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Contract

On Demand Service Resilience - Revenues & Benefits

Rhondda Cynon Taf CBC

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019277

Procurement identifier (OCID): ocds-h6vhtk-050d97

Published 7 May 2025, 9:40am

Scope

Reference

ecm 137018

Description

Provision of additional fully trained and skilled resources to perform complex financial assessments of entitlement to Housing Benefit/Council Tax Support and to determine liability to council tax.

Contract 1. On Demand Service Resilience - Revenues & Benefits

Supplier

- [CIVICA UK LIMITED](#)

Contract value

- £100,000 including VAT

Below the relevant threshold

Date signed

31 March 2025

Contract dates

- 1 April 2025 to 31 March 2026
- 1 year

Main procurement category

Services

CPV classifications

- 75310000 - Benefit services

Contract locations

- UKL15 - Central Valleys

Procedure

Procedure type

Below threshold - without competition

Supplier

CIVICA UK LIMITED

- Companies House: 01628868

South Bank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: Sion.Rosser@civica.com

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. On Demand Service Resilience - Revenues & Benefits

Contracting authority

Rhondda Cynon Taf CBC

- Public Procurement Organisation Number: PDXZ-9391-VHZQ

2 Llys Cadwyn

Pontypridd

CF37 4TH

United Kingdom

Contact name: Matthew Philips

Email: procurement@rctcbc.gov.uk

Website: <http://www.rctcbc.gov.uk/>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales