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Contract

Debt Recovery Services

London Universities Purchasing Consortium

F03: Contract award notice

Notice identifier: 2023/S 000-019203

Procurement identifier (OCID): ocds-h6vhtk-03ad11

Published 5 July 2023, 5:39pm

Section I: Contracting authority

I.1) Name and addresses

London Universities Purchasing Consortium

Shropshire House, 179 Tottenham Court Road, Fitzrovia

London

W1T 7NZ

Contact

Roy Dennis

Email

r.dennis@lupc.ac.uk

Telephone

+44 2073072772

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

N/A

Internet address(es)

Main address

<https://www.lupc.ac.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/81165>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Debt Recovery Services

Reference number

PFB5062 LU

II.1.2) Main CPV code

- 79940000 - Collection agency services

II.1.3) Type of contract

Services

II.1.4) Short description

London Universities Purchasing Consortium (LUPC) is establishing a multi-provider framework agreement for the provision of debt recovery services in England, Scotland, Wales and Northern Ireland. The framework will be available to the members of LUPC, APUC, HEPCW, NEUPC, NWUPC, and SUPC. Members include higher education, further education, schools, the wider public sector and not for profit institutions.

There are two lots under the framework. One for student focused and a second for commercial debt recovery..

The framework agreement is estimated to commence in May 2023.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,800,000

II.2) Description

II.2.1) Title

Lot 1 – Debt Recovery (Student Focused)

Lot No

1

II.2.2) Additional CPV code(s)

- 79940000 - Collection agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of debt recovery services with specific emphasis on specialist services pertaining to student debt recovery for the education sector. This includes pre-legal and legal recoveries, consumer and commercial debt. This is restricted to FCA or SRA registered bidders.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Commercial / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

It is anticipated that some of the future call-off contracts under this framework may be part or fully funded from external streams, including European Union (EU) funding (ERDF/ESF) and potentially other research bodies.

II.2.14) Additional information

Attached as document

II.2) Description

II.2.1) Title

Lot 2 – Debt Recovery (Commercial Focused)

Lot No

2

II.2.2) Additional CPV code(s)

- 79940000 - Collection agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

London W1T 7NZ

II.2.4) Description of the procurement

The provision of debt recovery services with specific emphasis on specialist services pertaining to commercial debt recovery for our members. This includes pre-legal and legal recoveries, consumer and commercial debt. This is restricted to SRA registered bidders.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Commercial / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

It is anticipated that some of the future call-off contracts under this framework may be part or fully funded from external streams, including European Union (EU) funding (ERDF/ESF) and potentially other research bodies.

II.2.14) Additional information

Attached as document

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-005929](#)

Section V. Award of contract

Contract No

1

Title

Lot 1 – Debt Recovery (Student Focused)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 June 2023

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 9

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

ACT Credit Management Ltd

Harrow

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

5073492

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CCI Credit Management

Penrhyndeudraeth

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04358908

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Legal Recoveries & Collections Ltd

NOTTINGHAM

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04233843

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Oriel Collections Limited

CHELTENHAM

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04807044

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SMITHS (SOLICITORS) LLP

DERBY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC387136

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

STA International

MAIDSTONE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC387136

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,000,000

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Contract No

2

Title

Lot 2 – Debt Recovery (Commercial Focused)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 June 2023

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

CREDIT RESOURCE SOLUTIONS LIMITED

HALIFAX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04358908

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Freeths LLP

NOTTINGHAM

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC304688

The contractor is an SME

No

V.2.3) Name and address of the contractor

Gomer Williams and Co LTD

LLANELLI

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05934117

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Judge & Priestley

BROMLEY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC312733

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Veale Wasbrough Vizards

BRISTOL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC384033

The contractor is an SME

No

V.2.3) Name and address of the contractor

Wilkin Chapman LLP

GRIMSBY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC343261

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,800,000

Total value of the contract/lot: £1,800,000

Section VI. Complementary information

VI.3) Additional information

Individual Lot values are estimated and spend will be dependent on the Customers buying patterns and their decisions for calling-off their services. The total framework value will be taken into account when monitoring the spend through this framework agreement.

VI.4) Procedures for review

VI.4.1) Review body

London Universities Purchasing Consortium

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