

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/019000-2025>

Award

CCTV Maintenance

London Borough of Hounslow

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-019000

Procurement identifier (OCID): ocds-h6vhtk-050ce2

Published 6 May 2025, 10:38am

Scope

Description

Contract for fully comprehensive repairs and maintenance service for CCTV cameras, all technical equipment in the CCTV control and server rooms, remote sites and wireless networks. Also included were goods and services for new CCTV installations.

Contract 1

Supplier

- TYCO FIRE & INTEGRATED SOLUTIONS (UK) LIMITED

Contract value

- £429,600 excluding VAT
- £537,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

7 May 2025

Contract dates (estimated)

- 12 May 2025 to 31 March 2026
- 10 months, 20 days

Main procurement category

Services

CPV classifications

- 32234000 - Closed-circuit television cameras

- 50800000 - Miscellaneous repair and maintenance services

Contract locations

- UKI75 - Hounslow and Richmond upon Thames

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

Due to a delay in a planned competitive procurement procedure to award a contract for the Maintenance of CCTV cameras and associated equipment, London Borough of Hounslow are awarding a contract to the incumbent provider in order to maintain continuation of service on

the basis that a change in supplier at this stage would result in disproportionate technical difficulties in operation.

Supplier

TYCO FIRE & INTEGRATED SOLUTIONS (UK) LIMITED

- Companies House: 01952517

Tyco Park, Grimshaw Lane

Newton Heath, Manchester

M40 2WL

United Kingdom

Email: thomas.menzies@jci.com

Region: UKD33 - Manchester

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

London Borough of Hounslow

- Public Procurement Organisation Number: PQYY-1684-DYLV

Hounslow House, 7 Bath Road

Hounslow, London

TW3 3EB

United Kingdom

Email: procurement@hounslow.gov.uk

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government