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Contract

## **On Demand Service Resilience - Revenues & Benefits**

Rhondda Cynon Taf CBC

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019277

Procurement identifier (OCID): ocds-h6vhtk-050d97

Published 7 May 2025, 9:40am

### **Scope**

### **Reference**

ecm 137018

### **Description**

Provision of additional fully trained and skilled resources to perform complex financial assessments of entitlement to Housing Benefit/Council Tax Support and to determine liability to council tax.

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## **Contract 1. On Demand Service Resilience - Revenues & Benefits**

### **Supplier**

- [CIVICA UK LIMITED](#)

### **Contract value**

- £100,000 including VAT

Below the relevant threshold

### **Date signed**

31 March 2025

### **Contract dates**

- 1 April 2025 to 31 March 2026
- 1 year

### **Main procurement category**

Services

### **CPV classifications**

- 75310000 - Benefit services

### **Contract locations**

- UKL15 - Central Valleys

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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### CIVICA UK LIMITED

- Companies House: 01628868

South Bank Central, 30 Stamford Street

London

SE1 9LQ

United Kingdom

Email: [Sion.Rosser@civica.com](mailto:Sion.Rosser@civica.com)

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

## Contract 1. On Demand Service Resilience - Revenues & Benefits

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### Contracting authority

#### **Rhondda Cynon Taf CBC**

- Public Procurement Organisation Number: PDXZ-9391-VHZQ

2 Llys Cadwyn

Pontypridd

CF37 4TH

United Kingdom

Contact name: Matthew Philips

Email: [procurement@rctcbc.gov.uk](mailto:procurement@rctcbc.gov.uk)

Website: <http://www.rctcbc.gov.uk/>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales