

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/019028-2025>

Tender

New Chance Service

Police and Crime Commissioner for West Midlands

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019028

Procurement identifier (OCID): ocds-h6vhtk-0502a4 ([view related notices](#))

Published 6 May 2025, 11:37am

Scope

Reference

WMOPCC - 77528

Description

New Chance is an intervention for women over 18 years, intended to divert them away from entering further into the criminal justice system. West Midlands Police are the single referring agency into the service and make referrals primarily through Out of Court Resolutions but may also make voluntary referrals where appropriate.

The New Chance service aims to:

- Divert women from the formal criminal justice process by providing an effective community-based alternative to prosecution or conviction and potential short custodial sentences.
- Address underlying and root issues contributing to offending behaviour, including but not limited to substance use, mental health, housing instability, domestic abuse and socio-economic factors, through support tailored to an individual woman's needs.

- Provide trauma- and gender-responsive support that recognises and meets the specific needs of women in the criminal justice system, considering their individual experiences.
- Improve community safety by promoting rehabilitation, reducing re-offending rates and improving women's outcomes e.g. education, training and employment and family relationships. Achieved through empowering women to lead safe and healthy lives.
- Work collaboratively with statutory and non-statutory community-based partners to ensure a coordinated multi-disciplinary approach that leverages local knowledge and resources to achieve the best outcomes for women.

Total value (estimated)

- £3,150,000 excluding VAT
- £3,150,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- Possible extension to 30 September 2032
- 7 years

Description of possible extension:

Upon satisfactory service delivery and no change in need the extension options are 2 + 2 years.

Main procurement category

Services

CPV classifications

- 75231200 - Services related to the detention or rehabilitation of criminals
 - 75241100 - Police services
 - 85140000 - Miscellaneous health services
 - 85323000 - Community health services
-

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

27 May 2025, 9:00am

Submission type

Tenders

Tender submission deadline

2 June 2025, 9:00am

Submission address and any special instructions

<https://sell2.in-tend.co.uk/blpd/home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 July 2025

Award criteria

Name	Description	Type
Simple description	Will be split between 25 % Price, 65% Quality and 10% Social Value	Price

Weighting description

Will be split between 25 % Price, 65% Quality and 10% Social Value

Other information

Payment terms

30 day payment term

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

ITT stage - Presentation Stage - Site Visit Stage

Contracting authority

Police and Crime Commissioner for West Midlands

- Public Procurement Organisation Number: PHLH-1699-TDLT

Lloyd House, Colmore Circus Queensway

Birmingham

B4 6AT

United Kingdom

Contact name: Rachel Stephenson

Telephone: 01216266060

Email: commissioning@westmidlands.police.uk

Website: <https://www.westmidlands-pcc.gov.uk>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government