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Contract

Provision of a Service Charge Solution

The Swaythling Housing Society t/a Abri Collins House

F03: Contract award notice

Notice identifier: 2024/S 000-018939

Procurement identifier (OCID): ocds-h6vhtk-0401ed

Published 19 June 2024, 3:29pm

Section I: Contracting authority

I.1) Name and addresses

The Swaythling Housing Society t/a Abri Collins House

Bishopstoke Road Eastleigh Hampshire SO50 6AD

Eastleigh

Contact

Ben Page

Email

Ben.page@abri.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.abri.co.uk/>

I.4) Type of the contracting authority

Other type

Housing Association / Charity

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Service Charge Solution

Reference number

P/CS 0898/2023

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Abri require a service charge solution to manage our complicated and ever-growing property portfolio. The new system will need to improve our ways of working and create efficiencies. This will involve fewer manual interventions, seamless processing of changes within our housing management software and a suite of reporting that will enable us to report on a wide range of KPI's. Abri consists of legacy large scale stock transfers, and this has added additional complications such as different accounting years and charging timetables, so the system needs to be versatile enough to account for our large and varied data needs. Another desirable but not mandatory element would be for the system to have the ability to manage rent reviews and component data relating to sinking funds.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £440,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Abri require a service charge solution to manage our complicated and ever-growing property portfolio. The new system will need to improve our ways of working and create efficiencies. This will involve fewer manual interventions, seamless processing of changes within our housing management software and a suite of reporting that will enable us to report on a wide range of KPI's. Abri consists of legacy large scale stock transfers, and this has added additional complications such as different accounting years and charging timetables, so the system needs to be versatile enough to account for our large and varied data needs. Another desirable but not mandatory element would be for the system to have the ability to manage rent reviews and component data relating to sinking funds.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027618](#)

Section V. Award of contract

Contract No

C/Abri 00000426

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 May 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Trace Solutions Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £440,000

Total value of the contract/lot: £410,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Swaythling Housing Society t/a Abri Collins House

Eastleigh

Country

United Kingdom