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Contract

## **Unitas Contractor Support Framework (UN/2023/195\*)**

Stoke-on-Trent City Council

F03: Contract award notice

Notice identifier: 2024/S 000-019222

Procurement identifier (OCID): ocds-h6vhtk-03d043

Published 21 June 2024, 5:11pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

#### **Contact**

Miss Agnes Ashun

#### **Email**

[agnes.ashun@stoke.gov.uk](mailto:agnes.ashun@stoke.gov.uk)

#### **Telephone**

+44 1782237651

#### **Country**

United Kingdom

**Region code**

UKG23 - Stoke-on-Trent

**Internet address(es)**

Main address

<https://www.stoke.gov.uk>

Buyer's address

<https://www.stoke.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Unitas Contractor Support Framework (UN/2023/195\*)

Reference number

DN659124

#### **II.1.2) Main CPV code**

- 45211000 - Construction work for multi-dwelling buildings and individual houses

#### **II.1.3) Type of contract**

Works

#### **II.1.4) Short description**

Unitas Stoke-on-Trent is seeking to establish a framework of suitably qualified contractors to deliver supporting activities for Unitas in connection with its maintenance and improvement of Stoke-on-Trent City Council's social housing stock. This framework is a Qualifying Long-Term Agreement and is therefore subject to Section 20 Consultation Requirements. Please be aware that Unitas will issue a Notice of Proposals identifying provisional awards, and that any award is subject to satisfactory completion of the consultation process.

Lot 1 - Asbestos removal - up to 7 providers to be appointed

Lot 2 - Asbestos surveys - up to 7 providers to be appointed

Lot 3 - Doors and canopies - up to 7 providers to be appointed

Lot 4 - General building (labour only) - up to 7 providers to be appointed

Lot 5 - Pointing - up to 7 providers to be appointed

Lot 6 - Roofing planned - up to 10 providers to be appointed

Lot 7 - Scaffolding - up to 7 providers to be appointed

The framework will operate on a call-off basis where contractors will be invited to quote for

work as it arises.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £18,198,971.11

## **II.2) Description**

### **II.2.1) Title**

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 45262660 - Asbestos-removal work
- 90650000 - Asbestos removal services

### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

### **II.2.4) Description of the procurement**

Asbestos removal services

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Standards and Competence / Weighting: 8

Quality criterion - Name: Site Management and Responsibilities / Weighting: 8

Quality criterion - Name: Programme Management / Weighting: 8

Quality criterion - Name: Customer Focus / Weighting: 3

Quality criterion - Name: Health, Safety and Environment / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 45262660 - Asbestos-removal work
- 90650000 - Asbestos removal services

### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

### **II.2.4) Description of the procurement**

Asbestos Surveys

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Standards and Competence / Weighting: 8

Quality criterion - Name: Site Management and Responsibilities / Weighting: 8

Quality criterion - Name: Programme Management / Weighting: 8

Quality criterion - Name: Customer Focus / Weighting: 3

Quality criterion - Name: Health, Safety and Environment / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 44115710 - Canopies
- 44221200 - Doors

### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

### **II.2.4) Description of the procurement**

Doors and Canopies

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Standards and Competence / Weighting: 8

Quality criterion - Name: Site Management and Responsibilities / Weighting: 8

Quality criterion - Name: Programme Management / Weighting: 8

Quality criterion - Name: Customer Focus / Weighting: 3

Quality criterion - Name: Health, Safety and Environment / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 45211100 - Construction work for houses
- 45211200 - Sheltered housing construction work
- 45211300 - Houses construction work
- 45211310 - Bathrooms construction work
- 45211320 - Porches construction work
- 45211340 - Multi-dwelling buildings construction work
- 45211341 - Flats construction work
- 45217000 - Inflatable buildings construction work

### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

#### **II.2.4) Description of the procurement**

General Building (labour only)

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality Standards and Competence / Weighting: 8

Quality criterion - Name: Site Management and Responsibilities / Weighting: 8

Quality criterion - Name: Programme Management / Weighting: 8

Quality criterion - Name: Customer Focus / Weighting: 3

Quality criterion - Name: Health, Safety and Environment / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 45262500 - Masonry and bricklaying work
- 45262521 - Facing brickwork

#### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

#### **II.2.4) Description of the procurement**

Lot 5 - Pointing

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality Standards and Competence / Weighting: 8

Quality criterion - Name: Site Management and Responsibilities / Weighting: 8

Quality criterion - Name: Programme Management / Weighting: 8

Quality criterion - Name: Customer Focus / Weighting: 3

Quality criterion - Name: Health Safety and Environment / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 45000000 - Construction work
- 45261000 - Erection and related works of roof frames and coverings

#### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

#### **II.2.4) Description of the procurement**

Lot 6 - Roofing planned

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality Standards and Competence / Weighting: 8

Quality criterion - Name: Site Management and Responsibilities / Weighting: 8

Quality criterion - Name: Programme Management / Weighting: 8

Quality criterion - Name: Customer Focus / Weighting: 3

Quality criterion - Name: Health Safety and Environment / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot No

7

#### **II.2.2) Additional CPV code(s)**

- 44212310 - Scaffolding
- 45262100 - Scaffolding work

### **II.2.3) Place of performance**

NUTS codes

- UKG23 - Stoke-on-Trent

### **II.2.4) Description of the procurement**

Lot 7 - Scaffolding

### **II.2.5) Award criteria**

Quality criterion - Name: Quality Standards and Competence / Weighting: 8

Quality criterion - Name: Site Management and Responsibilities / Weighting: 8

Quality criterion - Name: Programme Management / Weighting: 8

Quality criterion - Name: Customer Focus / Weighting: 3

Quality criterion - Name: Health Safety and Environment / Weighting: 8

Quality criterion - Name: Social Value / Weighting: 5

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-015273](#)

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## **Section V. Award of contract**

### **Contract No**

UN/2023/195

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

AIB Solutions Ltd

Unit 804 Lowfield Drive Centre 500

Newcastle under Lyme

ST5 0UU

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Aspect Contracts Ltd

Aspect House Honeywood Road Basildon

Essex

SS14 3DS

Country

United Kingdom

NUTS code

- UKH37 - Essex Thames Gateway

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Bardon Environmental Ltd

Fox House Fox Valley Way

Sheffield

S36 2AA

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Chirmarn Ltd

Unit 5 Capitol Close, Capitol Court, Dodworth

Barnsley

S75 3UB

Country

United Kingdom

NUTS code

- UKE31 - Barnsley, Doncaster and Rotherham

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Envirocall Limited

Elmdon House, Station Road, Coleshill

Warwickshire

B46 1HT

Country

United Kingdom

NUTS code

- UKG13 - Warwickshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Reactive Integrated Services

Shobnall Road, Burton-on-Trent

Staffordshire

DE14 2BT

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Shield Environmental Services Ltd

Shield House Caxton Business Park Warmley, Bristol, Avon

Avon

BS30 8XJ

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £26,300,000

Total value of the contract/lot: £1,819,871.11

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**Section V. Award of contract**

**Contract No**

UN/2023/195

**Lot No**

2

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

4 December 2023

### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Environmental Essentials Ltd

Unit 3 Arlington Court, Cannel Row Silverdale Enterprise Park Newcastle-under-Lyme

Staffordshire

ST5 6SS

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Environtec Limited

Environtec House, The Street Hatfield Peverel

Chelmsford

CM3 2EJ

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Franks Portlock Consulting Ltd

Unit 2b Hylton Park

Sunderland

SR5 3HD

Country

United Kingdom

NUTS code

- UKC23 - Sunderland

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Westfield Compliance Limited

Hub 26 Hunsworth Lane

Cleckheaton

BD19 4LN

Country

United Kingdom

NUTS code

- UKE44 - Calderdale and Kirklees

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Westland Environmental Safety Ltd

Unit 3 Cherry Orchard Ryecroft,

Newcastle under Lyme

ST5 2UB

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,198,971.11

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## **Section V. Award of contract**

### **Contract No**

UN/2023/195

### **Lot No**

3

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Broad Oak Properties Ltd

Broad Oak Farm Green Head, Kingsley Moor Stoke on Trent

Staffordshire

ST10 2EL

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Hankinson Ltd

Head Office, Unit 2 Prenton Way North Cheshire Trading Estate Prenton

Merseyside

CH43 3DU

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Morgan & Bond Ltd

Unit 3 Stanley Business Park Prospect Road Burntwood

Staffordshire

WS7 0AF

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Strata Ltd

Forge lane Festival park Stoke-on-Trent

Stoke-on-Trent

ST1 5NP

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Woodstreet Maintenance Ltd

Unit 3, Imex Business Park, Ormonde Street, Fenton,

Stoke On Trent

ST4 3NP

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,198,971.11

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## **Section V. Award of contract**

### **Contract No**

UN/2023/195

### **Lot No**

4

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Morgan & Bond Ltd

Unit 3 Stanley Business Park Prospect Road Burntwood

Burntwood

WS7 0AF

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Woodstreet Maintenance Ltd

Unit 3, Imex Business Park, Ormonde Street, Fenton

Stoke On Trent

ST4 3NP

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,198,971.11

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## **Section V. Award of contract**

### **Contract No**

UN/2023/195

### **Lot No**

5

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Gunpoint

Pennycroft Lane Uttoxeter

Uttoxeter

ST14 7BW

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,198,971.11

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### **Section V. Award of contract**

#### **Contract No**

UN/2023/195

#### **Lot No**

6

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

4 December 2023

##### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

ACS Roofing Services Ltd

Unit 5 South Bradford Trading Estate Brighthouse Road Low Moor

Bradford

BD12 0QA

Country

United Kingdom

NUTS code

- UKE41 - Bradford

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Allied Roofing

Higher Bury Street Georges Road

Stockport

SK4 1BJ

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Another Level Roofing Ltd

Unit 22, mill lane,syston UNIT 22 LEICESTER

LEICESTER

LE7 1NS

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Broad Oak Properties Ltd

Broad Oak Farm Green Head, Kingsley Moor Stoke on Trent

Stoke on Trent

ST10 2EL

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

J.A.L Roofing Ltd

Unit 4 AG Business Estate Hilton

Hilton

DE65 5UA

Country

United Kingdom

NUTS code

- UKF13 - South and West Derbyshire

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Lewis Bros Roofing Contractors Ltd

739 London Road, Trent Vale

Stoke-on-Trent

ST4 5NU

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Morgan & Bond Ltd

Unit 3 Stanley Business Park Prospect Road Burntwood WS7 0AF

Burntwood

WS7 0AF

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Novus Property Solutions Limited

PO Box 13 Five Towns House, Festival Way Stoke on Trent

Stoke-on-Trent

ST1 5SH

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Westhoughton Roofing & Pointing Services Ltd

Unit 15, Barrs Fold Road Wingates Industrial Estate, Westhoughton

Westhoughton

BL5 3XP

Country

United Kingdom

NUTS code

- UKD36 - Greater Manchester North West

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Woodstreet Maintenance Ltd

Unit 3, Imex Business Park, Ormonde Street, Fenton

Stoke On Trent

ST4 3NP

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,198,971.11

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## **Section V. Award of contract**

### **Contract No**

UN/2023/195

### **Lot No**

7

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Broad Oak Properties Ltd

Broad Oak Farm Green Head, Kingsley Moor Stoke on Trent

Stoke-on-Trent

ST10 2EL

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Carrington Scaffolding Limited

Unit 2 Bellerton Lane Norton Stoke on Trent

Stoke-on-Trent

ST6 8ED

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

AM Scaffolding Services Ltd

Unit G2, Great Fenton Business Park, Grove Road, Stoke-on-Trent

Stoke-on-Trent

ST4 4LZ

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Morgan & Bond Ltd

Unit 3 Stanley Business Park Prospect Road Burntwood

BURNTWOOD

WS7 0AF

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Woodstreet Maintenance Ltd

Unit 3, Imex Business Park, Ormonde Street, Fenton

Stoke On Trent

ST4 3NP

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,198,971.11

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Stoke-on-Trent City Council

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

Country

United Kingdom