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Contract

## **Client Information Management System for the Lifeline Crisis Response Service**

Public Health Agency

F03: Contract award notice

Notice identifier: 2021/S 000-018908

Procurement identifier (OCID): ocids-h6vhtk-02d14b

Published 5 August 2021, 2:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Public Health Agency

12-22 Linenhall Street

BELFAST

BT28BS

#### **Contact**

Mark Johnston

#### **Email**

[Mark.Johnston@hscni.net](mailto:Mark.Johnston@hscni.net)

#### **Telephone**

+44 2895363482

#### **Country**

United Kingdom

**NUTS code**

UKN - Northern Ireland

**Internet address(es)**

Main address

<https://www.publichealth.hscni.net/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Client Information Management System for the Lifeline Crisis Response Service

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

A robust and secure Information Management System (IMS) with 'real-time' information for

the safe and effective operation of the Lifeline Crisis Response Service

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £90,000

**II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

**II.2.4) Description of the procurement**

A robust and secure Information Management System (IMS) with 'real-time' information for

the safe and effective operation of the Lifeline Crisis Response Service

**II.2.5) Award criteria**

Price

**II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

The original DACs STA6283 & STA6672 covered the period to March 2019. STA7970 extended the contract for a further two years to March 2021. It was planned that a new IM solution would be in place for the Lifeline service by March 2021 however this has been delayed. A business case has been developed and is currently being reviewed. In the interim there are urgent operational and security issues that need to be addressed and it is therefore necessary to update the system as well as secure support arrangements for the existing IMS for a further two year period until the new IM solution is implemented.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Etain Limited

21 James Street South

Belfast

BT2 7GA

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £90,000

Total value of the contract/lot: £90,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Health Agency NI

Belfast

Country

United Kingdom