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Planning

Outsourced Cloud Based Video Management Service (CVMS) and CCTV Camera Support Solution

Transport for Greater Manchester

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019078

Procurement identifier (OCID): ocids-h6vhtk-050d12 ([view related notices](#))

Published 6 May 2025, 12:56pm

Scope

Description

TfGM are looking to procure a Cloud Video Management System (CMVS) product from an Original Equipment Manufacturer (OEM), to appoint a service provider who is an accredited integrator of the OEM to provide an outsourced CCTV service and would like further information on what the current marketplace has to offer.

The main responsibilities of the service provider would be to:

- Design, build, install, manage, support and maintain the selected CVMS and interfaces to third party systems including the video wall management system.
- Supply all the necessary licences and hardware of CVMS with on-premises video recording capability.
- Integrations/ interface with camera edge video analytics, asset management, telephony system serving emergency call points, public address system, building management system

and building access control system

- Support and maintain the CCTV camera including the replacement of any faulty cameras and uplift of services for refresh of end-of-life cameras.
- Maintenance and support of the data cabling in the CCTV infrastructure including replacement of faulty cables.

The CVMS platform is expected to have the capabilities to manage CCTV across all transport modes of TfGM (including Bus, Rail, Tram, Highways, Facilities, Cycling and Walking and Information Systems).

Contract dates (estimated)

- 3 November 2025 to 2 November 2028
- Possible extension to 2 November 2030
- 5 years

Main procurement category

Services

CPV classifications

- 32323500 - Video-surveillance system
- 35120000 - Surveillance and security systems and devices
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

- 92222000 - Closed circuit television services

Contract locations

- UKD3 - Greater Manchester

Engagement

Engagement deadline

16 May 2025

Engagement process description

TfGM are looking to engage with potential suppliers by participating in a Request for Information (RFI) exercise, to provide TfGM with an understanding of the current Cloud based video management services available for TfGM's CCTV estate.

This market engagement exercise will be conducted via the ProContract procurement portal. Suppliers can register for free using the following link: <https://procontract.due-north.com/Register>.

Upon registration, the market engagement information (including an RFI and details on how to submit responses) can be found using the following project reference: DN773591.

Market engagement responses are required by no later than 4pm on Friday 16th May 2025, via the ProContract portal.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

Transport for Greater Manchester

- Public Procurement Organisation Number: PNJQ-2746-NWYT

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United Kingdom

Email: procurement@tfgm.com

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government