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Tender

TfL 94660 - Managerial & Professional Skills Training Framework

Transport for London

F02: Contract notice

Notice identifier: 2021/S 000-019239

Procurement identifier (OCID): ocds-h6vhtk-02d296

Published 9 August 2021, 4:52pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

14 Pier Walk

London

SE10 0ES

Contact

Mr Ravi Bharj

Email

RaviBharj@tfl.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TfL 94660 - Managerial & Professional Skills Training Framework

Reference number

ProContract ref: DN561889

II.1.2) Main CPV code

- 80000000 - Education and training services

II.1.3) Type of contract

Services

II.1.4) Short description

Transport for London (TfL) and The Greater London Authority's (GLA) is seeking Service Providers for provision of Services for Learning & Development Managerial & Professional Skills training across four Lots. The Lots will consist of:

Lot 1 - Communications and Personal Effectiveness

Lot 2 - Managing Performance & Business Effectiveness

Lot 3 - Finance

Lot 4 - Employee Relations

TfL requires a contract to be put in place for four (4) years; TfL is conducting a competitive tender for this contract for duration of two (2) years with an option to extend for up to a further 1 +1 year.

For each Lot, the six (6) highest scoring compliant tenders following Stage 1 - Supplier Selection Questionnaire (SQ) will be shortlisted and invited to Stage 2 - Invitation to Tender (ITT). The three (3) highest scoring compliant tenders following Stage 2 - Invitation to Tender (ITT) will be awarded a place on the Lot. The Framework will have 3 suppliers being awarded a place on each Lot.

Following the award of the Framework Agreement, the Authority may choose to award a

Contract to one of the suppliers on a Lot, through either the direct award or mini competition procedure.

II.1.5) Estimated total value

Value excluding VAT: £2,540,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 4

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1: Communications and Personal Effectiveness

Lot 2: Managing Performance & Business Effectiveness

Lot 3: Finance

Lot 4: Employee Relations - policy related

II.2) Description

II.2.1) Title

Lot 1: Communications and Personal Effectiveness

Lot No

1

II.2.2) Additional CPV code(s)

- 80400000 - Adult and other education services
- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1: Communications and Personal Effectiveness

Personal Impact

Assertiveness Skills

Influencing Skills

Presentation Skills

Building Engagement - Engaging Your People

Customer Service

Negotiation Skills

Facilitation Skills

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 January 2022

End date

30 January 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Managing Performance & Business Effectiveness

Lot No

2

II.2.2) Additional CPV code(s)

- 80400000 - Adult and other education services
- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2: Managing Performance & Business Effectiveness

Managing Your People - Introduction to Management

Managing Performance/Managing Performance in LU

Setting SMART Performance Objectives

The Development and Career Conversation

Managing Poor Performance

Coaching Skills for Managers/Coaching for Managers

Leading Your People Through Change

Change Champions

Building and Maintaining Resilience

The Difficult Conversation

Managing Through Change

Report Writing

Flexing Your Leadership Style

Planning and Organising

Change Manager Foundation

Change Manager Practitioner

Leading Diverse and Inclusive teams

Leading Remote teams

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 January 2022

End date

30 January 2026

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 6

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: Finance

Lot No

3

II.2.2) Additional CPV code(s)

- 80400000 - Adult and other education services
- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3; To provide CCMs with the skills and knowledge necessary to make sound financial decisions and deliver greater value for money in TfL. To embed in CCMs an awareness of TfL's overarching objective of cost efficiencies and cost savings in their approach to financial decisions

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 January 2022

End date

30 January 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 – Employee Relations / Policy related training

Lot No

4

II.2.2) Additional CPV code(s)

- 80400000 - Adult and other education services
- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 4: Employee Relations

Managing Discipline & Conduct

Investigation Skills

Managing Attendance

Note Taking Skills

Recruitment Skills for Managers

Bullying, Harassment and Grievance (Non LU)

Managing Conflict at Work

Conflict Management

Managing Attendance LU

Managing a Local Disciplinary Interview in LU

Managing Investigations in London Underground

Managing Harassment, Bullying and Grievances in LU

Chairing Disciplinary Appeals

Collaborative Trade Union Relationships

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

31 January 2022

End date

30 January 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 September 2021

Local time

6:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Transport for London

3rd Floor, Pier Walk, North Greenwich

London

SE10 0ES

Email

ravibharj@tfl.gov.uk

Country

United Kingdom