a new EU-funded project called C-Care (Covid Channel Area Response Exchange). The project aims to respond to some of the socio-economic challenges brought about by the Covid-19 pandemic. C-Care involves 4 English and 3 French partner organisations who are jointly implementing the project. C-Care will provide support to businesses and individuals at risk of exclusion in the France-Channel England area to aid economic recovery.

As part of this project, the Growth & Communities Division within Kent County Council will run a 'Technology Resilience' voucher pilot scheme to provide support to Kent businesses which have been impacted by the pandemic. The scheme is a non-statutory service and will enable Kent businesses to apply for a 'voucher' to implement a digital solution or project to help them with business resilience and economic recovery. The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: Yes

Identification of the project

The scheme is being funded by the European Regional Development Fund and the Interreg France-Channel-England Programme.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 10

In the case of framework agreements, provide justification for any duration exceeding 4 years:

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 September 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

9 September 2021

Local time

4:00pm

Place

Kent County Council

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

Sessions House

Maidstone

ME14 1XQ

Email

[cameron.croucher@kent.gov.uk](mailto:cameron.croucher@kent.gov.uk)

Telephone

+44 3000411901

Country

United Kingdom