

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018966-2022>

Not applicable

Case Management Solution

The Royal Borough of Windsor and Maidenhead Council

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-018966

Procurement identifier (OCID): ocds-h6vhtk-034eb4

Published 11 July 2022, 5:13pm

Section I: Contracting authority/entity

I.1) Name and addresses

The Royal Borough of Windsor and Maidenhead Council

Town Hall, St Ives Road

MAIDENHEAD

SL61RF

Contact

RBWM Procurement

Email

procurement@rbwm.gov.uk

Telephone

+44 1628796074

Country

United Kingdom

NUTS code

UKJ11 - Berkshire

Internet address(es)

Main address

<https://www.rbwm.gov.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Case Management Solution

Reference number

Project 800 _ITT 1706

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

RBWM requires a functionality rich and reliable SaaS Case Management software solution which will support the work of a range of inter-related and stand-alone services which are provided by the various departments from within Royal Borough of Windsor and Maidenhead (RBWM) Council. The software will be used throughout Planning (including Trees, Conservation, Planning Appeals, Enforcement and Building Control); Environmental Health (including Housing (Residential Premises; Housing Surveys; Housing Assistance and HMO Licensing) Commercial Premises and Public Protection); Trading Standards; Licensing; Highways and by the Local Land & Property Gazetteer Custodian (Address Management) as well as Local Land Charges. The required functionalities are listed in the Specification.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-018444](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Revised closing date is 26 August 2022 at 13:00

Instead of

Date

17 August 2022

Local time

1:00pm

Read

Date

26 August 2022

Local time

1:00pm