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Contract

## **Services-Framework-Pan-UU (United Utilities) Platform for Monitoring & Control, Analytics, Visualisation and Optimisation (1)**

United Utilities Water Limited

F06: Contract award notice – utilities

Notice identifier: 2022/S 000-019178

Procurement identifier (OCID): ocds-h6vhtk-02d38b

Published 13 July 2022, 2:11pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

#### **Contact**

Regulatory Procurement

#### **Email**

[RegulatoryProcurementTeam@uuplc.co.uk](mailto:RegulatoryProcurementTeam@uuplc.co.uk)

#### **Telephone**

+44 7341682620

**Country**

United Kingdom

**NUTS code**

UKD - North West (England)

**National registration number**

02366678

**Internet address(es)**

Main address

<http://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Services-Framework-Pan-UU (United Utilities) Platform for Monitoring & Control, Analytics, Visualisation and Optimisation (1)

Reference number

PRO004537

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

UU's ambition is to drive digital transformation, Systems Thinking and improved service for our stakeholders, customer and community by development of our advanced analytics and information management capabilities, using data tools and skills to deliver ethical insight and competitive advantage. With increasing complexity and variety of data available and rapid technological development of sensor and data technology, we need to facilitate the processing and analysis of more data in more complex forms. By design, our data and analytics platform must deliver data and analytics democratisation as self-service is a key strategic objective. We also need to create the ability to operate at both laboratory and factory scale to facilitate exploration and innovation to support our longer-term strategic aims. See our Scopebook (attached for more information)

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 = Pan-UU platform for Monitoring & Control, Analytics, Visualisation and Optimisation (from here on referred to as the Athena Platform).

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 71700000 - Monitoring and control services
- 72212461 - Analytical or scientific software development services
- 72222000 - Information systems or technology strategic review and planning services
- 72222100 - Information systems or technology strategic review services
- 72222200 - Information systems or technology planning services
- 72223000 - Information technology requirements review services
- 72316000 - Data analysis services
- 73200000 - Research and development consultancy services

## **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

## **II.2.4) Description of the procurement**

To complete a research and development phase for a solution, that is built upon an MS Azure platform, which will create a development and production scale analytics capabilities. Scale to meet current and future requirements in both scale & complexity. Utilise and integrate where possible with existing systems and data sources. The overall outcome will be for UU to achieve a Level 4 Systems Thinking approach

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: Yes

Description of options

Initial term for Research & Development contract for 18 months with the option to extend for 6 months

Following successful completion of Research & Development contract, a Services agreement will be placed for an initial term of 24 months with subsequent extensions of 12, 24, 36 or 48 months or any combination (for example the Company may extend by 12 months and then a further 36 months).

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

There is recognition that the overall solution that will combine the outputs of Lot 1 and Lot 2 may have requirements that are across both lots

## **II.2) Description**

### **II.2.1) Title**

Lot 2 = Sensory Capability Stack

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 71700000 - Monitoring and control services
- 72212461 - Analytical or scientific software development services
- 72222000 - Information systems or technology strategic review and planning services
- 72222100 - Information systems or technology strategic review services
- 72222200 - Information systems or technology planning services
- 72223000 - Information technology requirements review services
- 72316000 - Data analysis services
- 73200000 - Research and development consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

Research and develop a production ready solution for the following elements

- Collect data from our assets, third party assets and the environment.
- Real time transfer of that data to a central location.
- Application of descriptive, diagnostic and predictive analytics to identify any deviations in the system that are likely to result in a loss of volume the network.

#### **II.2.11) Information about options**

Options: Yes

Description of options

Initial term for Research & Development contract for 18 months with the option to extend for 6 months

Following successful completion of Research & Development contract, a Services agreement will be placed for an initial term of 24 months with subsequent extensions of 12, 24, 36 or 48 months or any combination (for example the Company may extend by 12 months and then a further 36 months).

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

There is recognition that the overall solution that will combine the outputs of Lot 1 and Lot 2 may have requirements that are across both lots

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Innovation partnership

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-021507](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Lot 1 = Athena Platform

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 July 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cognizant Worldwide Ltd

1 Kingdom Street

London

W2 6BD

Email

[narendran.kumbeswaran@cognizant.com](mailto:narendran.kumbeswaran@cognizant.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

GB 123 3829 28

The contractor is an SME

No



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## **Section V. Award of contract**

### **Contract No**

2

### **Title**

Lot 2 = Sensory Capability Stack

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England & Wales

City of Westminster

London

Country

United Kingdom