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Contract

## **Provision of Residential ISP and associated Equipment**

University of Sunderland

F03: Contract award notice

Notice identifier: 2022/S 000-019263

Procurement identifier (OCID): ocds-h6vhtk-03329f

Published 14 July 2022, 11:48am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Sunderland

3rd Floor Edinburgh Building, Chester Road

Sunderland

SR1 4SD

#### **Email**

[tenders@sunderland.ac.uk](mailto:tenders@sunderland.ac.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKC23 - Sunderland

## **Internet address(es)**

Main address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Residential ISP and associated Equipment

Reference number

UOS/ResilISP/0921

#### **II.1.2) Main CPV code**

- 72411000 - Internet service providers ISP

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University are looking to outsource the entire Residential Internet Service to a supplier, inclusive of connectivity, hardware and incident management. The purpose of this requirement is to reduce the reliance on the UoS Technical Services Team and introduce a high level of business continuity for this essential provision to students. The university are looking for innovative solutions which will also be to help future proof the provision, for the

next iteration of Wi-Fi, broadband and related services. The University are looking for a provider that has previous experience with other Higher Education Institutions. The University would also like a 24x365 Helpdesk for student queries and issues to be raised using a single log-in, preferably allowing the ability to access Wi-Fi services across all accommodation. The provision, as a minimum, must provide Wi-Fi and wired connection options to all rooms, with WiFi 6 and a minimum Speed of at least 200Mbps. It is expected that these mi

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £833,333.33

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72411000 - Internet service providers ISP

### **II.2.3) Place of performance**

NUTS codes

- UKC23 - Sunderland

Main site or place of performance

Sunderland, UK

### **II.2.4) Description of the procurement**

The University are looking to outsource the entire Residential Internet Service to a supplier, inclusive of connectivity, hardware and incident management. The purpose of this requirement is to reduce the reliance on the UoS Technical Services Team and introduce a high level of business continuity for this essential provision to students. The university are looking for innovative solutions which will also be to help future proof the provision, for the next iteration of Wi-Fi, broadband and related services. The University are looking for a provider that has previous experience with other Higher Education Institutions. The University would also like a 24x365 Helpdesk for student queries and issues to be raised using a single log-in, preferably allowing the ability to access Wi-Fi services across all

accommodation. The provision, as a minimum, must provide Wi-Fi and wired connection options to all rooms, with WiFi 6 and a minimum Speed of at least 200Mbps. It is expected that these minimum speeds will increase over the life of the contract to meet the various 'change in use' that comes with technological developments. Therefore, the solution should be able to facilitate the increase in usage and bandwidth etc. A Wi-Fi provision to communal and open space would also be required. The University would expect this service to be monitored effectively with a filtering and reporting service, as well as a disaster recovery procedure in place to ensure there is minimal downtime for students Wi-Fi.

### **II.2.5) Award criteria**

Quality criterion - Name: Qualitative / Presentation / Weighting: 40 / 20

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-011266](#)

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## **Section V. Award of contract**

### **Title**

Provision of Residential Internet Provision and associated Equipment for the University of Sunderland

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 July 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Wifinity Limited

Unit 1 Kingsmill Business Park, Chapel Mill Road, Kingston upon Thames

Kingston upon Thames

KT1 3GZ

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

National registration number

03921568

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £833,333.33

Total value of the contract/lot: £833,333.33

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Sunderland

3rd floor, Edinburgh Building, Chester Road

Sunderland

SR1 3SD

Email

[tenders@sunderland.ac.uk](mailto:tenders@sunderland.ac.uk)

Country

United Kingdom

Internet address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)

#### **VI.4.2) Body responsible for mediation procedures**

University of Sunderland, Legal Services, 4th Floor, Edinburgh Building

Chester Road

Sunderland

SR1 3SD

Email

[legal@sunderland.ac.uk](mailto:legal@sunderland.ac.uk)

Country

United Kingdom

Internet address

[www.sunderland.ac.uk](http://www.sunderland.ac.uk)