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Contract

## **Student Accommodation Internet and Wi-Fi Provision**

University of Lincoln

F03: Contract award notice

Notice identifier: 2022/S 000-019073

Procurement identifier (OCID): ocds-h6vhtk-031b7f

Published 12 July 2022, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Lincoln

Brayford Pool,

Lincoln

LN6 7TS

#### **Contact**

Vasos Melides

#### **Email**

[vmelides@lincoln.ac.uk](mailto:vmelides@lincoln.ac.uk)

#### **Telephone**

+44 1522837188

**Country**

United Kingdom

**NUTS code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

[www.lincoln.ac.uk](http://www.lincoln.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Student Accommodation Internet and Wi-Fi Provision

Reference number

341

**II.1.2) Main CPV code**

- 72400000 - Internet services

**II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This is a Contract Award Notice for an experienced provider that could help to enhance the student experience by providing quality wired internet and Wi-Fi provision to all of its managed student accommodation buildings/blocks. The providers needed to be competent and experienced in providing internet and Wi-Fi services, while understanding the needs of students in regard to internet and Wi-Fi provision. The service shall be further tailored to students studying at the University of Lincoln.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,099,192.5

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 32412110 - Internet network
- 32400000 - Networks
- 32510000 - Wireless telecommunications system
- 32581000 - Data-communications equipment

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

Main site or place of performance

Lincolnshire

### **II.2.4) Description of the procurement**

The University of Lincoln have appointed an experienced supplier to provide wired internet and Wi-Fi provision to all of its managed student accommodation buildings/blocks. This

service was being outsourced for the first time except for one accommodation block that is already externally provided. TUPE transfer of staff was not considered to apply. The providers needed to be competent and experienced internet and Wi-Fi providers and understand the specific needs of students and nuances in providing internet and Wi-Fi to students in a university setting. The service shall be further tailored to students studying at the University of Lincoln and includes, but is not limited to, the following: a simple log in process, the ability to roam across campus, guest log-in access, in room individual network provision and a dedicated 24/7/365 support helpline. The helpline offers students (of all technical ability) support with their registration, with logging in and with onboarding of their various devices. The University therefore required commitment from the provider that they will enhance the student experience through this contract.

The University wished to partner with an innovative, committed, and forward-thinking provider who'll work in conjunction with staff and students to drive a culture that innovates in order to enhance the student experience. The provider will undertake an active role throughout the life of the contract to regularly engage with stakeholders especially in relation to internet and Wi-Fi provision. This includes regular reviews of the service, audits, expert analysis of data and suggestions to improve the service delivery.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

## **II.2.11) Information about options**

Options: Yes

Description of options

There is an option to extend the contract for two further periods of 12 months.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-005347](#)

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## **Section V. Award of contract**

### **Contract No**

341

### **Title**

Student Accommodation Internet and WIFI Provision

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ASK4 Limited

ASK4, Devonshire Green House, 14 Fitzwilliam Street

Sheffield

S1 4JL

Email

[sales@ask4.com](mailto:sales@ask4.com)

Telephone

+44 1143033212

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

National registration number

03980594

Internet address

<https://www.ask4.com/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,099,192.5

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 20 %

Short description of the part of the contract to be subcontracted

Subcontractor will in part be responsible for the physical installation of equipment on site

(overseen by ASK4 employees)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://neupc.delta-esourcing.com/delta/viewNotice.html?noticeId=699758915>

GO Reference: GO-2022712-PRO-20592579

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Lincoln

Brayford Pool

Lincoln

LN6 7TS

Telephone

+44 1522837188

Country

United Kingdom