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Tender

2122-0030 Islington Carers Hub

Islington Council

F02: Contract notice

Notice identifier: 2021/S 000-019170

Procurement identifier (OCID): ocds-h6vhtk-02d251

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Section I: Contracting authority

I.1) Name and addresses

Islington Council

7 Newington Barrow Way

London

N7 7EP

Contact

Strategic Procurement

Email

procurement@islington.gov.uk

Telephone

+44 2075278118

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.islington.gov.uk/>

Buyer's address

<http://www.islington.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=e3a590ba-bbf6-eb11-810d-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=e3a590ba-bbf6-eb11-810d-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2122-0030 Islington Carers Hub

Reference number

DN556058

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Islington Council invites suitable expressions of interest from suppliers for Islington Carers Hub, the borough's support service for Carers (also known as informal carers, family carers or unpaid carers).

It is estimated that that there are 18,700 unpaid carers (9.2% of the population aged over 16) in Islington, based on the 2011 Census. However, with the multiple waves of COVID-19 and lockdowns, this number will have risen significantly since March 2020.

It is important to recognise and appreciate carers for the vital role they play in our society and ensure they feel valued. It is key that carers' interests are championed at a strategic level – we want to make Islington is a carer friendly borough. It is a priority to focus on carers, ensuring they have opportunities to enhance their wellbeing and can access the right support at the right time. Supporting carers and preventing carer breakdown also means less people will need access to formal care – whether that be for the carer or for the cared for.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This service will be delivered using an outcome based service specification to allow the successful provider the flexibility to meet the varied needs of Islington Carers using their unique expertise. The successful provider will still be required to deliver some key outputs as outlined in the specifications such as having a comprehensive information; advice and signposting offer; supporting Carers to take a break; undertaking Carer Assessments on behalf of the Local Authority; duties around Carers Week and Carer Rights Day; and taking on a strategic leadership role for Carers for the borough.

The provider will be required to have an office base in Islington for staff to operate from and physical site for Carers to access. The provider will work flexibly so that Carers can access Hub services digitally, in a wide range of community venues, and outside usual office hours.

The contract period will be for 36 months from an estimated start date 1 March 2022 with option to extend up to a further 48 (24+24) months.

The estimated total value of this contract is £2,450,000 over the maximum 84 months term of the contract. This is based on £350,000 per annum.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 September 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 September 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The procurement documents are available on the London Tenders Portal, ProContract, <https://procontract.due-north.com> contract ref: "2122-0030 Islington Carers Hub"

VI.4) Procedures for review

VI.4.1) Review body

Islington Council

London

Country

United Kingdom