This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/018984-2023

Tender

Digital Fingerprint, Email, Phone Number and IP Address Tool

H M Revenue & Customs

F02: Contract notice

Notice identifier: 2023/S 000-018984

Procurement identifier (OCID): ocds-h6vhtk-03de9a

Published 4 July 2023, 12:27pm

Section I: Contracting authority

I.1) Name and addresses

H M Revenue & Customs

100 PARLIAMENT STREET

LONDON

SW1A2BQ

Contact

Dilfraz Afzal

Email

dilfraz.afzal@hmrc.gov.uk

Telephone

+44 300551682

Country

United Kingdom

Region code

UKI32 - Westminster

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.gov.uk/

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

https://service.ariba.com/Register.aw/109566072/aw?awh=r&awssk=z4CHnvR8&dard=1 &ancdc=1

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Fingerprint, Email, Phone Number and IP Address Tool

Reference number

SR1177900851

II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

HM Revenue & Customs

HMRC is the UK's tax and customs authority. It collects the money that pays for the UK's public services and gives financial support to people.

As the UK's tax and customs authority, our responsibilities include collecting taxes, administering benefits, helping people with Tax-Free Childcare, enforcing the National Minimum Wage, and working at the heart of the UK's border systems.

We have a policy partnership with HM Treasury to develop and deliver tax policy. HM Treasury leads on strategic work and tax policy development, supported by HMRC. HMRC leads on policy maintenance and delivery, supported by HM Treasury.

HMRC is a high-volume business. Almost every UK individual and business is a direct customer. We are also one of the UK's biggest employers, with 59,000 fulltime equivalent employees nationwide.

We want to be a trusted, modern tax and customs department - operating an effective, resilient system that gives the public confidence in our ability to deliver.

This means modernising what we do and how we do it. Technology is at the heart of that change. By making smarter use of the data, we hold we can, over the coming years, build a system that helps people get their tax right first time, reduces mistakes and makes it

harder to bend or break the rules.

Chief Digital and Information Office (CDIO)

HMRC's Chief Digital and Information Officer (CDIO) leads the department's IT and security function and is responsible for all the technology powering one of the biggest digitally enabled transformations anywhere in Europe.

The CDIO leads HMRC's digital and data strategies and has significant involvement in the cross-government agenda. The CDIO is also responsible for running one of the biggest and most complex IT estates in the UK and implementing HMRC's pioneering IT sourcing strategy.

We have several key business transformations ongoing including programmes such as Securing our Technical Future, Making Tax Digital, Customer Experience transformation and a critical role facilitating EU Exit.

In order to facilitate a complete monitoring service of HMRC front-end digital services, HMRC critically require the ability to see what devices, email addresses, telephone numbers and IP addresses our customers are using and to match these against 'known bad' attributes previously involved in fraud or attributes that have been compromised.

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

• 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

Main site or place of performance

The whole UK (across HMRC IT Estate)

II.2.4) Description of the procurement

the procurement will be undertaken via an Open Procedure, consisting solely of an Invitation to Tender (ITT) stage.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

HMRC reserve the right to extend and/or amend the terms and conditions of agreements.

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.14) Additional information

Interested suppliers must register on ARIBA to take part in this procurement and submit the tenders electronically.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

-Prior to being given access to an eSourcing Event, a Candidate/Tenderer must obtain a SAP Ariba Supplier Network registration number. Registration can be accomplished by accessing the HMRC registration home page via the following link:

http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full

-Further general information on selling to HMRC is provided in the HMRC Suppliers Guide which may be accessed via the following link:

https://www.gov.uk/government/organisations/hm-revenue-customs/about/procurement#supplying-to-hmrc

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.6) Information about electronic auction

An electronic auction will be used

Additional information about electronic auction

Cost/quality/social value and ITT will be evaluated through ARIBA (E-sourcing tool),

following the evaluation, sandbox testing will be completed on the highest scoring bids system.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 August 2023

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 August 2023

Local time

4:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

All Payment and invoicing will be processed through ARIBA.

VI.4) Procedures for review

VI.4.1) Review body

HMRC

London

SS991AA

Country

United Kingdom