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Contract

Student Accommodation Internet and Wi-Fi Provision

University of Lincoln

F03: Contract award notice

Notice identifier: 2022/S 000-019073

Procurement identifier (OCID): ocds-h6vhtk-031b7f

Published 12 July 2022, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

University of Lincoln

Brayford Pool,

Lincoln

LN6 7TS

Contact

Vasos Melides

Email

vmelides@lincoln.ac.uk

Telephone

+44 1522837188

Country

United Kingdom

NUTS code

UKF3 - Lincolnshire

Internet address(es)

Main address

www.lincoln.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Student Accommodation Internet and Wi-Fi Provision

Reference number

341

II.1.2) Main CPV code

- 72400000 - Internet services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Contract Award Notice for an experienced provider that could help to enhance the student experience by providing quality wired internet and Wi-Fi provision to all of its

managed student accommodation buildings/blocks. The providers needed to be competent and experienced in providing internet and Wi-Fi services, while understanding the needs of students in regard to internet and Wi-Fi provision. The service shall be further tailored to students studying at the University of Lincoln.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,099,192.5

II.2) Description

II.2.2) Additional CPV code(s)

- 32412110 - Internet network
- 32400000 - Networks
- 32510000 - Wireless telecommunications system
- 32581000 - Data-communications equipment

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

Main site or place of performance

Lincolnshire

II.2.4) Description of the procurement

The University of Lincoln have appointed an experienced supplier to provide wired internet and Wi-Fi provision to all of its managed student accommodation buildings/blocks. This service was being outsourced for the first time except for one accommodation block that is already externally provided. TUPE transfer of staff was not considered to apply. The providers needed to be competent and experienced internet and Wi-Fi providers and understand the specific needs of students and nuances in providing internet and Wi-Fi to students in a university setting. The service shall be further tailored to students studying at the University of Lincoln and includes, but is not limited to, the following: a simple log in process, the ability to roam across campus, guest log-in access, in room individual network provision and a dedicated 24/7/365 support helpline. The

helpline offers students (of all technical ability) support with their registration, with logging in and with onboarding of their various devices. The University therefore required commitment from the provider that they will enhance the student experience through this contract.

The University wished to partner with an innovative, committed, and forward-thinking provider who'll work in conjunction with staff and students to drive a culture that innovates in order to enhance the student experience. The provider will undertake an active role throughout the life of the contract to regularly engage with stakeholders especially in relation to internet and Wi-Fi provision. This includes regular reviews of the service, audits, expert analysis of data and suggestions to improve the service delivery.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend the contract for two further periods of 12 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-005347](#)

Section V. Award of contract

Contract No

341

Title

Student Accommodation Internet and WIFI Provision

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 June 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ASK4 Limited

ASK4, Devonshire Green House, 14 Fitzwilliam Street

Sheffield

S1 4JL

Email

sales@ask4.com

Telephone

+44 1143033212

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

National registration number

03980594

Internet address

<https://www.ask4.com/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,099,192.5

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 20 %

Short description of the part of the contract to be subcontracted

Subcontractor will in part be responsible for the physical installation of equipment on site (overseen by ASK4 employees)

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://neupc.delta-esourcing.com/delta/viewNotice.html?noticeId=699758915>

GO Reference: GO-2022712-PRO-20592579

VI.4) Procedures for review

VI.4.1) Review body

University of Lincoln

Brayford Pool

Lincoln

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Telephone

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Country

United Kingdom