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Contract

Westfield Academy - ICT Support Services

Westfield Academy (Watford)

F03: Contract award notice

Notice identifier: 2021/S 000-019159

Procurement identifier (OCID): ocds-h6vhtk-02985d

Published 9 August 2021, 9:27am

Section I: Contracting authority

I.1) Name and addresses

Westfield Academy (Watford)

Tolpits Lane, Watford

Hertsfordshire

WD18 6NS

Email

derek.hatcher@tenetservices.com

Telephone

+44 1923231560

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.westfield.herts.sch.uk>

Buyer's address

<http://www.westfield.herts.sch.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Westfield Academy - ICT Support Services

Reference number

CA8438 -

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Westfield Academy requires a Fully Managed IT support service. This Contract will also allow the School to enable the implementation of its vision to successfully amend the ICT provision.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £455,888.8

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Manchester

II.2.4) Description of the procurement

A single contract will be awarded for the provision of fully managed IT services. The intention is that the successful company will support the Academy in effectively delivering it's vision for ICT;

Over the duration of the 5 year contract we expect to;

? move from a microsoft solution to an almost fully Google solution. (Within 2 years)

? move to a chromebook solution. (Within 2 years.)

? move all students to a BYOD solution. (Within 3 years)

? move the Academy to a fully cloud based solution

? move to a solution where, as part of the contract, there is no longer a need for a full-time on-

site resource as the majority of support will be off-site.

? Move from, the perception of, being behind others schools as regards the use of ICT, to being a lead school with google.

? To ensure that the use of ICT is fully integrated into the Academy Teaching & Learning strategy.

The contract will cover the following distinct service elements:

- Onsite Service desk / Helpdesk - A single point of

II.2.5) Award criteria

Quality criterion - Name: Current Service Delivery / Weighting: 30.00%

Quality criterion - Name: Customer Care / Weighting: 15.00%

Quality criterion - Name: New Proposal – ICT Vision/Strategy / Weighting: 20.00%

Cost criterion - Name: Contract Price / Weighting: 30.00%

Cost criterion - Name: Proposed ICT Strategy Price / Weighting: 5.00%

II.2.11) Information about options

Options: Yes

Description of options

60 month(s) from the commencement date, with 48 initial month(s) and option to extend 1x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-004355](#)

Section V. Award of contract

Contract No

CA8438

Title

Westfield Academy - ICT Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 August 2021

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TURN IT ON LIMITED

Wittas House, Two Rivers

WITNEY

OX28 4BH

Email

office@turniton.co.uk

Telephone

+44 1865597620

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.turniton.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £455,888.8

Section VI. Complementary information

VI.3) Additional information

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with www.multiguote.com and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

VI.4) Procedures for review

VI.4.1) Review body

Tenet

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tenet

Procurement House, 23 Leslie Hough Way

Salford

M6 6AJ

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

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Procurement House, 23 Leslie Hough Way

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