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Contract

Managed IT and Cyber Security Services

The Education and Training Foundation

F03: Contract award notice

Notice identifier: 2024/S 000-018967

Procurement identifier (OCID): ocds-h6vhtk-042c20

Published 19 June 2024, 4:56pm

Section I: Contracting authority

I.1) Name and addresses

The Education and Training Foundation

Third Floor, 157 - 197 Buckingham Palace Road

London

SW1W 9SP

Email

tenderqueries@etfoundation.co.uk

Telephone

+44 2037408280

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.et-foundation.co.uk>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA28768

I.4) Type of the contracting authority

Other type

Charity

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed IT and Cyber Security Services

Reference number

2023/24.10-DDT

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

ETF have appointed a Managed Service Provider to act as a strategic partner and to supply and deliver a fully managed IT support and service desk, managed cyber security and monitoring, and network and physical infrastructure support and maintenance.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £277,401

II.2) Description

II.2.2) Additional CPV code(s)

- 32412110 - Internet network
- 72222300 - Information technology services
- 72220000 - Systems and technical consultancy services
- 72150000 - Computer audit consultancy and hardware consultancy services
- 32424000 - Network infrastructure
- 50312300 - Maintenance and repair of data network equipment
- 48821000 - Network servers
- 72315000 - Data network management and support services
- 72700000 - Computer network services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

ETF have appointed a Managed Service Provider to act as a strategic partner and to supply and deliver a fully managed IT support and service desk, managed cyber security and monitoring, and network and physical infrastructure support and maintenance.

II.2.5) Award criteria

Quality criterion - Name: Innovation and partnerships, roadmap and future vision setting, added value / Weighting: 8%

Quality criterion - Name: User journeys and example documentation, sub-contractors / Weighting: 7%

Quality criterion - Name: Provision of support / Weighting: 13%

Quality criterion - Name: Capability, capacity & skills / Weighting: 10%

Quality criterion - Name: Equality & diversity and sustainability / Weighting: 5%

Quality criterion - Name: Requirements / Weighting: 38%

Quality criterion - Name: Risk Log / Weighting: 4%

Quality criterion - Name: Project Log / Weighting: 2%

Price - Weighting: 13%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-000855](#)

Section V. Award of contract

Contract No

23/24.10-DDT

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 June 2024

V.2.2) Information about tenders

Number of tenders received: 25

Number of tenders received from SMEs: 22

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 25

Number of tenders received by electronic means: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Aspire Technology Solutions

Pipewell Quay, Pipewellgate

Gateshead

NE8 2BJ

Telephone

+44 7706318086

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £277,401

Section VI. Complementary information

VI.3) Additional information

(MT Ref:232167)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>