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Contract

ITSO Zonocard Ticketing Solution

Strathclyde Partnership for Transport

F03: Contract award notice

Notice identifier: 2022/S 000-019044

Procurement identifier (OCID): ocds-h6vhtk-02f963

Published 12 July 2022, 1:44pm

Section I: Contracting authority

I.1) Name and addresses

Strathclyde Partnership for Transport

131 St Vincent Street

Glasgow

G2 5JF

Contact

Kenny Govan

Email

procurement@spt.co.uk

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.spt.co.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10382

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ITSO Zonocard Ticketing Solution

Reference number

21-193

II.1.2) Main CPV code

- 72212100 - Industry specific software development services

II.1.3) Type of contract

Services

II.1.4) Short description

SPT administers the ZoneCard ticketing arrangement on behalf of the participating operators. ZoneCard is currently a paper ticket, allowing travel on bus, rail, Subway and ferry across the west of Scotland. SPT is seeking an established supplier with a proven ITSO platform to deliver the following:

Development, testing and deployment of a range of ITSO ticket products (including but not limited to season tickets and carnets) to be accepted on multiple modes and by multiple operators.

Ongoing services to maintain the availability of the ITSO ticket products.

Liaison with operators and their suppliers through the development, testing and deployment stages.

Ticket validity to be based on a geographic Zonal structure (estimated seven zones in total).

Online retail and fulfilment service (including RTD) for the above range of ZoneCard ITSO products.

Retail at operators' existing physical POSTs (such as ticket vending machines).

Mobile app for operator ticket inspection and validation.

Comprehensive ITSO/HOPS service as Product Owner and connecting to 3rd party services as required.

Reporting from HOPS.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.1) Title

AMS, HOPS and Part 11

Lot No

1

II.2.2) Additional CPV code(s)

- 30162000 - Smart cards
- 22459000 - Tickets
- 48100000 - Industry specific software package
- 48211000 - Platform interconnectivity software package
- 48219000 - Miscellaneous networking software package
- 48219100 - Gateway software package
- 48400000 - Business transaction and personal business software package
- 48480000 - Sales, marketing and business intelligence software package
- 72212100 - Industry specific software development services
- 71311200 - Transport systems consultancy services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services

II.2.3) Place of performance

NUTS codes

- UKM8 - West Central Scotland

Main site or place of performance

Glasgow

II.2.4) Description of the procurement

Within this procurement, Strathclyde Partnership for Transport are looking for seamless integration between customer facing, staff facing and back office systems for the delivery of the smart and mobile ticketing, along with the wider ZoneCard services.

By awarding a single contract for AMS-HOPS, and Part 11 services, with unequivocal

stable and efficient two way integration with the SPT CMS and Bureau based on fully open and transparent APIs, the aim is to focus on new ZoneCard opportunities.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 30

Price - Weighting: 70

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

CMS and Web Portal

Lot No

2

II.2.2) Additional CPV code(s)

- 30162000 - Smart cards
- 22459000 - Tickets
- 48100000 - Industry specific software package
- 48211000 - Platform interconnectivity software package
- 48219000 - Miscellaneous networking software package
- 48219100 - Gateway software package
- 48400000 - Business transaction and personal business software package
- 48480000 - Sales, marketing and business intelligence software package
- 72212100 - Industry specific software development services

- 71311200 - Transport systems consultancy services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services

II.2.3) Place of performance

NUTS codes

- UKM8 - West Central Scotland

Main site or place of performance

Glasgow

II.2.4) Description of the procurement

Within this procurement, Strathclyde Partnership for Transport are looking for seamless integration between customer facing, staff facing and back office systems for the delivery of the smart and mobile ticketing, along with the wider ZoneCard services.

By awarding a single contract for CMS and Web Portal Services, with unequivocal stable and efficient two way integration with the AMS-HOPS and Part 11 Service based on fully open and transparent APIs, the aim is to focus on new ZoneCard opportunities.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 30

Price - Weighting: 70

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-029172](#)

Section V. Award of contract

Lot No

1

Title

AMS, HOPS and Part 11

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 July 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Unicard Ltd

Peartree Business Centre, Cobham Road

Wimborne

BH21 7PT

Telephone

+44 1202850811

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £137,788

Section V. Award of contract

Lot No

2

Title

CMS and Web Portal

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 July 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Unicard Ltd

Peartree Business Centre, Cobham Road

Wimborne

BH21 7PT

Telephone

+44 1202850811

Country

United Kingdom

NUTS code

- UKK25 - Dorset

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £145,722.45

Section VI. Complementary information

VI.3) Additional information

(SC Ref:700081)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sherriff and Justice of the Peace Court

Sheriff Clerk's Office, PO Box 23, 1 Carlton Place

Glasgow

G5 9DA

Email

glasgow@scotcourts.gov.uk

Telephone

+44 1414298888

Country

United Kingdom