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Tender

Managed Equipment & Clinical Service Solutions

NHS Supply Chain Operated by DHL Supply Chain Limited acting as agent of Supply Chain Coordination Ltd (SCCL)

F02: Contract notice

Notice identifier: 2021/S 000-019257

Procurement identifier (OCID): ocds-h6vhtk-02a959

Published 9 August 2021, 10:45pm

The closing date and time has been changed to:

29 September 2021, 3:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

NHS Supply Chain Operated by DHL Supply Chain Limited acting as agent of Supply Chain Coordination Ltd (SCCL)

c/o Skipton House, 80 London Road

London

SE1 6LH

Contact

Natalie McBride

Email

Natalie.Mcbride@supplychain.nhs.uk

Country

United Kingdom

NUTS code

UKI4 - Inner London – East

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health/about/procurement>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhssupplychain.app.jaggaer.com/>

Additional information can be obtained from another address:

DHL Supply Chain Limited

Foxbridge Way

Normanton

WF6 1TL

Contact

Natalie McBride

Email

Natalie.Mcbride@supplychain.nhs.uk

Telephone

+44 7973875597

Country

United Kingdom

NUTS code

UKE45 - Wakefield

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health/about/procurement>

Tenders or requests to participate must be submitted electronically via

<https://nhssupplychain.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://nhssupplychain.app.jaggaer.com/>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Equipment & Clinical Service Solutions

II.1.2) Main CPV code

- 85110000 - Hospital and related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Supply Chain seeks to establish a non-exclusive Framework Agreement for the Supply of Managed Equipment & Clinical Service Solutions including; on and off site, mobile and modular solutions and Associated Services to the NHS Supply Chain customer base. This will be principally via the Direct Route of supply. However, NHS Supply Chain may use any of the Non-direct Routes of supply described in the Framework Agreement to purchase Services.

II.1.5) Estimated total value

Value excluding VAT: £859,630,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

3

Maximum number of lots that may be awarded to one tenderer: 3

II.2) Description

II.2.1) Title

Short to Medium Term Clinical Service Solutions

Lot No

1

II.2.2) Additional CPV code(s)

- 33100000 - Medical equipments
- 45200000 - Works for complete or part construction and civil engineering work
- 48000000 - Software package and information systems
- 48180000 - Medical software package
- 50000000 - Repair and maintenance services
- 50400000 - Repair and maintenance services of medical and precision equipment
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 85000000 - Health and social work services
- 85100000 - Health services
- 85148000 - Medical analysis services
- 85150000 - Medical imaging services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various Locations in the UK

II.2.4) Description of the procurement

Short to Medium Term Clinical Service Solutions will cover ALL contracts under 3 years in duration based upon the initial contract length identified by the start and end calendar dates (regardless of number of working service days used within time period). This Lot will cover the provision of staffed and unstaffed clinical service solutions for medical

equipment within a NHS Hospital, NHS Community and/or Social Care Environment covering but not limited to Imaging & Radiology, Decontamination, Endoscopy, Radiotherapy, Theatres & Medical Devices and Robotics.

II.2.5) Award criteria

Quality criterion - Name: Support / Weighting: 70%

Cost criterion - Name: Financial Evaluation / Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £642,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for a total of 72 Months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

It is anticipated that in the initial term of 24 months of the Framework Agreement the value

of purchases will be in the region of £211,000,000 however this is approximate only. For the full 72 month term (if extended) the anticipated value is in the region of £642,000,000. The figures for the total estimated value are based on initial expenditure and include a forecast for growth.

II.2) Description

II.2.1) Title

Long Term Managed Equipment & Clinical Service Solutions

Lot No

2

II.2.2) Additional CPV code(s)

- 33100000 - Medical equipments
- 45200000 - Works for complete or part construction and civil engineering work
- 48000000 - Software package and information systems
- 48180000 - Medical software package
- 50000000 - Repair and maintenance services
- 50400000 - Repair and maintenance services of medical and precision equipment
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 85000000 - Health and social work services
- 85100000 - Health services
- 85148000 - Medical analysis services
- 85150000 - Medical imaging services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various Locations in the UK

II.2.4) Description of the procurement

Long Term Managed Equipment & Clinical Service Solutions will cover ALL contracts 3 years and over in duration based upon the initial contract length identified by the start and end calendar dates (regardless of number of working service days used within time period). This Lot will cover the provision of staffed and unstaffed clinical service solutions and managed equipment services for medical equipment within a NHS Hospital, NHS Community and/or Social Care Environment covering but not limited to Imaging & Radiology, Decontamination, Endoscopy, Radiotherapy, Theatres & Medical Devices and Robotics.

II.2.5) Award criteria

Quality criterion - Name: Support / Weighting: 70%

Cost criterion - Name: Financial Evaluation / Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £217,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for a total of 72

months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

It is anticipated that in the initial term of 24 months of the Framework Agreement the value of purchases will be in the region of £30,500,000 however this is approximate only. For the full 72 month term (if extended) the anticipated value is in the region of £217,000,000. The figures for the total estimated value are based on initial expenditure and include a forecast for growth.

II.2) Description

II.2.1) Title

Managed Services Consultancy and Associated Services

Lot No

3

II.2.2) Additional CPV code(s)

- 79400000 - Business and management consultancy and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various Locations in the UK

II.2.4) Description of the procurement

Managed Services Consultancy and associated services. This Lot will cover the provision of Professional Consultancy services for managed services only a Managed Services Consultancy within a NHS Hospital, NHS Community and/or Social Care Environment.

II.2.5) Award criteria

Quality criterion - Name: Support / Weighting: 50%

Cost criterion - Name: Financial Evaluation / Weighting: 50%

II.2.6) Estimated value

Value excluding VAT: £630,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

This Framework Agreement will have the option to extend incrementally for a total of 72 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

It is anticipated that in the initial term of 24 months of the Framework Agreement the value of purchases will be in the region of £202,000 however this is approximate only. For the full 72 month term (if extended) the anticipated value is in the region of £630,000. The figures for the total estimated value are based on initial expenditure and include a forecast for growth.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Applicants should refer to II.2 of this Contract Notice for further details in respect of appointment to the

individual Lots across the Framework Agreement.

Applicants may bid for one, more than one or all of the Lots and Applicants should refer to the Invitation

to Tender for more information in respect of this.

The term of contracts formed under the Framework Agreement may continue beyond the end of the term

of the Framework Agreement itself.

NHS Supply Chain expects to provide successful Suppliers with the opportunity to offer additional savings

to customers through the provision of discounted pricing, value added offerings and commitment

initiatives.

NHS Supply Chain will share savings information in order to assist its customers with making informed

procurement decisions. The Framework Agreement will be between NHS Supply Chain operated by DHL

Supply Chain Limited acting as agent of Supply Chain Coordination Ltd (SCCL) and the Applicant, however

1) NHS Supply Chain; or, 2) any of the organisations described at Clause 1.9, Schedule 1 of the Framework

Agreement (Appendix 4) will be able to enter into a direct contract with the Applicant for any of the Goods

and Services available under the Framework. Only NHS Supply Chain can order from the Framework

Agreement and enter into contracts under it.

Electronic ordering will be used and electronic invoicing will be accepted and electronic payment will be

used. For the avoidance of doubt, and notwithstanding the estimate indicated at II.2.1, NHS Supply Chain

does not guarantee any level of purchase through the Framework and advises Applicants that the

Framework shall be established on a non-exclusive basis. Tenders and all supporting documentation for

the contract must be priced in sterling and written in English. Any Agreement entered into will be

considered a contract made in England according to English law and will be subject to the exclusive

jurisdiction of the English Courts. NHS Supply Chain is not liable for any costs (including any third party

costs fees or expenses incurred by those expressing an interest, participating or tendering for this

contract opportunity. NHS Supply Chain reserves the right to terminate the procurement process (or part

of it), to change the basis of and the procedures for the procurement process at any time, or to procure

the subject matter of the contract by alternative means if it appears that it can be more advantageously

procured by alternative means. The most economically advantageous or any tender will not automatically

be accepted. All communications must be made through NHS Supply Chain's eProcurement portal at

<http://nhssupplychain.app.jaggar.com> using the Message Centre facility linked to this particular contract

notice.

Please note that the maximum number of suppliers as set out in IV.1.3 is an estimate only.

III.1.2) Economic and financial standing

Minimum level(s) of standards possibly required

Parent company or other guarantees may be required in certain circumstances. Further details will be in

the tender documents.

III.1.3) Technical and professional ability

Minimum level(s) of standards possibly required

The Contracting Authority reserves the right to require groupings of entities to take a particular form, or

to require one party to undertake primary legal liability or to require that each party undertakes joint and

several liability.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

The Framework Agreement includes obligations with respect to environmental issues and a requirement

for successful suppliers to comply with the NHS Supply Chain Code of Conduct.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 30

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-008680](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

22 September 2021

Local time

3:00pm

Changed to:

Date

29 September 2021

Local time

3:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 7 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

23 September 2021

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Submission of expression of interest and procurement specific information:

This procurement exercise will be conducted on the NHS Supply Chain eProcurement portal at

<https://nhssupplychain.app.jaggaer.com/>

Candidates wishing to be considered for this contract must register their expression of interest and

provide additional procurement-specific information (if required) through the NHS Supply Chain

eProcurement portal using the URL <https://nhssupplychain.app.jaggaer.com/> to access the portal.

Applicants are encouraged to download the supplier handbook located within the eProcurement portal by

following the 'Supplier Helpcentre' link within the Useful Links section of the Dashboard.

For any technical help with the portal please contact:

Tel: 0800 069 8630 or email: help_uk@jaggaer.com

Please refer to Section III.1.1 for additional information.

VI.4) Procedures for review

VI.4.1) Review body

NHS Supply Chain Limited

Normanton

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Appeals to be logged in accordance with the Public Contracts Regulations 2015.