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Not applicable

## **Case Management Solution**

The Royal Borough of Windsor and Maidenhead Council

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-018966

Procurement identifier (OCID): ocds-h6vhtk-034eb4

Published 11 July 2022, 5:13pm

## **Section I: Contracting authority/entity**

### **I.1) Name and addresses**

The Royal Borough of Windsor and Maidenhead Council

Town Hall, St Ives Road

MAIDENHEAD

SL61RF

#### **Contact**

RBWM Procurement

#### **Email**

[procurement@rbwm.gov.uk](mailto:procurement@rbwm.gov.uk)

#### **Telephone**

+44 1628796074

#### **Country**

United Kingdom

**NUTS code**

UKJ11 - Berkshire

**Internet address(es)**

Main address

<https://www.rbwm.gov.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Case Management Solution

Reference number

Project 800 \_ITT 1706

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

RBWM requires a functionality rich and reliable SaaS Case Management software solution which will support the work of a range of inter-related and stand-alone services which are provided by the various departments from within Royal Borough of Windsor and Maidenhead (RBWM) Council. The software will be used throughout Planning (including Trees, Conservation, Planning Appeals, Enforcement and Building Control); Environmental Health (including Housing (Residential Premises; Housing Surveys; Housing Assistance and HMO Licensing) Commercial Premises and Public Protection); Trading Standards; Licensing; Highways and by the Local Land & Property Gazetteer Custodian (Address Management) as well as Local Land Charges. The required functionalities are listed in the Specification.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2022/S 000-018444](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Revised closing date is 26 August 2022 at 13:00

Instead of

Date

17 August 2022

Local time

1:00pm

Read

Date

26 August 2022

Local time

1:00pm