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Tender

Implementation and Management of NGN Network & Voice Services (SD-WAN, WAN, LAN, WLAN, UC & CC)

NORTHERN GAS NETWORKS LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019145

Procurement identifier (OCID): ocds-h6vhtk-050d42

Published 6 May 2025, 3:15pm

Scope

Description

The existing network and voice service management contracts are approaching renewal with our current service provider. In this tender process, NGN is interested in exploring implementing a new network and voice solution. This will also include providing NGN with a comprehensive service for the management of the implemented network and voice services.

The successful supplier will be responsible for the comprehensive solution implementation and management of NGN's network and voice services. The scope includes, but is not limited to:

- Wide Area Network (WAN)
- Software-Defined Wide Area Network (SD-WAN)
- Next Generation Firewalls (NGFW)
- Local Area Network (LAN & WLAN)

- Cloud Services
- Voice Unified Comms (UC)
- Voice Contact Centre (CC)

Total value (estimated)

- £4,200,000 excluding VAT
- £5,040,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2034
- 8 years

Description of possible extension:

5 x 1 extension provisions

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Submission

Enquiry deadline

28 May 2025, 5:00pm

Submission type

Requests to participate

Deadline for requests to participate

2 June 2025, 9:00am

Submission address and any special instructions

Please contact the NGN contact in the Scope of Requirement document, who will invite you to the procurement event on the Procurement Portal - <https://marketdojo.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

18 August 2025

Award criteria

Name	Type	Weighting
Non Commercial	Quality	60%
Commercial	Cost	35%
Contractual	Quality	5%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

This procurement will follow the following process:

- Tender notice issued (this notice) for 25 days
- Interested suppliers to contact NGN and be invited to Conditions of Participation via Market Dojo (Pass/Fail)
- Suppliers who Pass the Conditions of Participation will be invited to PQQ
- PQQ end date 26th May
- PQQ responses evaluated

Suppliers who score over 60% will be invited to tender (RFP)

- RFP live for 25 days
- RFP responses evaluated based on 60% non-commercial, 40% commercial criteria
- Best and Final Offer requested
- Interviews carried out
- Final evaluations completed
- Suppliers notified of the outcome

Full details are made available in the tender scope.

If supplementary stages are required throughout the process, or stages noted in the strategy defined above are no longer required,

it is at NGN's discretion to include or remove stages.

It is at the discretion of NGN to change the weightings/criteria or add additional sub criteria/weightings to the PQQ or RFP if there is a need to do so before the submission deadline of the relevant stage.

Any changes to the evaluation criteria will be communicated

to all Bidders.

Documents

Associated tender documents

[Scope of Requirements SD WAN \(1\).docx](#)

Contracting authority

NORTHERN GAS NETWORKS LIMITED

- Companies House: 05167070
- Public Procurement Organisation Number: PRNB-9357-PVLR

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Colton Leeds

LS15 8TU

United Kingdom

Email: procurement@northerngas.co.uk

Region: UKE42 - Leeds

Organisation type: Private utility