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Tender

## **Digital Fingerprint, Email, Phone Number and IP Address Tool**

H M Revenue & Customs

F02: Contract notice

Notice identifier: 2023/S 000-018984

Procurement identifier (OCID): ocds-h6vhtk-03de9a

Published 4 July 2023, 12:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

H M Revenue & Customs

100 PARLIAMENT STREET

LONDON

SW1A2BQ

#### **Contact**

Dilfraz Afzal

#### **Email**

[dilfraz.afzal@hmrc.gov.uk](mailto:dilfraz.afzal@hmrc.gov.uk)

#### **Telephone**

+44 300551682

#### **Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.gov.uk/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://service.ariba.com/Register.aw/109566072/aw?awh=r&awssk=z4CHnvR8&dard=1&ancdc=1>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Economic and financial affairs

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Fingerprint, Email, Phone Number and IP Address Tool

Reference number

SR1177900851

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

HM Revenue & Customs

HMRC is the UK's tax and customs authority. It collects the money that pays for the UK's public services and gives financial support to people.

As the UK's tax and customs authority, our responsibilities include collecting taxes, administering benefits, helping people with Tax-Free Childcare, enforcing the National Minimum Wage, and working at the heart of the UK's border systems.

We have a policy partnership with HM Treasury to develop and deliver tax policy. HM Treasury leads on strategic work and tax policy development, supported by HMRC. HMRC leads on policy maintenance and delivery, supported by HM Treasury.

HMRC is a high-volume business. Almost every UK individual and business is a direct customer. We are also one of the UK's biggest employers, with 59,000 fulltime equivalent employees nationwide.

We want to be a trusted, modern tax and customs department - operating an effective, resilient system that gives the public confidence in our ability to deliver.

This means modernising what we do and how we do it. Technology is at the heart of that change. By making smarter use of the data, we hold we can, over the coming years, build a system that helps people get their tax right first time, reduces mistakes and makes it

harder to bend or break the rules.

Chief Digital and Information Office (CDIO)

HMRC's Chief Digital and Information Officer (CDIO) leads the department's IT and security function and is responsible for all the technology powering one of the biggest digitally enabled transformations anywhere in Europe.

The CDIO leads HMRC's digital and data strategies and has significant involvement in the cross-government agenda. The CDIO is also responsible for running one of the biggest and most complex IT estates in the UK and implementing HMRC's pioneering IT sourcing strategy.

We have several key business transformations ongoing including programmes such as Securing our Technical Future, Making Tax Digital, Customer Experience transformation and a critical role facilitating EU Exit.

In order to facilitate a complete monitoring service of HMRC front-end digital services, HMRC critically require the ability to see what devices, email addresses, telephone numbers and IP addresses our customers are using and to match these against 'known bad' attributes previously involved in fraud or attributes that have been compromised.

#### **II.1.5) Estimated total value**

Value excluding VAT: £300,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

The whole UK ( across HMRC IT Estate)

#### **II.2.4) Description of the procurement**

the procurement will be undertaken via an Open Procedure, consisting solely of an Invitation to Tender (ITT) stage.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

HMRC reserve the right to extend and/or amend the terms and conditions of agreements.

#### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

#### **II.2.14) Additional information**

Interested suppliers must register on ARIBA to take part in this procurement and submit the tenders electronically.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

-Prior to being given access to an eSourcing Event, a Candidate/Tenderer must obtain a SAP Ariba Supplier Network registration number. Registration can be accomplished by accessing the HMRC registration home page via the following link:

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

-Further general information on selling to HMRC is provided in the HMRC Suppliers Guide which may be accessed via the following link:

<https://www.gov.uk/government/organisations/hm-revenue-customs/about/procurement#supplying-to-hmrc>

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

Additional information about electronic auction

Cost/quality/social value and ITT will be evaluated through ARIBA (E-sourcing tool),

following the evaluation, sandbox testing will be completed on the highest scoring bids system.

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

**IV.2) Administrative information**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 August 2023

Local time

4:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

7 August 2023

Local time

4:00pm

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

All Payment and invoicing will be processed through ARIBA.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

HMRC

London

SS991AA

Country

United Kingdom