

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018976-2022>

Tender

## **Greater Manchester Victim Service**

Greater Manchester Combined Authority

F02: Contract notice

Notice identifier: 2022/S 000-018976

Procurement identifier (OCID): ocds-h6vhtk-0350c9

Published 11 July 2022, 8:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Greater Manchester Combined Authority

Greater Manchester Fire and Rescue Service Headquarters, 146 Bolton Road, Swinton

Salford

M27 8US

#### **Contact**

Mr Andrew Elliott

#### **Email**

[andrew.elliott@greatermanchester-ca.gov.uk](mailto:andrew.elliott@greatermanchester-ca.gov.uk)

#### **Telephone**

+44 7715489282

#### **Country**

United Kingdom

**NUTS code**

UKD - North West (England)

**Internet address(es)**

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<https://www.the-chest.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Greater Manchester Victim Service

Reference number

DN620560

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Deputy Mayor for Policing is in the process of transforming the delivery of victim services. We now have an opportunity to invite applicants to offer an innovative and creative proposal to further enhance the offer to victims of crime across Greater Manchester, placing victims at the heart of service delivery to bring about positive and sustainable outcomes at a local level.

This detailed specification has been developed based on a greater understanding of victim experiences, gaps identified within current service delivery, learning from the recent Strategic Review of Victim Services, Her Majesty's Inspectorate of Constabulary and Fire & Rescue Service (HMICFRS) Inspections and opportunities identified to further support the Greater Manchester Police and the Deputy Mayors vision for victims in Greater Manchester.

Victims and equality are front and centre of Greater Manchester's Police and Crime Plan for 2022 to 2025. 'Standing Together' is a partnership plan that describes a new era of accountable and people-centred policing, community safety and criminal justice services for Greater Manchester.

The plan focuses on three key priorities:

- Keeping people safe and supporting victims
- Reducing harm and offending

- Strengthening communities and places

It also has two themes for action:

- Tackling inequality and injustice in all its forms including Gender Based Violence
- Delivering with victims, communities and partnership

View this opportunity at:

<https://www.the-chest.org.uk/>

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

The Deputy Mayor for Policing is in the process of transforming the delivery of victim services. We now have an opportunity to invite applicants to offer an innovative and creative proposal to further enhance the offer to victims of crime across Greater Manchester, placing victims at the heart of service delivery to bring about positive and sustainable outcomes at a local level.

This detailed specification has been developed based on a greater understanding of victim experiences, gaps identified within current service delivery, learning from the recent Strategic Review of Victim Services, Her Majesty's Inspectorate of Constabulary and Fire & Rescue Service (HMICFRS) Inspections and opportunities identified to further support the Greater Manchester Police and the Deputy Mayors vision for victims in Greater Manchester.

Victims and equality are front and centre of Greater Manchester's Police and Crime Plan

for 2022 to 2025. 'Standing Together' is a partnership plan that describes a new era of accountable and people-centred policing, community safety and criminal justice services for Greater Manchester.

The plan focuses on three key priorities:

- Keeping people safe and supporting victims
- Reducing harm and offending
- Strengthening communities and places

It also has two themes for action:

- Tackling inequality and injustice in all its forms including Gender Based Violence
- Delivering with victims, communities and partnership

View this opportunity at:

<https://www.the-chest.org.uk/>

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £6,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Contract is for an initial term of three years, with two annual option to extend to a maximum of five years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

View this opportunity at:

<https://www.the-chest.org.uk/>

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 August 2022

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

11 July 2022

Local time

12:05pm

Place

Online only.

Information about authorised persons and opening procedure

Officers of GMCA

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

The Strand

London

Country

United Kingdom

Internet address

<https://www.the-chest.org.uk/>