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Contract

Fitness to Practise Wellbeing Assistance Programme

Social Care Wales

F03: Contract award notice

Notice identifier: 2022/S 000-018910

Procurement identifier (OCID): ocds-h6vhtk-031a51

Published 11 July 2022, 1:29pm

Section I: Contracting authority

I.1) Name and addresses

Social Care Wales

South Gate House, Wood Street

Cardiff

CF10 1EW

Email

procurement@socialcare.wales

Telephone

+44 3003033444

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.socialcare.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0289

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Welsh Government Sponsored Body

I.5) Main activity

Other activity

Social Care Regulation

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Fitness to Practise Wellbeing Assistance Programme

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Social Care Wales are seeking to appoint a supplier to deliver a pilot Fitness to Practise Wellbeing Assistance Programme for those involved in and impacted by the Fitness to Practise process. This non-exhaustive list will consist of registered persons, referrers, complainants, witnesses and panel members, across Wales.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85312310 - Guidance services
- 85312320 - Counselling services
- 75122000 - Administrative healthcare services
- 72253000 - Helpdesk and support services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

For the purposes of this commission, the aim is to provide a comprehensive and flexible service to promote and contribute to the good wellbeing of those (non-employees of Social Care Wales) who are impacted by the Fitness to Practise and Hearing process. The Wellbeing Assistance Programme is expected to be accessed by 500 people during the 12 month pilot. There are on average 300 open Fitness to Practise investigations going through the process at any one time. The service will be offered to registered persons three months after their case has been closed, to ensure they have continued support during an appeals process.

The supplier shall operate a friendly, efficient, autonomous and confidential service, delivered, by flexible, committed and professional staff.

The Wellbeing Assistance Programme must principally support those impacted by the process by supporting and promoting positive wellbeing. A fully functional Wellbeing Assistance Programme should be a valuable tool in helping to achieve this, whether the presenting issue is work related or otherwise.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-005045](#)

Section V. Award of contract

Contract No

N/a

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

See Tender Pack documents

(WA Ref:123000)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom