

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/019018-2025>

Planning

## **Pre-Market Engagement - Insurance Claims Management System**

Translink

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019018

Procurement identifier (OCID): ocds-h6vhtk-050cec

Published 6 May 2025, 11:10am

### **Scope**

### **Description**

This is a Pre-Market Engagement exercise (PME) that seeks input from the market to inform the upcoming procurement of a replacement. NOTE : THIS CFT IS NOT A CALL FOR TENDER. Please download and read the Terms of Reference and Instructions for Participants which is available from the "CfT Documents" area. Your response to this market engagement questionnaire must be submitted as an attachment via the secure messaging area of the CfT. The deadline for submission of completed questionnaires is 12:00 23rd May 2025. Please note: the procedure selected for this Pre-Market Engagement is not indicative of the procurement procedure to follow.

### **Contract dates (estimated)**

- 1 January 2026 to 31 December 2029

- 4 years

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKN - Northern Ireland

---

## **Engagement**

### **Engagement deadline**

20 May 2025

### **Engagement process description**

This is a Pre-Market Engagement exercise (PME) that seeks input from the market to inform the upcoming procurement of a replacement Insurance Claims Management System.

Translink are seeking to invite suitable suppliers in this sector to respond to the below questionnaire. Following assessment of the responses received, Translink may invite

suppliers to attend a short Teams session to further discuss their responses.

Questionnaires must be submitted via the messaging portal for the relevant CfT on eTendersNI by no later than 12:00 on 20th May 2025.

---

## Procedure

### Special regime

Utilities

---

## Contracting authority

### Translink

- Public Procurement Organisation Number: PTMT-7134-NRMV

22 Great Victoria Street

Belfast

BT2 7LX

United Kingdom

Email: [procurement@translink.co.uk](mailto:procurement@translink.co.uk)

Region: UKN06 - Belfast

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Northern Ireland