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Contract

790/2019 Enforcement Agency Services

Croydon Council

F03: Contract award notice

Notice identifier: 2021/S 000-019134

Procurement identifier (OCID): ocids-h6vhtk-02d22d

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Section I: Contracting authority

I.1) Name and addresses

Croydon Council

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Croydon

CR0 1EA

Contact

Ms Tiana Young

Email

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Telephone

+44 2087266000

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.croydon.gov.uk>

Buyer's address

<http://www.croydon.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

790/2019 Enforcement Agency Services

Reference number

DN412654

II.1.2) Main CPV code

- 79940000 - Collection agency services

II.1.3) Type of contract

Services

II.1.4) Short description

Croydon Council is seeking to establish a Framework Agreement for the provision of Enforcement Agency Services and is inviting tenders from suitably experienced Enforcement Agency Service Providers. The Framework will consist of two Lots, namely: Lot 1 - Enforcement Agency Services for the collection of Parking and Traffic Penalty Charges. The Council will appoint the 6 highest scoring providers to the Framework. Lot 2 – Enforcement Agency Services for the collection of Council Tax and Business Rates. The Council will appoint the 6 highest scoring providers to the Framework. The Services are to be provided in line with the service specification for the relevant Lot. The Framework will be for a term of two (2) years, with the option to extend for a further two (2) years in twelve (12) month increments.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,000,000

II.2) Description

II.2.1) Title

LOT 1 Enforcement Agency Services

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

II.2.4) Description of the procurement

Lot 1 - Enforcement Agency Services for the collection of Parking and Traffic Penalty Charges

II.2.5) Award criteria

Cost criterion - Name: Quality is the only criteria / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

LOT 2 Enforcement Agency Services

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 98351000 - Car park management services

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

II.2.4) Description of the procurement

Lot 2 – Enforcement Agency Services for the collection of Council Tax and Business Rates. The Council will appoint the 6 highest scoring providers to the Framework.

II.2.5) Award criteria

Quality criterion - Name: Quality is the only criteria / Weighting: 100

Cost criterion - Name: Quality is the only criteria / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 113-277545](#)

Section V. Award of contract

Lot No

1

Title

790/2019 Enforcement Agency Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2020

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Bristow & Sutor

Washford

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

CDER Group

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Chandlers Limited

Bromley

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Marston Holdings

Epping

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Newlyn PLC

Northampton

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Jacobs

Birkenhead

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £9,000,000

Total value of the contract/lot: £9,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Croydon

Croydon

CR0 1EA

Telephone

+44 2087266000

Country

United Kingdom