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Contract

Provision of a Multichannel Directory Platform

Sunderland City Council

F03: Contract award notice

Notice identifier: 2026/S 000-019240

Procurement identifier (OCID): ocds-h6vhtk-066195

Published 3 March 2026, 7:16pm

Section I: Contracting authority

I.1) Name and addresses

Sunderland City Council

City Hall, Plater Way,

Sunderland

SR13AA

Contact

Virginia Ainsley

Email

virginia.ainsley@sunderland.gov.uk

Country

United Kingdom

Region code

UKC23 - Sunderland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.sunderland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Multichannel Directory Platform

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Please note this contract has already been awarded and is being published for transparency purposes only.

Sunderland City Council has awarded a contract for the Provision of a Cloud Based Multichannel Directory Platform.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC23 - Sunderland

II.2.4) Description of the procurement

Please note this contract has already been awarded and is being published for transparency purposes only.

Sunderland City Council has awarded a contract for the Provision of a Cloud Based Multichannel Directory Platform.

The contract commences on 1st April 2026 for a period of 12-months with the option to extend for a further 12-months at the complete discretion of the Council.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The above contract was awarded via the Crown Commercial Service (CCS) G-Cloud 14 Framework (RM1557.14).

The above Framework was procured via The Public Contracts Regulations 2015.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 February 2026

V.2.2) Information about tenders

Number of tenders received: 01

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Idox Software Limited

Unit 5, Woking 8, Forsyth Road, Woking

Surrey

GU21 5SB

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

02933889

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

FAO Glenda Malone, Sunderland City Council, Corporate Procurement Team

City Hall, Plater Way

Sunderland

SR1 3AA

Email

www.corporate.procurement@sunderland.gov.uk

Country

United Kingdom

Internet address

www.sunderland.gov.uk