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Contract

Avaya Telephony Support and Maintenance Provision

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2023/S 000-019084

Procurement identifier (OCID): ocds-h6vhtk-03dbaa

Published 5 July 2023, 7:25am

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Lucy Chandler

Email

lucy.chandler@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

Region code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Avaya Telephony Support and Maintenance Provision

Reference number

DN675751

II.1.2) Main CPV code

- 72250000 - System and support services

II.1.3) Type of contract

Services

II.1.4) Short description

Isle of Wight Council telephony system (Avaya) requires continuation of the support and maintenance (Avaya subscription and remote access solution) to be in place whilst the procurement of the new telephony system/solution is carried out.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £63,807.12

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

Isle of Wight Council telephony system (Avaya) requires continuation of the support and maintenance (Avaya subscription and remote access solution) to be in place whilst the procurement of the new telephony system/solution is carried out.

A VEAT notice was published on 22 June 2023 (Notice reference: 2023/S 000-017794). This was followed by a 10-day standstill period which ended at midnight on 03 July 2023.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

The Council is extending the existing contract for the support and maintenance of its telephony system (Avaya) with its existing contractor as permitted under Regulation 72 (1) (b) of the Public Contracts Regulations 2015. This is while the intended re-procurement of the telephony system is carried out. The original contract notice can be found via Contract Finder reference IOW001-DN476151-89756771. The extension value constitutes less than 50% of the original contract value and the Council intends to begin the re-procurement of the telephony system as a whole shortly. The Council observed a 10-day standstill period which ended at midnight on 03rd July 2023.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-017794](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Maintel Europe Limited

160 Blackfriars Road

London

SE18EZ

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £63,807.12

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom