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Tender

## **GLA 27230- Rough Sleepers Services (Specialist Services for Non UK Nationals, Rapid Response Outreach)**

Transport for London

F02: Contract notice

Notice identifier: 2022/S 000-018974

Procurement identifier (OCID): ocds-h6vhtk-0350c7

Published 11 July 2022, 8:22pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for London

14 Pier Walk

London

SE10 0ES

#### **Contact**

Mr Sandeep Kapoor

#### **Email**

[SandeepKapoor@tfl.gov.uk](mailto:SandeepKapoor@tfl.gov.uk)

#### **Telephone**

+44 12345

#### **Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=94386b71-4301-ed11-8116-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=94386b71-4301-ed11-8116-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

GLA 27230- Rough Sleepers Services (Specialist Services for Non UK Nationals, Rapid Response Outreach)

Reference number

DN621440

#### II.1.2) Main CPV code

- 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Rough sleeping is the most severe and visible form of homelessness. The Mayor is committed to ensuring there be an immediate and sustainable route off the streets for everyone sleeping rough in London. Since he came to office in 2016, the Mayor's Life Off the Streets programme has helped more than 12,000 people to leave the streets for good. The commissioning of City Hall's rough sleeping services is underpinned by the Rough Sleeping Commissioning Framework (the "Framework"). Guided by the Framework, a decision has been made to procure two contracts, both of which will commence on 1st April 2023.

Link to tender documents:

<https://procontract.due-north.com/Advert?advertId=94386b71-4301-ed11-8116-005056b64545>

These are for:

Lot 1: Rapid Response Outreach Team; and

Lot 2: Specialist service for non-UK nationals.

Further Information .

Lot 1: This is an outreach service which focusses on rapidly responding to StreetLink referrals for people sleeping rough in order to provide them with support as swiftly as possible. The service undertakes on-street assessment with those people it meets and wherever possible, seeks to find an immediate route off the street for that person on the night. Where immediate accommodation isn't successful, referrals are passed to the local team responsible for outreach in that borough. It is a pan-London service which currently operates in 25 boroughs.

Lot 2: The specialist service for non-UK nationals supports non-UK nationals sleeping rough to access services to help them leave the streets. This may include, for example, access to immigration advice by registered advisors and access to services in the UK and their country of origin. The service also includes accommodation as part of its provision.

Duration of each service including possible extension (these can change in future).

Lot 1: 5 years including following potential extensions of 3 + 1 + 1 years

Lot 2: 5 years including following potential extensions of 2 + 1 + 1+1 years

For Lot 1: Note: Authority can decide to extend up to full duration of 2 years or multiple extensions of a shorter period of time. However, the maximum of all the aggregate extensions is set at 2 years.

For Lot 2: Note: Authority can decide to extend up to full duration of 3 years or multiple extensions of a shorter period of time. However, the maximum of all the aggregate extensions is set at 2 years.

Expected value of each project:

Lot 1: Maximum estimated value of the contract over 5 years- £8,612,500

Lot 2: Maximum estimated value of the contract over 5 years- £10,220,000

Please note this is the estimated maximum value. Actual value of the services is likely to be

lower than this value. For lot 1 the above maximum estimated value includes core services, optional services and extensions of term; and for Lot 2: the above maximum estimated value includes Core services, specific optional service, general optional services and extensions of the term.

Where expansion of services is taking place under either lot, depending upon future funding available, value could also be higher than stated. The extension is subject to spending review and funding allocation.

Major expenditure expected in these projects .

Lot 1: Staffing (rough sleeping outreach workers) and transport .

Lot 2: Accommodation, staffing and immigration advice provision

Lot 1 tender submission deadline is 9 September 2022 at 17:00 hours.

Lot 2 tender submission deadline is 22 August 2022 at 17:00 hours.

Please check portal for any updates.

Contracts will start on 1st April 2023.

### **II.1.5) Estimated total value**

Value excluding VAT: £18,832,500

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1- Rapid Response Outreach Team

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

Rough sleeping is the most severe and visible form of homelessness. The Mayor is committed to ensuring there be an immediate and sustainable route off the streets for everyone sleeping rough in London. Since he came to office in 2016, the Mayor's Life Off the Streets programme has helped more than 12,000 people to leave the streets for good. The commissioning of City Hall's rough sleeping services is underpinned by the Rough Sleeping Commissioning Framework (the "Framework"). Guided by the Framework, a decision has been made to procure two contracts, both of which will commence on 1st April 2023.

Lot 1: Rapid Response Outreach Team

Further Information .

Lot 1: This is an outreach service which focusses on rapidly responding to StreetLink referrals for people sleeping rough to provide them with support as swiftly as possible. The service undertakes on-street assessment with those people it meets and wherever possible, seeks to find an immediate route off the street for that person on the night. Where immediate accommodation isn't successful, referrals are passed to the local team responsible for outreach in that borough. It is a pan-London service which currently operates in 25 boroughs.

Duration of service including possible extension (these can change in future).

Lot 1: Rapid Response Outreach Team- Three (3) years plus possible extension of 3 + 1 + 1.

For Lot 1: Note: Authority can decide to extend up to full duration of 2 years or multiple extensions of a shorter period of time. However, the maximum of all the aggregate extensions is set at 2 years.

Expected value of each project:

Lot 1: Maximum estimated value of the contract over 5 years- £8,612,500

Please note this is the estimated maximum value. Actual value of the services are likely to be

lower than this value. For lot 1 the above maximum estimated value includes core services, optional services, and extension of term.

Lot 1 bid submission will close on: 9th September 2022 at 17:00.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £8,612,500

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Duration of service including possible extension (these can change in future).

Lot 1: Rapid Response Outreach Team- Three (3) years plus possible extension of 1+1 years.

For Lot 1: Note: Authority can decide to extend up to full duration of 2 years or multiple extensions of a shorter period of time. However, the maximum of all the aggregate extensions is set at 2 years.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

For lot 1 -Rapid Response Outreach Team : The maximum estimated value includes core services, optional services, and extension of term as detailed in the tender documents.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2- Specialist service for non-UK nationals

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

Rough sleeping is the most severe and visible form of homelessness. The Mayor is committed to ensuring there be an immediate and sustainable route off the streets for everyone sleeping rough in London. Since he came to office in 2016, the Mayor's Life Off the Streets programme has helped more than 12,000 people to leave the streets for good. The commissioning of City Hall's rough sleeping services is underpinned by the Rough Sleeping Commissioning Framework (the "Framework"). Guided by the Framework, a decision has been made to procure two contracts, both of which will commence on 1st April 2023.

Lot 2: Specialist service for non-UK nationals.

Lot 2: The specialist service for non-UK nationals supports non-UK nationals sleeping rough to access services to help them leave the streets. This may include, for example, access to immigration advice by registered advisors and access to services in the UK and their country of origin. The service also includes accommodation as part of its provision.

Duration of service including possible extension (these can change in future).

Lot 2: Two (2) years plus following potential extensions of 2 + 1 + 1+1 years

For Lot 2: Note: Authority can decide to extend up to full duration of 3 years or multiple extensions of a shorter period of time. However, the maximum of all the aggregate extensions is set at 2 years.

Expected value of each project:

Lot 2-Specialist service for non-UK nationals : Maximum estimated value of the contract over 5 years- £10,220,000

Please note this is the estimated maximum value. Actual value of the services are likely to be

lower than this value. For Lot 2: the above maximum estimated value includes Core services, specific optional service, general optional services and extensions of the terms.

Lot 2 bid submission will close on: 22nd August 2022 at 17:00.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £10,220,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Duration of service including possible extension (these can change in future).

Lot 2: Two (2) years plus following potential extensions of 2 + 1 + 1+1 years

For Lot 2: Note: Authority can decide to extend up to full duration of 3 years or multiple extensions of a shorter period of time. However, the maximum of all the aggregate extensions is set at 2 years.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

For Lot 2 -Specialist service for non-UK nationals : The maximum estimated value includes core services, specific optional services, optional services, and extension of term as detailed in the tender documents.

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 August 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

22 August 2022

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.3) Additional information**

As tender is issued through the portal, any changes to the submission deadline will be updated on the tender portal. The FTS notice will not be updated retrospectively, and it is bidders responsibility to monitor the tender portal for any updates, including tender deadline submissions.

For clarification:

Lot 1 bid submission will close on: 9th September 2022 at 17:00.

Lot 2 bid submission will close on: 22nd August 2022 at 17:00.

The GLA/TfL reserves the right to discontinue any procurement it commences, reject all or any of the bids for the competition and not to award any contracts. The GLA/TfL reserves the right (in its absolute discretion) to amend the information stated in this notice at the time of issue of any further notice(s) or at any time or tender documents, without any liability on its part.

GLA/TfL will accept no responsibility and any financial liability in case the tender is terminated or closed without an award. Bidders are expected to bid for the tender at their own cost.

Tender documentation issued by government departments for contracts exceeding 10,000 GBP over the life of the contract are published online at <https://www.gov.uk/contractsfinder>

or other publications. Any contracts awarded as a result of this procurement will be published on the website, subject to the statutory grounds for redaction as set out in the

FOI

Act 2000.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

TfL

London

Country

United Kingdom