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Tender

## **Advocacy Services for Health and Social Care**

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

F02: Contract notice

Notice identifier: 2024/S 000-019284

Procurement identifier (OCID): ocds-h6vhtk-044534

Published 24 June 2024, 12:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leeds and York Partnership NHS Foundation Trust, trading as North of England NHS Commercial Procurement Collaborative ("NOE CPC")

Don Valley House, Savile Street East

Sheffield

S4 7UQ

#### **Contact**

Kimberley Kay

#### **Email**

[procurement@noecpc.nhs.uk](mailto:procurement@noecpc.nhs.uk)

#### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://www.noecpc.nhs.uk>

Buyer's address

<https://www.noecpc.nhs.uk>

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Advocacy Services for Health and Social Care

Reference number

NOE.0627

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NOE CPC is inviting Suppliers, to provide the NHS, including but not limited to NHS Trusts, Mental Health Trusts, Community Trusts and Integrated Care Systems a compliant and cost-effective Advocacy Services Everyone has a legal right to advocacy and public authorities are responsible for arranging independent advocacy services to assist people making or intending to make complaints, effectively supporting individuals during assessments, care planning, safeguarding and reviews and collaborating with families, friends, carers, commissioners and providers.

Patient advocacy services are designed to support individuals in navigating the complex healthcare system, ensuring they receive appropriate care and assistance. These services can be provided by individuals, organisations, or professionals trained in advocating for patients' needs and rights.

These requirements are to be provided under six overarching Lots, listed below;

Lot One - Independent advocates for patients using Social Care Services

Lot Two - Independent Mental Capacity Advocates

Lot Three - Independent Mental Health Advocates

Lot Four - Advocacy for Adult Secure Services

Lot Five - Advocacy for Children and Young People

Lot Six - Advocacy for Health Inequalities (including, generic advocacy, women's health, black and minority ethnic groups, gypsies and travellers', unemployment, the homeless and people with terminal diagnosis)

### **II.1.5) Estimated total value**

Value excluding VAT: £137,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Independent advocates for patients using Social Care Services

Lot No

Lot 1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85323000 - Community health services
- 85140000 - Miscellaneous health services

- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Bidders are invited to bid for Lot One - Independent Advocates for Patients Using Social Care Services

Provides advocacy support to individuals navigating social care services, ensuring their rights and preferences are respected and upheld.

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The below-listed Authorities (plus those entities listed at Section II.2.11 and Section VI.3) are eligible to access the resulting framework – subject to NOE CPC approval.

Airedale NHS Foundation Trust

Barnsley Facilities Services Ltd (wholly owned subsidiary of Barnsley Hospital NHS Foundation Trust)

Barnsley Hospital NHS Foundation Trust

Bradford District Care NHS Foundation Trust

Bradford Teaching Hospitals NHS Foundation Trust

Calderdale and Huddersfield NHS Foundation Trust

Calderdale and Huddersfield Solutions Ltd (wholly owned subsidiary of Calderdale and Huddersfield NHS Foundation Trust)

Chesterfield Royal Hospital NHS Foundation Trust

Derbyshire Community Health Services NHS Foundation Trust

Derbyshire Support and Facilities Services Ltd (wholly owned subsidiary of Chesterfield Royal Hospitals NHS Foundation Trust)

Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

Harrogate and District NHS Foundation Trust

Harrogate Healthcare Facilities Management Ltd (wholly owned subsidiary of Harrogate and District NHS Foundation Trust)

Hull University Teaching Hospitals NHS Trust

Humber Teaching NHS Foundation Trust

Leeds and York Partnership NHS Foundation Trust

Leeds Community Healthcare NHS Trust

Leeds Teaching Hospitals NHS Trust

Leicestershire Partnership NHS Trust

Lincolnshire Community Health Services NHS Trust

Lincolnshire Partnership NHS Foundation Trust  
Loca Community Partnerships CIC  
Manx Care  
Mid Yorkshire Teaching Hospitals NHS Trust  
NHS South Yorkshire Integrated Care Board  
Northern Care Alliance NHS Foundation Trust  
Northern Lincolnshire and Goole NHS Foundation Trust  
Nottingham University Hospitals NHS Trust  
Nottinghamshire Healthcare NHS Foundation Trust  
Rotherham, Doncaster and South Humber NHS Foundation Trust  
Sheffield Children's NHS Foundation Trust  
Sheffield Health & Social Care NHS Foundation Trust  
Sheffield Teaching Hospitals NHS Foundation Trust  
Sherwood Forest Hospitals NHS Foundation Trust  
South West Yorkshire Partnership NHS Foundation Trust  
The Newcastle upon Tyne Hospitals NHS Foundation Trust  
The Rotherham NHS Foundation Trust  
United Lincolnshire Hospitals NHS Trust  
University Hospitals of Derby and Burton NHS Foundation Trust  
University Hospitals of Leicester NHS Trust  
York and Scarborough Teaching Hospitals NHS Foundation Trust  
York Teaching Hospital Facilities Management LLP (wholly owned subsidiary of York and Scarborough Teaching Hospital NHS Foundation Trust)  
Yorkshire Ambulance Service NHS Trust

A full list of current NHS PiP members is available at all times on the below websites;

<http://noecpc.nhs.uk/current-members>

<https://www.commercialsolutions-sec.nhs.uk/>

<https://www.lpp.nhs.uk/about-nhs-london-procurement-partnership/our-members/>

<https://www.eoecph.nhs.uk/>

NOE CPC member bodies as listed at: <http://www.noecpc.nhs.uk/current-members>  
and any additional new NOE CPC members including wholly owned companies and subsidiaries, may utilise this framework agreement during the contract term.

See Section II.2.11 and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £17,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

The entities eligible to utilise any resulting agreement(s), subject to the approval of NOE CPC include any other NHS/Public Sector bodies located in England, Wales, Scotland, Northern Ireland, including any of the Crown Dependencies and NHS Collaborative Procurement Organisations:

The NHS in England (National Health Service for the United Kingdom) including but not limited to: Foundation Trusts, Acute (Hospital) Trusts, Ambulance Trusts, Mental Health Trusts, Care Trusts listed at:

<https://www.england.nhs.uk/publication/nhs-provider-directory>

Integrated Care Systems (ICS's)

<https://www.england.nhs.uk/system-and-organisational-oversight/system-directory/>

Integrated Care Boards (ICB's)

<https://www.nhs.uk/nhs-services/find-your-local-integrated-care-board/>

Department of Health:

<https://www.gov.uk/government/organisations/department-of-health>

Arm's Length Bodies:

<https://www.gov.uk/government/publications/how-to-contact-department-of-health-arms-length-bodies/department-of-healths-agencies-and-partner-organisations>

Sustainability and Transformation Partnerships (STPs) and their individual constituent

organisations:

<https://www.england.nhs.uk/category/stp/>

NHS England:

<https://www.england.nhs.uk/>

Organisation involved in commissioning and/or overseeing General Practitioner services, GP consortia, GP Practices and any other provider of primary medical services who are a party to any of the following contracts:

- General Medical Services (GMS)
- Personal Medical Services (PMS)
- Alternative Provider Medical Services (APMS)

The NHS in Wales, Scotland and Northern Ireland including but not limited to Primary care services - GPs, pharmacies, dentists and optometrists, Hospital services, and community services, including those provided through community health centres and mental health services at:

NHS Wales (National Health Service for Wales): including but not limited to Welsh Health Boards, NHS Trusts and Public Health Wales:

Continued at Section VI.3 Additional Information

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Independent Mental Capacity Advocates

Lot No

Lot 2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services



- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Bidders are invited to bid for Lot Two - Independent Mental Capacity Advocates  
Offers advocacy for individuals who lack the mental capacity to make certain decisions, ensuring their best interests are considered and their voices are heard in decision-making processes.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £17,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

## Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Independent Mental Health Advocates

Lot No

Lot 3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Bidders are invited to bid for Lot Three - Independent Mental Health Advocates Supports individuals with mental health issues by representing their interests, helping them understand their rights, and facilitating their involvement in treatment decisions.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £17,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - Advocacy for Adult Secure Services

Lot No

Lot 4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Bidders are invited to bid for Lot Four - Advocacy for Adult Secure Services  
Provides advocacy services for adults in secure settings (such as forensic mental health services), ensuring their rights are protected and their views are represented.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5 - Advocacy for Children and Young People

Lot No

Lot 5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

Bidders are invited to bid for Lot Five - Advocacy for Children and Young People  
Delivers advocacy services tailored to the needs of children and young people, helping them to express their views and participate in decisions affecting their lives.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 6 - Advocacy for Health Inequalities

Lot No

Lot 6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Bidders are invited to bid for Lot Six - Advocacy for Health Inequalities  
Addresses health disparities by providing advocacy services for various marginalized groups, including women, black and minority ethnic communities, gypsies and travellers, the unemployed, the homeless, and individuals with terminal illnesses.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £12,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing**

## **system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

See Section(s) II.2.4, II.2.11 (within Lot 1) and VI.3 for list of entities eligible to utilise any resulting framework, subject to the approval of NOE CPC.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

See SQ/ITT

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

See SQ/ITT

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

N/A

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-006859](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 July 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

30 July 2024

Local time

12:00pm

## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

<http://www.wales.nhs.uk/nhswalesaboutus/structure>

NHS Scotland (National Health Service for Scotland) including but not limited to Regional NHS Boards, Special NHS Boards and public health body at:

<http://www.scot.nhs.uk/organisations/>

Health and Social Care Services in Northern Ireland: (National Health Service for Northern Ireland) including but not limited to Health Trusts, Social Care Board and other HSC

Agencies: <http://online.hscni.net/>

Social Enterprise UK:

<https://www.socialenterprise.org.uk>

Local Authority Councils in England, Scotland and Wales: county, unitary, district, borough, and metropolitan councils (parish/community councils)

Local Councils in England, Scotland and Wales:

<https://www.gov.uk/find-local-council>

Local Authority Councils in Northern Ireland:

<https://www.nidirect.gov.uk/contacts/local-councils-in-northern-ireland>

Isle of Man (IoM) Government and associated IoM based public bodies, including all IoM Government Departments and Cabinet Office, including but not limited to: Department of Health & Social Care: <https://www.gov.im/about-the-government/departments/health-and-social-care/>

The States of Jersey Government and administration including all Government Departments

including but not limited to: Health & Social Services:

<https://www.gov.je/Government/Departments/Pages/default.aspx>

The States of Guernsey (Parliament and government) including but not limited to the Committee for Health & Social Care:

<https://www.gov.gg/article/152954/Health-and-Social-Services-Department> Educational

Establishments in England including schools and colleges:

<https://get-information-schools.service.gov.uk/>

Schools in Wales:

<https://gov.wales/address-list-schools>

Further Education and 6th Form Colleges in the UK:

<https://www.gov.uk/government/publications/further-education-colleges-in-the-uk>

Higher Education Recognised or listed bodies in the UK offering degree-level courses:

<https://www.gov.uk/check-a-university-is-officially-recognised>

Schools in Scotland including primary, secondary and special schools:

<https://education.gov.scot/parentzone/>

Educational Establishments in Scotland:

<http://www.gov.scot/Topics/Statistics/ScotXed/SchoolEducation/SchoolEstablishments>

Schools and Educational Establishments in Northern Ireland:

<https://www.education-ni.gov.uk/services/schools-plus>

Higher Education Universities and Colleges in Northern Ireland:

<https://www.nidirect.gov.uk/articles/universities-and-colleges-northern-ireland>

UK Police Forces in England, Northern Ireland, Scotland and Wales including National Special Police Forces.

<https://www.police.uk/pu/find-a-police-force/>

England Fire and Rescue Services

<https://www.nationalfirechiefs.org.uk/Fire-and-Rescue-Services>

Scottish Fire & Rescue Services

<http://www.firescotland.gov.uk/your-area.aspx>

Welsh Fire & Rescue Services

<https://www.gov.wales/fire-rescue>

Northern Ireland Fire & Rescue Service

<https://www.nifrs.org/>

UK Maritime & Coastguard Agency <https://www.gov.uk/government/organisations/maritime-and-coastguard-agency/about/access-and-opening>

Registered charities in England and Wales:

<https://www.gov.uk/find-charity-information>

Registered charities in Scotland:

<https://www.oscr.org.uk/charities>

Registered charities in Northern Ireland:

<http://www.charitycommissionni.org.uk/charity-search/>

Ministry of Defence (MOD):

<https://www.gov.uk/government/organisations/ministry-of-defence>

Ministry of Justice (MOJ):

<https://www.gov.uk/browse/justice/prisons-probation>

Registered social landlords, government funded, not-for-profit organisations that provide affordable housing, including housing associations, trusts and cooperatives. England:

<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>

Scotland:

<https://www.housingregulator.gov.scot/landlord-performance/landlords>

Wales:

<http://gov.wales/topics/housing-and-regeneration/publications/registered-social-landlords-in-wales/?lang=en>

Northern Ireland: <https://www.nidirect.gov.uk/contacts/housing-associations>

Any other public sector and government organisations, including, but not limited to, those listed at; Departments, agencies and public bodies

<https://www.gov.uk/government/organisations>

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

NOE CPC will incorporate a minimum 8 working day standstill period at the point information on the award of contract is communicated to tenderers, in accordance with Regulation 12 of the Provider Selection Regime 2023.

Bidders should note that the NOECPC retain absolute discretion as to whether to accept any offer following evaluation. The NOE CPC is not bound in any way to accept any and reserves

the right to make no further contract award under this procurement process.

NOE CPC shall not be held liable for any liability or cost or expense incurred by any bidder in relation to this project whatsoever, including, without limitations, in relation to the preparation of their tender and any subsequent clarification or any legal or other expenses.