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Planning

## Integrated Care Record (ICR)

Digital Health & Care Wales

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019094

Procurement identifier (OCID): ocds-h6vhtk-050d1e

Published 6 May 2025, 1:30pm

## Scope

### Description

Digital Health and Care Wales (DHCW) are conducting market engagement to obtain further information on product availability to meet the requirement of an Integrated Care Record (ICR) across NHS Wales.

The Connecting Care Team in DHCW as part of the ICR project are looking for a digital solution that will at a minimum, meet the objective, to ensure that patients and citizens benefit from access to health and care information, regardless of where it is created or stored, while adhering to data protection and information-sharing policies and legislation.

Interested suppliers are requested to confirm their interest in participating in this market engagement process by emailing [jemma.edwards4@wales.nhs.uk](mailto:jemma.edwards4@wales.nhs.uk). The process involves the completion and return of a Request For Information (RFI) document, which will be emailed to you on receipt of your expression of interest email. Completed RFIs must be returned via email to [jemma.edwards4@wales.nhs.uk](mailto:jemma.edwards4@wales.nhs.uk), no later than 12:00 on Wednesday 21st May 2025.

It should be noted that this is investigatory work, it is not yet clear whether DHCW will complete a procurement process to award a contract. However, the information obtained during this investigatory stage will inform the decision making process.

Following the deadline for RFI responses, DHCW reserve the right to make contact with any interested parties on an individual basis, to clarify or supplement their response.

All dates and contractual information included in this notice are not indicative of estimated or actual dates as part of a procurement plan, as no procurement strategy or plan is in place as yet.

### **Contract dates (estimated)**

- 1 August 2026 to 1 August 2036
- 10 years, 1 day

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

### **Contract locations**

- UK - United Kingdom

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## **Engagement**

### **Engagement deadline**

21 May 2025

## Engagement process description

As previously detailed the engagement process involves the completion a RFI document. RFI documents can be obtained by emailing [jemma.edwards4@wales.nhs.uk](mailto:jemma.edwards4@wales.nhs.uk) to confirm your interest in participating within this market engagement process.

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## Submission

### Publication date of tender notice (estimated)

1 February 2026

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## Contracting authority

### Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF11 9AD

United Kingdom

Contact name: Jemma Edwards

Email: [jemma.edwards4@wales.nhs.uk](mailto:jemma.edwards4@wales.nhs.uk)

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales