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Planning

London Red Route Enforcement Services

Transport for London

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019070

Procurement identifier (OCID): ocds-h6vhtk-04e972 ([view related notices](#))

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Scope

Description

This Notice

- Please note that this Notice is indicative and is for information only, and all its content is subject to both substantive and/or non-substantive changes at TfL's sole discretion.
- This Notice is NOT to request expressions of interest (EOIs) or tenders.

Introduction

Parking and loading enforcement is required on the Transport for London Road Network (TLRN) to reduce congestion, improve bus reliability, and improve the safety of the network.

A Preliminary Market Engagement (PME) for London Red Route Enforcement Services has already occurred and is now complete.

Following the recent PME conducted by TfL, the following changes and additions are to be made to 1. Duration and Value and 2. Scope:

1. Duration and Value

- The initial contract will be five (5) years with options to extend up to five (5) further years (changed: this has been increased from a 2 year initial period).
- The total contract value excluding VAT is estimated to be in the range of between £50 million to £100 million value of purchase orders over 10 years (changed: this has been increased from initial estimate of £11.7 million)
- There will be a fixed pricing fee element and variable element (this is additional information)
- There will be incentivised KPIs covering: Officer Coverage, Deployed Officer Hours, Penalty Charge Notice (PCN) Error Rate, Cancelled PCNs, Signs and Lines Fault Reporting (this is additional information)

2. Scope

- Deployment of personnel to conduct on-street enforcement across the TLRN of parking contraventions (unchanged)
- Reporting of signs and lines faults and issues pertaining to red routes across the TLRN (unchanged)
- Provision of the parking enforcement application enabling the issuing of PCNs (changed: previously TfL's App was to be used, now from day one the supplier will provide it)
- Provision of all handheld devices to facilitate the issuing of PCNs (unchanged)

Overview of the Requirement (unchanged)

We are looking to select and procure suppliers in relation to the provision of on-street patrols to priority locations and hotspots to prevent non-compliance with road regulations and support TfL's management of the TLRN in accordance with our traffic management duties and the objectives of the Mayor's Transport Strategy. Activities will include civil enforcement in line with our standards, engagement with motorists and businesses, issuing of Penalty Charge Notices and reporting of faults in respect of signs and road markings on the TLRN.

The Seven Key Commercial Principles for the procurement will be: (additional information)

- Cost Certainty and Affordability
- Fair Risk Allocation
- No incentivisation of PCNs
- Performance-driven Delivery
- Innovation and Smarter Deployment
- Ethical and Inclusive Delivery
- Scalability and Flexibility

Purpose of this Notice

- TfL is issuing this notice to inform the market about the upcoming engagement, ensuring transparency and fairness.
- This Notice serves as a proactive step to inform the market about an upcoming procurement, allowing suppliers to prepare in advance.

Other information

This Notice provides additional details to the previous published Notice about the engagement's scope, duration and any relevant information specified in regulations under section 95 of the Act.

Total value (estimated)

- £150,000,000 excluding VAT
- £180,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 March 2031

- Possible extension to 31 March 2036
- 10 years, 2 months

Description of possible extension:

Five (5) years with provisions to extend up to five (5) further years, making ten (10) years in total.

Main procurement category

Services

CPV classifications

- 98351110 - Parking enforcement services

Contract locations

- UKI - London

Submission

Publication date of tender notice (estimated)

2 June 2025

Submission type

Requests to participate

Deadline for requests to participate

12 June 2025, 11:59pm

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 January 2026

Procedure

Procedure type

Competitive flexible procedure

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: BSFAribaAdministration@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government