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Contract

Client Information Management System for the Lifeline Crisis Response Service

Public Health Agency

F03: Contract award notice

Notice identifier: 2021/S 000-018908

Procurement identifier (OCID): ocds-h6vhtk-02d14b

Published 5 August 2021, 2:35pm

Section I: Contracting authority

I.1) Name and addresses

Public Health Agency

12-22 Linenhall Street

BELFAST

BT28BS

Contact

Mark Johnston

Email

Mark.Johnston@hscni.net

Telephone

+44 2895363482

Country

United Kingdom

NUTS code

UKN - Northern Ireland

Internet address(es)

Main address

<https://www.publichealth.hscni.net/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Client Information Management System for the Lifeline Crisis Response Service

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

A robust and secure Information Management System (IMS) with 'real-time' information for

the safe and effective operation of the Lifeline Crisis Response Service

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £90,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

A robust and secure Information Management System (IMS) with 'real-time' information for

the safe and effective operation of the Lifeline Crisis Response Service

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

The original DACs STA6283 & STA6672 covered the period to March 2019. STA7970 extended the contract for a further two years to March 2021. It was planned that a new IM solution would be in place for the Lifeline service by March 2021 however this has been delayed. A business case has been developed and is currently being reviewed. In the interim there are urgent operational and security issues that need to be addressed and it is therefore necessary to update the system as well as secure support arrangements for the existing IMS for a further two year period until the new IM solution is implemented.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Etain Limited

21 James Street South

Belfast

BT2 7GA

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £90,000

Total value of the contract/lot: £90,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Health Agency NI

Belfast

Country

United Kingdom