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Planning

Monitoring Device and Systems Service (MDSS)

Ministry of Justice

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-019083

Procurement identifier (OCID): ocids-h6vhtk-035134

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Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Contact

EMFS Team

Email

CCMD-EMFS@Justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Monitoring Device and Systems Service (MDSS)

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The Ministry of Justice (MoJ) are preparing to initiate a procurement process for the future provision of services for Electronic Monitoring (EM) across England and Wales. To note some provision requires limited services in Northern Ireland and Scotland as appropriate.

EM services are currently used to facilitate the curfew of a subject, the majority given either a Community Order, Court Bail Order or released on licence (collectively referred to as 'Orders'). The execution of electronic monitoring and related services are governed by the provisions of the Criminal Justice and Court Services Act 2000, the Power of Criminal Courts (Sentencing) Act 2000, the Criminal Justice Act 2003 and the Criminal Justice and Immigration Act 2008.

The future EM service will be delivered under two distinct contracts:

Monitoring Device Systems Service (MDSS) - A service delivered under one national contract for all monitoring devices and supporting systems.

Field and Monitoring Service (FMS) - A service delivered under one national contract for field and monitoring services. The MoJ will run two distinct and separate procurements for MDSS and FMS with each procurement resulting in the award of a single national contract.

This PIN relates to MDSS only.

MDSS includes packaging various monitoring device related functions together, which will include:

the provision of all monitoring devices (location monitoring, radio frequency, alcohol monitoring and non-fitted devices) based on demand; and

the systems and functions underpinning the delivery of the devices, including mobile network provision.

specific capabilities namely:

device configuration and repair

device failure root cause identification

device installation and configuration training and

investigating device tampering.

Further details on MDSS and how to respond to this PIN are provided in the additional information section.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30210000 - Data-processing machines (hardware)
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32260000 - Data-transmission equipment
- 32412000 - Communications network
- 32412100 - Telecommunications network
- 32420000 - Network equipment
- 32430000 - Wide area network
- 32500000 - Telecommunications equipment and supplies

- 32530000 - Satellite-related communications equipment
- 32570000 - Communications equipment
- 35100000 - Emergency and security equipment
- 35120000 - Surveillance and security systems and devices
- 35121600 - Tags
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48324000 - Charting software package
- 48326000 - Mapping software package
- 48326100 - Digital mapping system
- 48613000 - Electronic data management (EDM)
- 48730000 - Security software package
- 48731000 - File security software package
- 48732000 - Data security software package
- 50330000 - Maintenance services of telecommunications equipment
- 50332000 - Telecommunications-infrastructure maintenance services
- 51321000 - Installation services of radio transmitters
- 51610000 - Installation services of computers and information-processing equipment
- 63121000 - Storage and retrieval services
- 64212000 - Mobile-telephone services
- 64212500 - General Packet Radio Services (GPRS) services
- 64212600 - Enhanced Data for GSM Evolution (EDGE) services

- 64216110 - Electronic data exchange services
- 64216200 - Electronic information services
- 71222100 - Urban areas mapping services
- 71222200 - Rural areas mapping services
- 71354100 - Digital mapping services
- 71354200 - Aerial mapping services
- 71700000 - Monitoring and control services
- 72212326 - Mapping software development services
- 72310000 - Data-processing services
- 72315100 - Data network support services
- 72317000 - Data storage services
- 72514100 - Facilities management services involving computer operation
- 75230000 - Justice services
- 75231100 - Law-courts-related administrative services
- 75240000 - Public security, law and order services
- 75241000 - Public security services
- 75242100 - Public-order services
- 79110000 - Legal advisory and representation services
- 79211120 - Sales and purchases recording services
- 79512000 - Call centre
- 79710000 - Security services
- 79711000 - Alarm-monitoring services

- 79714100 - Tracing system services
- 79714110 - Absconder-tracing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

As set out above, the purpose of this PIN is to inform the market of the upcoming MDSS procurement.

This is a critical service for the MoJ requiring the development of a strategic partnership with the MoJ as the primary device supplier to support the development of the device market, drive product innovation, change and the delivery of continuous improvement in product delivery.

The MoJ requires the MDSS supplier to have the following key specific capabilities:

Application Development and Operation including incident resolution and release management

Device Supply (Tags and Mobile Phones) including configuration, investigating device tampering, failure root cause identification and repair

Mobile Network Provision

Server and Network Supply and Support

The supplier will be required to ensure the continuous supply of all required monitoring devices and systems to support existing and future EM users.

The current EM service provides for the tagging of around 15k individuals a year but the MoJ plans to increase the number of individuals tagged during the contract term.

At the start of the contract the supplier must be able to deliver the following devices and systems, either directly itself or through one or more sub-contractors:

GPS Location Tags

RF tags

Non-fitted Devices

Alcohol Monitoring

The MoJ may, during the contract term, add to or amend the scope of EM in accordance with ministerial ambitions and their longer-term strategy. Therefore, suppliers should note that any numbers, volumes or values expressed in this PIN are indicative only and might be subject to change during the contract term.

Although the MoJ is the contracting authority for the procurement of MDSS and will be the contracting counterparty for MDSS, it intends to allow other government departments and arms-length bodies to have access to MDSS via its contract as service recipients who may add further to the volume of tags and service required.

The dates below set out the anticipated timeline for MDSS. The MoJ will act reasonably at all stages but reserves the right to change the timing as appropriate.

1st Aug 2022: Publication of Contract Notice, Selection Questionnaire (SQ) and Invitation to Participate in Dialogue.

1st Sep 2022: Deadline for responses to the SQ to be submitted.

14th Sep 2022: Deadline for initial tenders to be submitted.

17th Oct – 12th Dec 2022: Competitive Dialogue period.

19th Dec 2022: Bidders invited to submit their final tenders.

1st Feb 2023: Deadline for final tenders to be submitted.

Feb – May 2023: Preferred bidder identified and testing of devices.(approximately 6 weeks).

by July 2023: Contract Award.

July 2023 – Jan 2024: Mobilisation before go-live on February 1st, 2024.

The integration, collaboration and delivery of MDSS and FMS together as a single service is critical to the successful delivery of EM, so the procurements will be run broadly alongside each other and lead to aligned implementation and go-live of the new EM service.

Suppliers who bid for MDSS may also bid for FMS and, subject to the MoJ's requirements in each procurement process, the same supplier may be awarded the contracts for both MDSS and FMS.

Supplier engagement will be managed by the MoJ utilising its e-sourcing portal (known as Jaggaer); Ministry of Justice Sourcing Portal (bravosolution.co.uk) Suppliers that are not already registered on Jaggaer will need to register.

This PIN does not formally signify the beginning of a procurement and does not constitute a commitment by the MoJ to undertake any procurement exercise. The MoJ reserves its rights as to the procurement route used and may not issue a contract notice or complete the procurement in the way described above.

II.2.14) Additional information

Initial Data Capture Questionnaire for Expressions of Interest

(Note: Questions to be uploaded and accessed through Jaggaer)

Question to Supplier

1. Data Capture

Name, number and contact details (will be captured when supplier first registers an interest in the PIN)

2. Data Capture & Service Delivery Models

What experience do you have in delivering EM services (UK or other jurisdiction)

II.3) Estimated date of publication of contract notice

29 July 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes