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Tender

Advocacy Services for Health and Social Care

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

F02: Contract notice

Notice identifier: 2024/S 000-019284

Procurement identifier (OCID): ocds-h6vhtk-044534

Published 24 June 2024, 12:11pm

Section I: Contracting authority

I.1) Name and addresses

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

Don Valley House, Savile Street East

Sheffield

S4 7UQ

Contact

Kimberley Kay

Email

procurement@noecpc.nhs.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.noecpc.nhs.uk>

Buyer's address

<https://www.noecpc.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy Services for Health and Social Care

Reference number

NOE.0627

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NOE CPC is inviting Suppliers, to provide the NHS, including but not limited to NHS Trusts, Mental Health Trusts, Community Trusts and Integrated Care Systems a compliant and cost-effective Advocacy ServicesEveryone has a legal right to advocacy and public authorities are responsible for arranging independent advocacy services to assist people making or intending to make complaints, effectively supporting individuals during assessments, care planning, safeguarding and reviews and collaborating with families, friends, carers, commissioners and providers.

Patient advocacy services are designed to support individuals in navigating the complex healthcare system, ensuring they receive appropriate care and assistance. These services can be provided by individuals, organisations, or professionals trained in advocating for patients' needs and rights.

These requirements are to be provided under six overarching Lots, listed below;

Lot One - Independent advocates for patients using Social Care Services

Lot Two - Independent Mental Capacity Advocates

Lot Three - Independent Mental Health Advocates

Lot Four - Advocacy for Adult Secure Services

Lot Five - Advocacy for Children and Young People

Lot Six - Advocacy for Health Inequalities (including, generic advocacy, women's health, black and minority ethnic groups, gypsies and travellers', unemployment, the homeless and people with terminal diagnosis)

II.1.5) Estimated total value

Value excluding VAT: £137,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - Independent advocates for patients using Social Care Services

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85323000 - Community health services
- 85140000 - Miscellaneous health services
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Bidders are invited to bid for Lot One - Independent Advocates for Patients Using Social Care Services

Provides advocacy support to individuals navigating social care services, ensuring their rights and preferences are respected and upheld.

The below-listed Authorities (plus those entities listed at Section II.2.11 and Section VI.3) are eligible to access the resulting framework – subject to NOE CPC approval.

Airedale NHS Foundation Trust

Barnsley Facilities Services Ltd (wholly owned subsidiary of Barnsley Hospital NHS Foundation Trust)

Barnsley Hospital NHS Foundation Trust

Bradford District Care NHS Foundation Trust

Bradford Teaching Hospitals NHS Foundation Trust

Calderdale and Huddersfield NHS Foundation Trust

Calderdale and Huddersfield Solutions Ltd (wholly owned subsidiary of Calderdale and Huddersfield NHS Foundation Trust)

Chesterfield Royal Hospital NHS Foundation Trust

Derbyshire Community Health Services NHS Foundation Trust

Derbyshire Support and Facilities Services Ltd (wholly owned subsidiary of Chesterfield Royal Hospitals NHS Foundation Trust)

Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

Harrogate and District NHS Foundation Trust

Harrogate Healthcare Facilities Management Ltd (wholly owned subsidiary of Harrogate and District NHS Foundation Trust)

Hull University Teaching Hospitals NHS Trust

Humber Teaching NHS Foundation Trust

Leeds and York Partnership NHS Foundation Trust

Leeds Community Healthcare NHS Trust

Leeds Teaching Hospitals NHS Trust

Leicestershire Partnership NHS Trust

Lincolnshire Community Health Services NHS Trust

Lincolnshire Partnership NHS Foundation Trust

Locala Community Partnerships CIC

Manx Care

Mid Yorkshire Teaching Hospitals NHS Trust

NHS South Yorkshire Integrated Care Board

Northern Care Alliance NHS Foundation Trust

Northern Lincolnshire and Goole NHS Foundation Trust

Nottingham University Hospitals NHS Trust

Nottinghamshire Healthcare NHS Foundation Trust

Rotherham, Doncaster and South Humber NHS Foundation Trust
Sheffield Children's NHS Foundation Trust
Sheffield Health & Social Care NHS Foundation Trust
Sheffield Teaching Hospitals NHS Foundation Trust
Sherwood Forest Hospitals NHS Foundation Trust
South West Yorkshire Partnership NHS Foundation Trust
The Newcastle upon Tyne Hospitals NHS Foundation Trust
The Rotherham NHS Foundation Trust
United Lincolnshire Hospitals NHS Trust
University Hospitals of Derby and Burton NHS Foundation Trust
University Hospitals of Leicester NHS Trust
York and Scarborough Teaching Hospitals NHS Foundation Trust
York Teaching Hospital Facilities Management LLP (wholly owned subsidiary of York and Scarborough Teaching Hospital NHS Foundation Trust)
Yorkshire Ambulance Service NHS Trust

A full list of current NHS PiP members is available at all times on the below websites;
<http://noecpc.nhs.uk/current-members>
<https://www.commercialsolutions-sec.nhs.uk/>
<https://www.lpp.nhs.uk/about-nhs-london-procurement-partnership/our-members/>
<https://www.eoecph.nhs.uk/>

NOE CPC member bodies as listed at: <http://www.noecpc.nhs.uk/current-members> and any additional new NOE CPC members including wholly owned companies and subsidiaries, may utilise this framework agreement during the contract term.

See Section II.2.11 and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £17,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The entities eligible to utilise any resulting agreement(s), subject to the approval of NOE CPC include any other NHS/Public Sector bodies located in England, Wales, Scotland, Northern Ireland, including any of the Crown Dependencies and NHS Collaborative Procurement Organisations:

The NHS in England (National Health Service for the United Kingdom) including but not limited to: Foundation Trusts, Acute (Hospital) Trusts, Ambulance Trusts, Mental Health Trusts, Care Trusts listed at:

<https://www.england.nhs.uk/publication/nhs-provider-directory>

Integrated Care Systems (ICS's)

<https://www.england.nhs.uk/system-and-organisational-oversight/system-directory/>

Integrated Care Boards (ICB's)

<https://www.nhs.uk/nhs-services/find-your-local-integrated-care-board/>

Department of Health:

<https://www.gov.uk/government/organisations/department-of-health>

Arm's Length Bodies:

<https://www.gov.uk/government/publications/how-to-contact-department-of-health-arms-length-bodies/department-of-healths-agencies-and-partner-organisations>

Sustainability and Transformation Partnerships (STPs) and their individual constituent organisations:

<https://www.england.nhs.uk/category/stp/>

NHS England:

<https://www.england.nhs.uk/>

Organisation involved in commissioning and/or overseeing General Practitioner services, GP consortia, GP Practices and any other provider of primary medical services who are a party to any of the following contracts:

- General Medical Services (GMS)
- Personal Medical Services (PMS)
- Alternative Provider Medical Services (APMS)

The NHS in Wales, Scotland and Northern Ireland including but not limited to Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and

community services, including those provided through community health centres and mental health services at:

NHS Wales (National Health Service for Wales): including but not limited to Welsh Health Boards, NHS Trusts and Public Health Wales:

Continued at Section VI.3 Additional Information

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Independent Mental Capacity Advocates

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Bidders are invited to bid for Lot Two - Independent Mental Capacity Advocates
Offers advocacy for individuals who lack the mental capacity to make certain decisions, ensuring their best interests are considered and their voices are heard in decision-making processes.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £17,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Independent Mental Health Advocates

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Bidders are invited to bid for Lot Three - Independent Mental Health Advocates
Supports individuals with mental health issues by representing their interests, helping them understand their rights, and facilitating their involvement in treatment decisions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £17,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 - Advocacy for Adult Secure Services

Lot No

Lot 4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Bidders are invited to bid for Lot Four - Advocacy for Adult Secure Services
Provides advocacy services for adults in secure settings (such as forensic mental health services), ensuring their rights are protected and their views are represented.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £12,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5 - Advocacy for Children and Young People

Lot No

Lot 5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Bidders are invited to bid for Lot Five - Advocacy for Children and Young People
Delivers advocacy services tailored to the needs of children and young people, helping them to express their views and participate in decisions affecting their lives.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £12,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6 - Advocacy for Health Inequalities

Lot No

Lot 6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Bidders are invited to bid for Lot Six - Advocacy for Health Inequalities

Addresses health disparities by providing advocacy services for various marginalized groups, including women, black and minority ethnic communities, gypsies and travellers, the unemployed, the homeless, and individuals with terminal illnesses.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £12,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See SQ/ITT

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See SQ/ITT

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

N/A

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-006859](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 July 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

30 July 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

<http://www.wales.nhs.uk/nhwalesaboutus/structure>

NHS Scotland (National Health Service for Scotland) including but not limited to Regional NHS Boards, Special NHS Boards and public health body at:

<http://www.scot.nhs.uk/organisations/>

Health and Social Care Services in Northern Ireland: (National Health Service for Northern Ireland) including but not limited to Health Trusts, Social Care Board and other HSC Agencies: <http://online.hscni.net/>

Social Enterprise UK:

<https://www.socialenterprise.org.uk>

Local Authority Councils in England, Scotland and Wales: county, unitary, district, borough, and metropolitan councils (parish/community councils)

Local Councils in England, Scotland and Wales:

<https://www.gov.uk/find-local-council>

Local Authority Councils in Northern Ireland:

<https://www.nidirect.gov.uk/contacts/local-councils-in-northern-ireland>

Isle of Man (IoM) Government and associated IoM based public bodies, including all IoM Government Departments and Cabinet Office, including but not limited to: Department of Health & Social Care: <https://www.gov.im/about-the-government/departments/health-and-social-care/>

The States of Jersey Government and administration including all Government Departments including but not limited to: Health & Social Services:

<https://www.gov.je/Government/Departments/Pages/default.aspx>

The States of Guernsey (Parliament and government) including but not limited to the Committee for Health & Social Care:

<https://www.gov.gg/article/152954/Health-and-Social-Services-Department> Educational Establishments in England including schools and colleges:

<https://get-information-schools.service.gov.uk/>

Schools in Wales:

<https://gov.wales/address-list-schools>

Further Education and 6th Form Colleges in the UK:

<https://www.gov.uk/government/publications/further-education-colleges-in-the-uk>

Higher Education Recognised or listed bodies in the UK offering degree-level courses:

<https://www.gov.uk/check-a-university-is-officially-recognised>

Schools in Scotland including primary, secondary and special schools:

<https://education.gov.scot/parentzone/>

Educational Establishments in Scotland:

<http://www.gov.scot/Topics/Statistics/ScotXed/SchoolEducation/SchoolEstablishments>

Schools and Educational Establishments in Northern Ireland:

<https://www.education-ni.gov.uk/services/schools-plus>

Higher Education Universities and Colleges in Northern Ireland:

<https://www.nidirect.gov.uk/articles/universities-and-colleges-northern-ireland>

UK Police Forces in England, Northern Ireland, Scotland and Wales including National Special Police Forces.

<https://www.police.uk/pu/find-a-police-force/>

England Fire and Rescue Services

<https://www.nationalfirechiefs.org.uk/Fire-and-Rescue-Services>

Scottish Fire & Rescue Services

<http://www.firescotland.gov.uk/your-area.aspx>

Welsh Fire & Rescue Services

<https://www.gov.wales/fire-rescue>

Northern Ireland Fire & Rescue Service

<https://www.nifrs.org/>

UK Maritime & Coastguard Agency

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency/about/access-and-opening>

Registered charities in England and Wales:

<https://www.gov.uk/find-charity-information>

Registered charities in Scotland:

<https://www.oscr.org.uk/charities>

Registered charities in Northern Ireland:

<http://www.charitycommissionni.org.uk/charity-search/>

Ministry of Defence (MOD):

<https://www.gov.uk/government/organisations/ministry-of-defence>

Ministry of Justice (MOJ):

<https://www.gov.uk/browse/justice/prisons-probation>

Registered social landlords, government funded, not-for-profit organisations that provide affordable housing, including housing associations, trusts and cooperatives. England:

<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>

Scotland:

<https://www.housingregulator.gov.scot/landlord-performance/landlords>

Wales:

<http://gov.wales/topics/housing-and-regeneration/publications/registered-social-landlords-in-wales/?lang=en>

Northern Ireland: <https://www.nidirect.gov.uk/contacts/housing-associations>

Any other public sector and government organisations, including, but not limited to, those listed at; Departments, agencies and public bodies

<https://www.gov.uk/government/organisations>

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

NOE CPC will incorporate a minimum 8 working day standstill period at the point information on the award of contract is communicated to tenderers, in accordance with Regulation 12 of the Provider Selection Regime 2023.

Bidders should note that the NOECPC retain absolute discretion as to whether to accept any offer following evaluation. The NOE CPC is not bound in any way to accept any and reserves the right to make no further contract award under this procurement process.

NOE CPC shall not be held liable for any liability or cost or expense incurred by any bidder in relation to this project whatsoever, including, without limitations, in relation to the preparation of their tender and any subsequent clarification or any legal or other expenses.