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Tender

**Term contract for carrying out servicing, maintenance, repairs, safety checks, and various other works to appliances and heating systems at properties owned or managed by Grand Union Housing Group at various locations.**

GRAND UNION HOUSING GROUP LIMITED

F02: Contract notice

Notice identifier: 2021/S 000-019142

Procurement identifier (OCID): ocds-h6vhtk-02d235

Published 8 August 2021, 4:54pm

The closing date and time has been changed to:

**17 September 2021, 12:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

GRAND UNION HOUSING GROUP LIMITED

K2, Timbold Drive

Milton Keynes

MK76BZ

**Contact**

Ken Murray

**Email**

[ken.murray@guhg.co.uk](mailto:ken.murray@guhg.co.uk)

**Country**

United Kingdom

**NUTS code**

UKJ12 - Milton Keynes

**Internet address(es)**

Main address

<https://www.guhg.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/grandunionhousing>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/grandunionhousing>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Term contract for carrying out servicing, maintenance, repairs, safety checks, and various other works to appliances and heating systems at properties owned or managed by Grand Union Housing Group at various locations.

Reference number

KM01.210607

#### **II.1.2) Main CPV code**

- 50720000 - Repair and maintenance services of central heating

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

In the main, the contract requires the provision of an 'all-inclusive', fully comprehensive service undertaking servicing, maintenance, repairs, safety checks, and various other works to appliances, heating systems and other items defined in the specification.

The works generally comprise of carrying out the following:

- Servicing,
- Gas soundness and safety checks,
- Maintenance and routine repairs,
- Responsive repairs,
- Chimney sweeping,
- Possible isolated upgrades / renewals of appliances and / or heating systems,
- Production of all certificates and records. e.g. landlord's gas safety record (LGSR), etc.,
- Provision of all required information, and

- Various other associated works.

The above list is not exhaustive.

The works will generally be carried out to:

- Various types of heating appliances,
- Various types of heating systems,
- Gas pipework installations,
- Smoke detectors and carbon monoxide detectors, and
- Various other appliances / equipment / devices, etc.

The above list is not exhaustive.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 50531100 - Repair and maintenance services of boilers
- 50531200 - Gas appliance maintenance services

#### **II.2.3) Place of performance**

NUTS codes

- UKF24 - West Northamptonshire
- UKH2 - Bedfordshire and Hertfordshire
- UKJ12 - Milton Keynes
- UKJ13 - Buckinghamshire CC

Main site or place of performance

Bedfordshire, Buckinghamshire, Northamptonshire and Hertfordshire.

#### **II.2.4) Description of the procurement**

The basis of the contract is for the contractor to provide an all-inclusive, fully comprehensive cover for undertaking servicing, maintenance, repairs and the like to appliances, heating systems and other defined items at properties owned or managed by Grand Union Housing Group. The contractor shall undertake all works and supply all components, parts, equipment, materials, etc. and provide all services necessary to ensure that the appliances, heating systems and other specified items are checked, inspected, serviced, maintained, repaired, replaced, tested, etc. as necessary in order that they remain fully operational, functional, efficient in use, in safe condition, and well maintained at all times throughout the duration of the contract.

The works generally comprise:

- The carrying out of periodic servicing to every appliance and heating system located within the properties.
- The carrying out of gas soundness and safety check to every gas appliance and / or heating system within properties as and when they become void or are subject to mutual exchange.
- The carrying out of periodic gas soundness and safety checks to gas catering equipment located within sheltered housing schemes.
- The carrying out of periodic gas soundness and safety checks to gas pipework in other properties (i.e. properties without gas appliances and heating systems but containing gas pipework).
- The undertaking of any necessary repairs whilst carrying out periodic servicing or gas soundness and safety checks.
- The carrying out of responsive repairs to all appliances and / or heating systems suffering breakdown, failure, defect, fault, etc. within any of the properties.
- The undertaking of any necessary maintenance work whilst carrying out periodic servicing, gas soundness and safety checks, and responsive repairs.
- Chimney sweeping.
- Checking smoke detectors and carbon monoxide detectors.
- Possible isolated upgrades to, renewals of, and / or new installations of appliances and / or heating systems.
- All associated testing, commissioning, certification and the like.

The above list may not be exhaustive.

The works require the contractor to provide:

- An effective and well-resourced workforce capable of carrying out all of the demands of the contract in relation to both administrating and executing the works.
- A comprehensive management, administration, monitoring, supervision and communications service to administer the contract and ensure its proper execution.
- An out of hours emergency repair service (to deal with breakdowns, failures, defects, faults, etc.).
- Proficient and effective IT systems to enable the employer to schedule works and issue and administer Orders. In this connection, the contractor shall provide and administer a proficient and effective IT management system interfaced with the employer's IT management system to enable the effective administration of the contract, and a proficient and effective IT scheduling system interfaced with the employer's IT systems capable of enabling the employer and tenants to schedule appointments for breakdowns, repairs and the like. The contractor's IT scheduling system shall be flexible and dynamic and allow appointment booking to be made in a number of ways and ensure a first-class service is provided.

The above list is not meant to be exhaustive.

The contractor shall ensure:

- All servicing is undertaken on a periodic basis within the time constraints required.
- All repairs are undertaken to accord with the scheduling requirements of the employer and within allocated priority coding response periods and / or timescales.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

To be renewed upon the contract completion date. The contract is for 60 months with the Option to extend by up to a further 24 months.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

The Contracting Authority will invite the five Organisations with the highest final scores (following evaluation of the Organisations PQQs) to tender. Notwithstanding the above, the Contracting Authority reserves the right to increase the number of Organisations to be invited to tender if scores are closely placed around the cut-off point.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option 1. The Employer retains the right to award extensions to the Contract Period thereby extending the Contract Period by up to a further 24 months from the expiry of the initial Contract Period. The decision as to whether an extension is awarded will be made by the Employer and communicated to the Contractor by no later than 3 months prior to the expiry of the initial Contract Period or any extended Contract Period referred to above.

Option 2. The Employer retains the right to incorporate information included in the Contractor's Method Statement response into the Contract Specification. Further information is provided in the Tender Specification Section 2 'Preliminaries', Part 2 'Project Particulars', Item 'Contract Documents'.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

In accordance with the provisions defined in the PQQ and Tender Documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

10 September 2021

Local time

12:00pm

Changed to:

Date

17 September 2021

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom